VOSS Automate

Release 21.3 PB1 Overview

May 2022

VOSS
DIGITAL WORKPLACE MANAGEMENT

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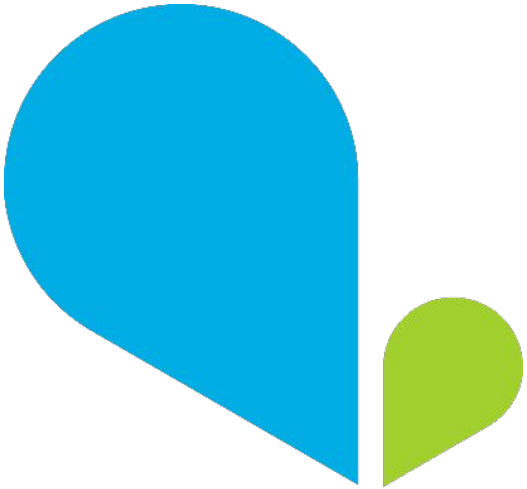
HIGHLIGHTS

- Microsoft Teams Update
- Microsoft Dynamic Emergency Calling
- Additional support for Microsoft Teams Policies
- Other operational enhancements and fixes

Microsoft Teams Update



Microsoft Teams Powershell Update

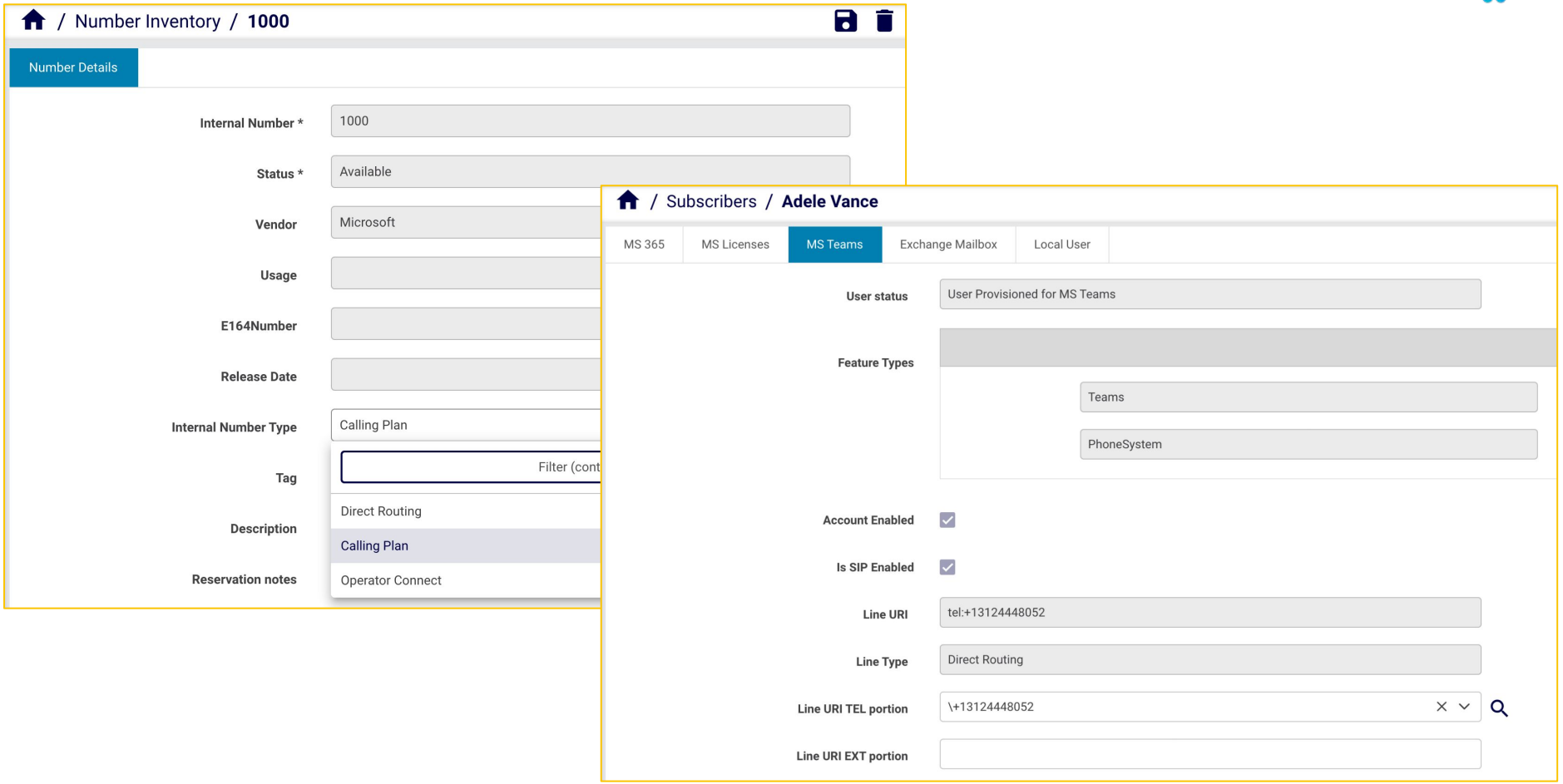
Changes to support Microsoft's latest Powershell module for Teams

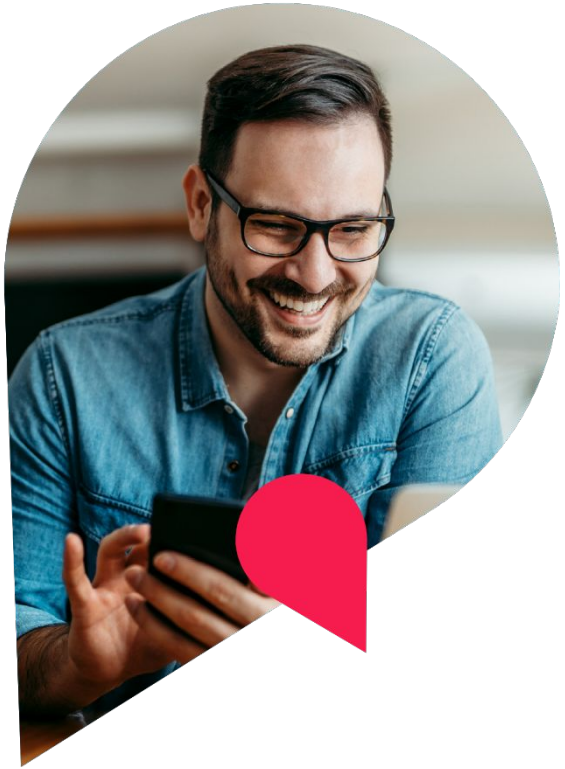
- Introduces support for Operator Connect and Calling Plan numbers
- Subscriber/User/CsOnlineUser
  a. EnterpriseVoiceEnabled setting falls away
  b. OnLinePremURI – dropped, LineURI in its place
  c. Line type – type of number – Direct Routing, Operator Connect, Calling plan
  d. FeatureTypes field added (gives view of Teams capabilities based on MS License)
  e. Policies – deprecated policies removed
- Quick Subscriber – updated to reflect changes
  a. EnterpriseVoiceEnabled & HostedVoicemail – dropped
  b. Existing services panel – updated to reflect new settings, etc.
- Subscriber from Profile
  a. Existing/New services panel updated to reflect changes
  b. Subscriber Profiles – Microsoft section simplified (remove EnterpriseVoice & HostedVoicemail)

Microsoft Teams Powershell Update

- Site Defaults
  a. Deprecated policies dropped
- Subscriber Dashboard (Business Admin Portal)
  a. Voicemail service in list view no longer relevant to MS (hosted voicemail setting dropped)
  b. Updates to settings shown on cards for MS Teams and MS O365 on the details page
- Number Inventory
  a. New type field to tag MS numbers – Direct Routing, Operator Connect, Calling plan
  b. Type used in various workflow to determine configuration for user when numbers assigned
- Number Audit/Sync
  a. Operator Connect and Calling Plan number inventory in MS Tenant
  b. Sync in inventory and update VOSS inventory – add numbers, update, remove, etc – number and type
- Subscriber Data Extract (SDE)
  a. New fields, 1 dropped field to reflect new/changed settings
- Syncs
  a. Updated workflows & filtering capabilities

Microsoft Teams Powershell Update



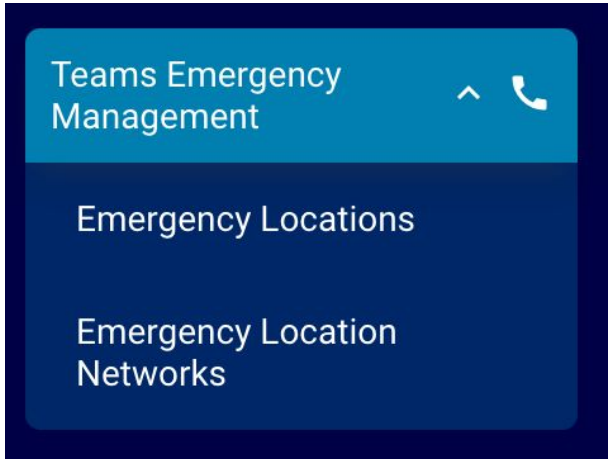


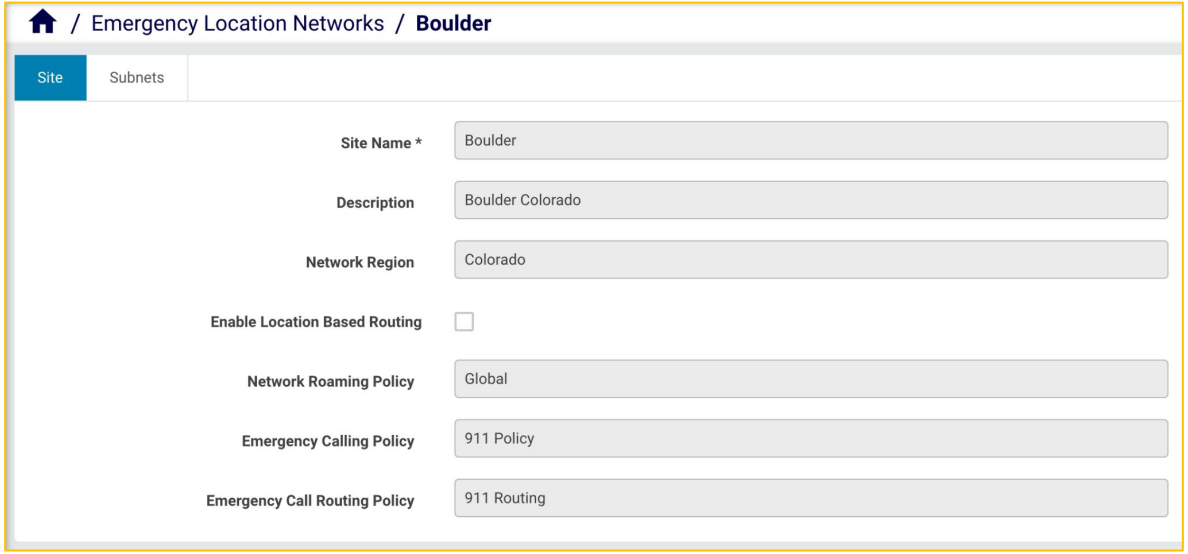
Microsoft Dynamic Emergency Calling

Microsoft Dynamic Emergency Calling

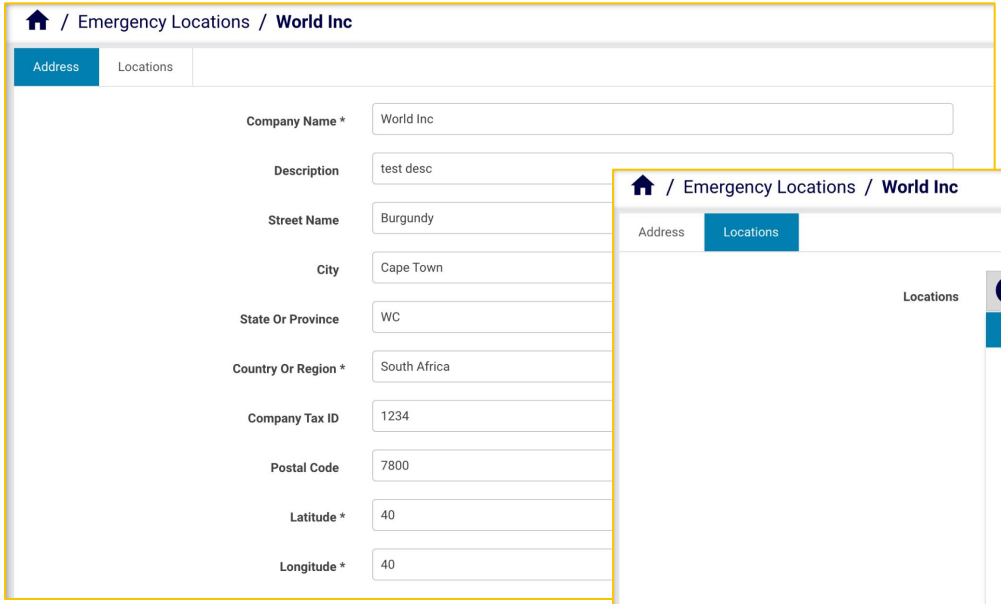
New capability to support all the elements related to emergency calling setup in MS Teams including the latest Dynamic Emergency setup

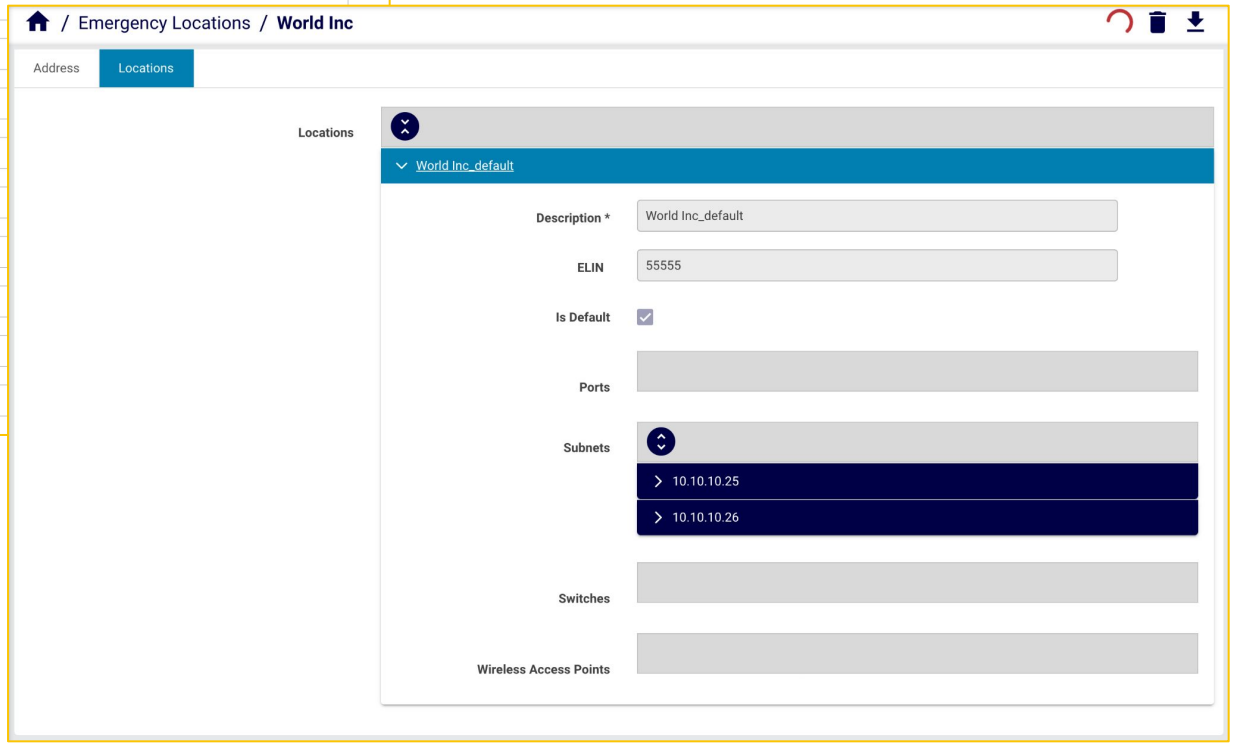
- This includes locations and various elements (subnets, wifi, and switches) needed to facilitate the setup.



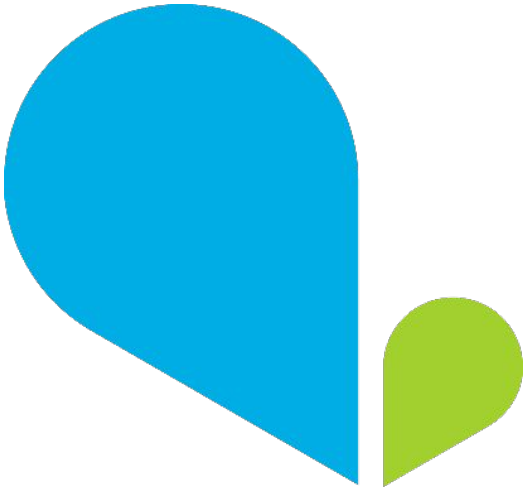


Microsoft Dynamic Emergency Calling





Additional support for Microsoft Teams Policies



Additional support for Microsoft Teams Policies

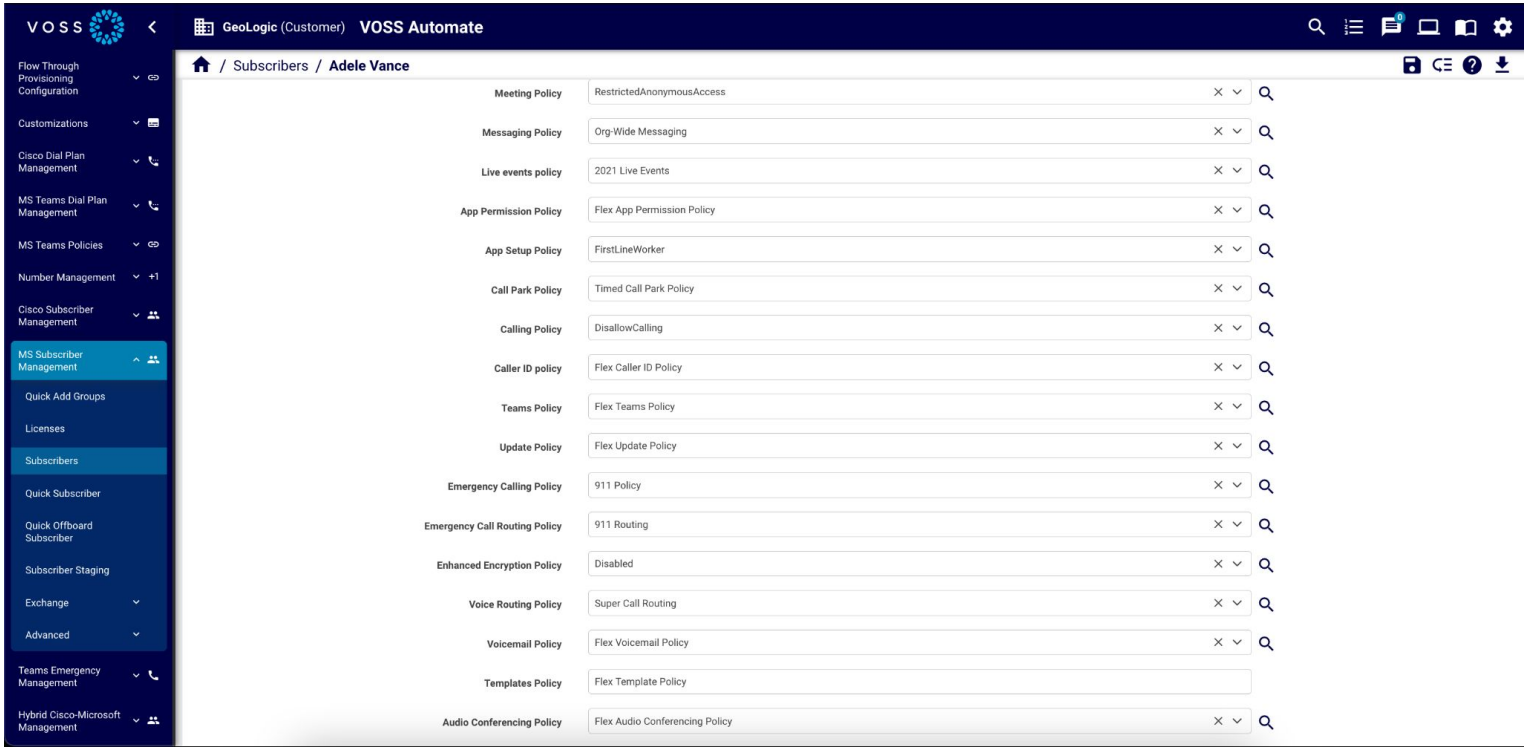
- Additional Microsoft Policies are now available in VOSS Automate. The majority of these policies have full CRUD operations available to them:
  - Caller ID policy
  - External Access Policy
  - Voice routing policy
  - Call park policy
  - Calling policy
  - Emergency call routing policy
  - Emergency calling policy
  - Enhanced encryption policy
  - Meeting policy

Additional support for Microsoft Teams Policies (continued)

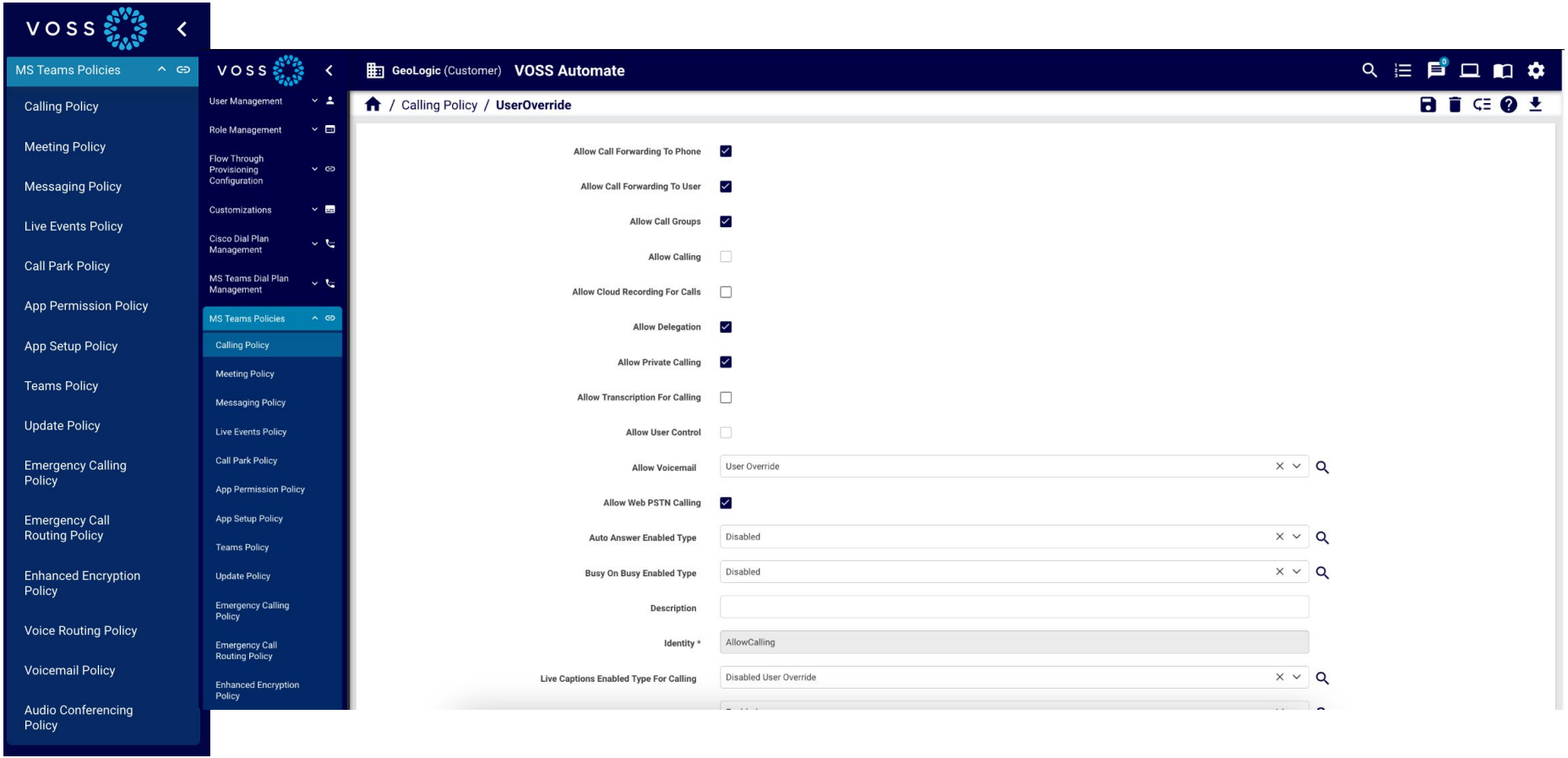
- Messaging policy
- Templates policy
- Update policy
- Upgrade Policy
- Video Interop Service Policy
- Dial plan
- Live events policy
- Voicemail policy
- Teams policy
- Audio Conferencing policy
- App permission policy
- App setup policy

Additional support for Microsoft Teams Policies (continued)

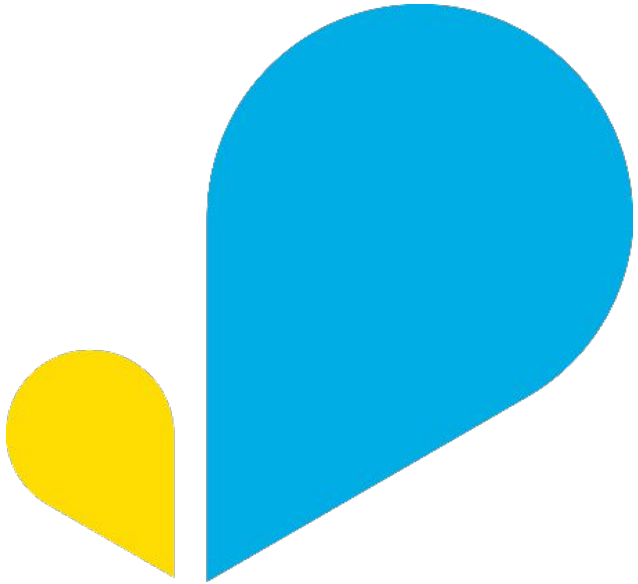
- These policies are now also available and configurable on the Microsoft Subscriber and the Microsoft Teams User Device Model



Additional support for Microsoft Teams Policies (continued)



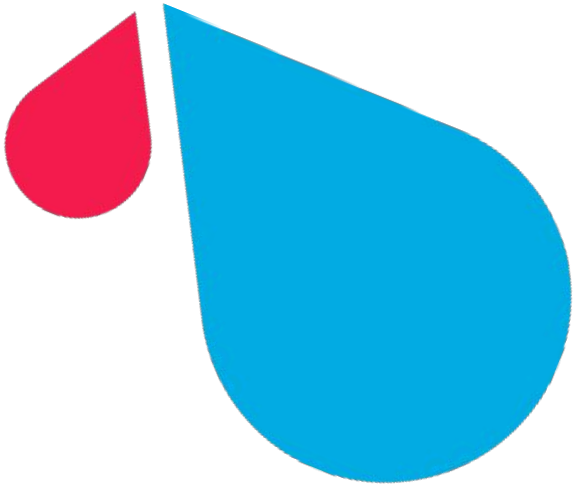
Operational Enhancements



Operational Enhancements

We've made some enhancements; here are the ones worth highlighting …

- Option to "Use next available" number from the inventory when adding Subscribers through the Quick Add Subscriber tool
- Enhanced Microsoft Teams user filtering during data sync
- Subscriber Data Extract (SDE) additions for Microsoft updates



Admin Portal Improvements

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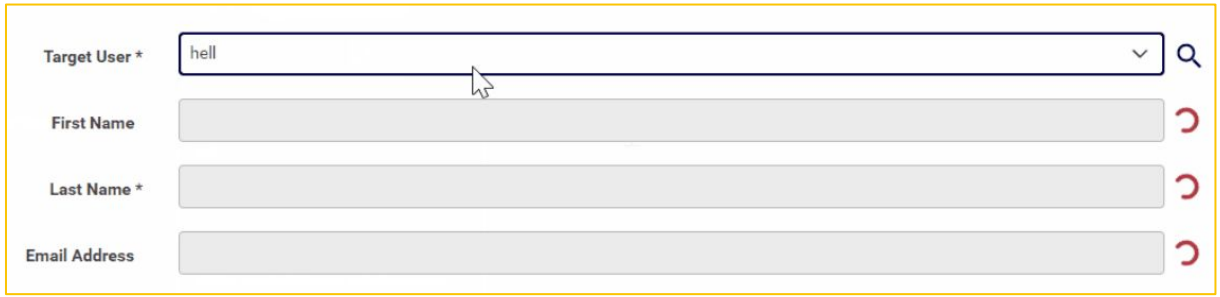
- Improved usability of form fields when data is being loaded
- Ability to see and clear transaction log filters
- Improved usability when reordering speed dials
- Ability to export Certificates