

# VOSS Automate

## Release 21.3 PB1 Overview

May 2022

**VOSS**  
DIGITAL WORKPLACE  
MANAGEMENT



Commercial in Confidence

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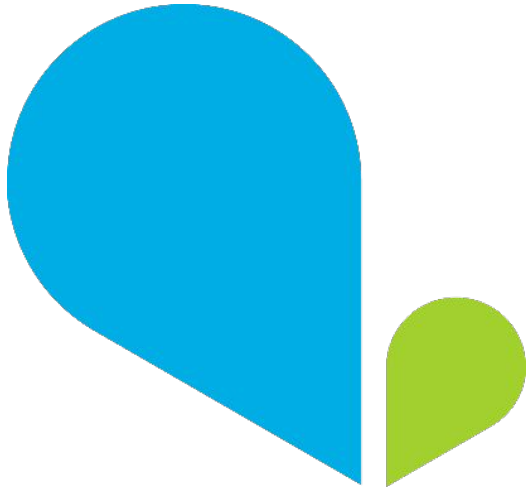
# HIGHLIGHTS



- Microsoft Teams Update
- Microsoft Dynamic Emergency Calling
- Additional support for Microsoft Teams Policies
- Other operational enhancements and fixes



# Microsoft Teams Update



# Microsoft Teams Powershell Update



## *Changes to support Microsoft's latest Powershell module for Teams*

- Introduces support for Operator Connect and Calling Plan numbers
- Subscriber/User/CsOnlineUser
  - a. EnterpriseVoiceEnabled setting falls away
  - b. OnLinePremURI – dropped, LineURI in its place
  - c. Line type – type of number – Direct Routing, Operator Connect, Calling plan
  - d. FeatureTypes field added (gives view of Teams capabilities based on MS License)
  - e. Policies – deprecated policies removed
- Quick Subscriber – updated to reflect changes
  - a. EnterpriseVoiceEnabled & HostedVoicemail – dropped
  - b. Existing services panel – updated to reflect new settings, etc.
- Subscriber from Profile
  - a. Existing/New services panel updated to reflect changes
  - b. Subscriber Profiles – Microsoft section simplified (remove EnterpriseVoice & HostedVoicemail)

# Microsoft Teams Powershell Update



- Site Defaults
  - a. Deprecated policies dropped
- Subscriber Dashboard (Business Admin Portal)
  - a. Voicemail service in list view no longer relevant to MS (hosted voicemail setting dropped)
  - b. Updates to settings shown on cards for MS Teams and MS O365 on the details page
- Number Inventory
  - a. New type field to tag MS numbers – Direct Routing, Operator Connect, Calling plan
  - b. Type used in various workflow to determine configuration for user when numbers assigned
- Number Audit/Sync
  - a. Operator Connect and Calling Plan number inventory in MS Tenant
  - b. Sync in inventory and update VOSS inventory – add numbers, update, remove, etc – number and type
- Subscriber Data Extract (SDE)
  - a. New fields, 1 dropped field to reflect new/changed settings
- Syncs
  - a. Updated workflows & filtering capabilities

# Microsoft Teams Powershell Update



🏠 / Number Inventory / 1000

Number Details

Internal Number \* 1000

Status \* Available

Vendor Microsoft

Usage

E164Number

Release Date

Internal Number Type Calling Plan

Tag

Description

Reservation notes

- Direct Routing
- Calling Plan
- Operator Connect

🏠 / Subscribers / Adele Vance

MS 365 MS Licenses MS Teams Exchange Mailbox Local User

User status User Provisioned for MS Teams

Feature Types

- Teams
- PhoneSystem

Account Enabled

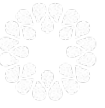
Is SIP Enabled

Line URI tel:+13124448052

Line Type Direct Routing

Line URI TEL portion \+13124448052

Line URI EXT portion



# Microsoft Dynamic Emergency Calling

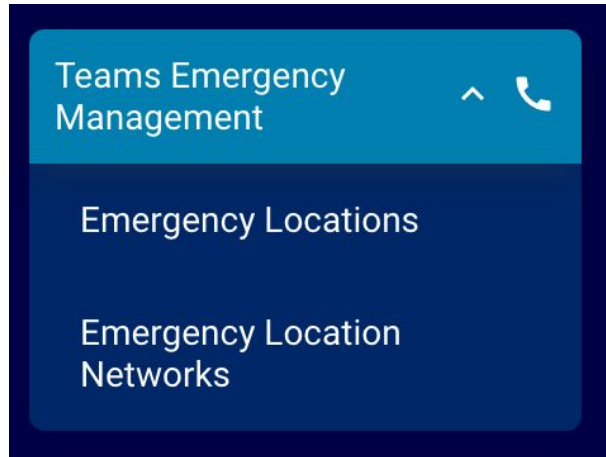


# Microsoft Dynamic Emergency Calling



*New capability to support all the elements related to emergency calling setup in MS Teams including the latest Dynamic Emergency setup*

- This includes locations and various elements (subnets, wifi, and switches) needed to facilitate the setup.



Home / Emergency Location Networks / **Boulder**

Site Subnets

Site Name *	Boulder
Description	Boulder Colorado
Network Region	Colorado
Enable Location Based Routing	<input type="checkbox"/>
Network Roaming Policy	Global
Emergency Calling Policy	911 Policy
Emergency Call Routing Policy	911 Routing



# Microsoft Dynamic Emergency Calling



🏠 / Emergency Locations / World Inc

Address Locations

Company Name \* World Inc

Description test desc

Street Name Burgundy

City Cape Town

State Or Province WC

Country Or Region \* South Africa

Company Tax ID 1234

Postal Code 7800

Latitude \* 40

Longitude \* 40

🏠 / Emergency Locations / World Inc

Address Locations

Locations

World Inc\_default

Description \* World Inc\_default

ELIN 55555

Is Default

Ports

Subnets

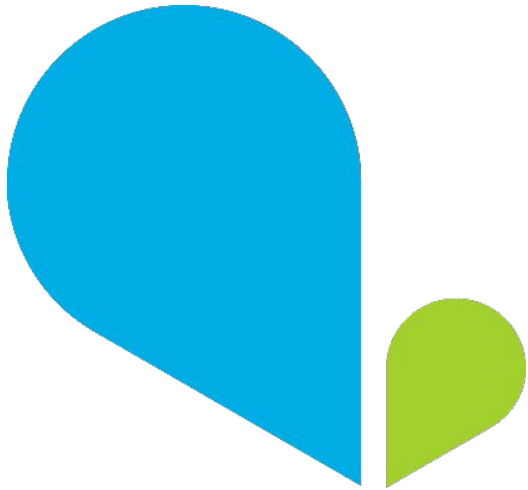
- > 10.10.10.25
- > 10.10.10.26

Switches

Wireless Access Points



# **Additional support for Microsoft Teams Policies**



# Additional support for Microsoft Teams Policies



- Additional Microsoft Policies are now available in VOSS Automate. The majority of these policies have full CRUD operations available to them:
  - Caller ID policy
  - External Access Policy
  - Voice routing policy
  - Call park policy
  - Calling policy
  - Emergency call routing policy
  - Emergency calling policy
  - Enhanced encryption policy
  - Meeting policy

## Additional support for Microsoft Teams Policies (continued)



- Messaging policy
- Templates policy
- Update policy
- Upgrade Policy
- Video Interop Service Policy
- Dial plan
- Live events policy
- Voicemail policy
- Teams policy
- Audio Conferencing policy
- App permission policy
- App setup policy

# Additional support for Microsoft Teams Policies (continued)



- These policies are now also available and configurable on the Microsoft Subscriber and the Microsoft Teams User Device Model

A screenshot of the VOSS Automate web interface. The top navigation bar shows 'GeoLogic (Customer) VOSS Automate' and various utility icons. The left sidebar contains a menu with categories like 'Flow Through Provisioning Configuration', 'Customizations', 'Cisco Dial Plan Management', 'MS Teams Dial Plan Management', 'MS Teams Policies', 'Number Management', 'Cisco Subscriber Management', 'MS Subscriber Management' (highlighted), 'Quick Add Groups', 'Licenses', 'Subscribers', 'Quick Subscriber', 'Quick Offboard Subscriber', 'Subscriber Staging', 'Exchange', 'Advanced', 'Teams Emergency Management', and 'Hybrid Cisco-Microsoft Management'. The main content area displays a list of policies for a subscriber named 'Adele Vance'. Each policy row includes a name, a value, and a search icon.

Policy Name	Value	Search Icon
Meeting Policy	RestrictedAnonymousAccess	🔍
Messaging Policy	Org-Wide Messaging	🔍
Live events policy	2021 Live Events	🔍
App Permission Policy	Flex App Permission Policy	🔍
App Setup Policy	FirstLineWorker	🔍
Call Park Policy	Timed Call Park Policy	🔍
Calling Policy	DisallowCalling	🔍
Caller ID policy	Flex Caller ID Policy	🔍
Teams Policy	Flex Teams Policy	🔍
Update Policy	Flex Update Policy	🔍
Emergency Calling Policy	911 Policy	🔍
Emergency Call Routing Policy	911 Routing	🔍
Enhanced Encryption Policy	Disabled	🔍
Voice Routing Policy	Super Call Routing	🔍
Voicemail Policy	Flex Voicemail Policy	🔍
Templates Policy	Flex Template Policy	🔍
Audio Conferencing Policy	Flex Audio Conferencing Policy	🔍

# Additional support for Microsoft Teams Policies (continued)

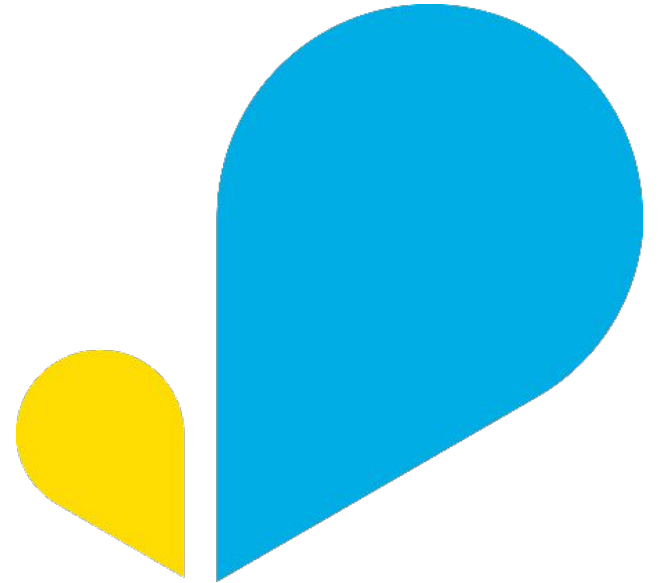


The screenshot displays the VOSS Automate web interface for configuring a Calling Policy. The left sidebar lists various policy categories, with 'MS Teams Policies' expanded to show 'Calling Policy' selected. The main content area is titled 'Calling Policy / UserOverride' and contains the following configuration options:

- Allow Call Forwarding To Phone:
- Allow Call Forwarding To User:
- Allow Call Groups:
- Allow Calling:
- Allow Cloud Recording For Calls:
- Allow Delegation:
- Allow Private Calling:
- Allow Transcription For Calling:
- Allow User Control:
- Allow Voicemail:
- Allow Web PSTN Calling:
- Auto Answer Enabled Type:
- Busy On Busy Enabled Type:
- Description:
- Identity \*:
- Live Captions Enabled Type For Calling:



# Operational Enhancements



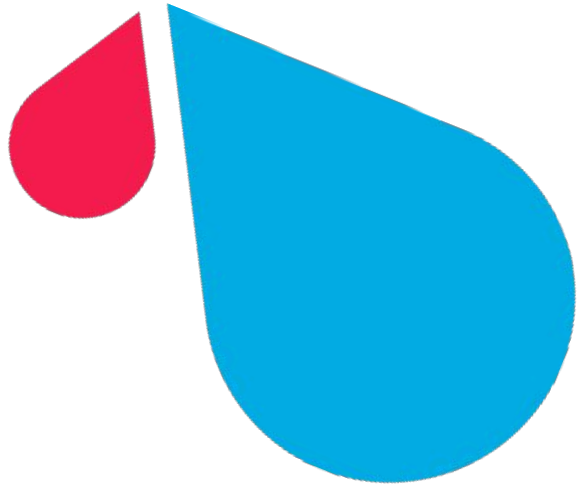
# Operational Enhancements



We've made some enhancements; here are the ones worth highlighting ...

- Option to “Use next available” number from the inventory when adding Subscribers through the Quick Add Subscriber tool
- Enhanced Microsoft Teams user filtering during data sync
- Subscriber Data Extract (SDE) additions for Microsoft updates






# Admin Portal Improvements

# Admin Portal Improvements



- Improved usability of form fields when data is being loaded
- Ability to see and clear transaction log filters
- Improved usability when reordering speed dials
- Ability to export Certificates

Target User \*  

First Name

Last Name \*

Email Address

