



# VOSS Automate Compatibility Matrix

Release 21.2

Feb 09, 2022

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## Application Compatibility Matrix

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**Note:**

- On Cisco UC app versions we list the significant versions; including any SUs supported under that. For exact versions tested see the release notes for the given release. Specific notes are added if there are issues with specific Cisco UC apps versions and VOSS Automate versions.

- On the Cisco UC apps, any new provisioning settings for new features added in a SU will not be visible in VOSS Automate unless specific work was done to support them, since AXL API changes are not done in SU releases by Cisco. VOSS Release notes will indicate any SU specific features that have been explicitly supported.
- If you need a version supported that is not indicated above as supported or planned, contact your VOSS team for further options and if support could be added.

## 1.1 VOSS Automate 21.2

Vendor	Apps	VOSS Automate 21.2	Notes, application specific caveats
VOSS	NBI	3.2.0	
VOSS	VOSS Insights Dashboard	SP64, SP65, SP66	SP65 required for User and Number Inventory analytics
VOSS	VOSS Insights Arbitrator	SP23, SP24, SP25	
VOSS	VOSS Insights DS9	SP8/5.0 SP1	Existing users: SP8, new users; 5.0 SP1
VOSS	VOSS Insights Reporter	SP12	
VOSS	VOSS Phone Server	1.0.0	Base release version
Cisco	Cisco UCM	10.0, 10.5, 11.5, 12.5, 14.0	14SU1 is latest validated version
Cisco	Cisco Unity Connection	10.0, 10.5, 11.5, 12.5, 14.0	14SU1 is latest validated version
Cisco	HCM-F	10.5, 11.5, 12.5, 12.6	12.6.1 is latest validated version
Cisco	UCCX	11.6.2	11.6.2.10000-38 is latest validated version
Cisco	Webex Meetings	Cloud based - so latest	
Cisco	Webex Teams	Cloud based - so latest	
OpenLDAP Microsoft	Directory	OpenLDAP Active Directory	
OpenAM Shibboleth ADFS PingIdentity	SSO	VOSS Tested - OpenAM, Shibboleth Partner integrated - ADFS, PingIdentity	Only Security Assertion Markup Language (SAML) 2.0 is supported.
Microsoft	Microsoft	Skype for Business on-prem, cloud, Microsoft Teams, Office365	
Cisco	Cisco Contact Center	11.x, 12.x	
ServiceNow	ServiceNow	Cloud-based - so latest	
Pexip	Pexip Infinity Conferencing Platform	24.1	Build 55723.0.0 Build date 2020-08-20T15:07:05Z

## 1.2 VOSS-4-UC 21.1

Vendor	Apps	VOSS-4-UC 21.1	Notes, application specific caveats
VOSS	NBI	3.2.0	
VOSS	VOSS Analytics Dashboard	SP64, SP65	SP65 required for User and Number Inventory Analytics
VOSS	VOSS Assurance Arbitrator	SP23, SP24	
VOSS	VOSS Phone Server	1.0.0	Base release version
Cisco	Cisco UCM	10.0, 10.5, 11.5, 12.5, 14.0	14.0 is latest validated version
Cisco	Cisco Unity Connection	10.0, 10.5, 11.5, 12.5, 14.0	14.0 is latest validated version
Cisco	HCM-F	10.5, 11.5, 12.5, 12.6	12.6.1 is latest validated version
Cisco	UCCX	11.6.2	11.6.2.10000-38 is latest validated version
Cisco	Webex Meetings	Cloud based - so latest	
Cisco	Webex Teams	Cloud based - so latest	
OpenLDAP Microsoft	Directory	OpenLDAP Active Directory	
OpenAM Shibboleth ADFS PingIdentity	SSO	VOSS Tested - OpenAM, Shibboleth Partner integrated - ADFS, PingIdentity	Only Security Assertion Markup Language (SAML) 2.0 is supported.
Microsoft	Microsoft	Skype for Business on-prem, cloud, Microsoft Teams, Office365	
Cisco	Cisco Contact Center	11.x, 12.x	
ServiceNow	ServiceNow	Cloud-based - so latest	
Pexip	Pexip Infinity Conferencing Platform	24.1	Build 55723.0.0 Build date 2020-08-20T15:07:05Z

### VOSS Automate Adaptations Support

The following Adaptations have been updated to be compatible with VOSS Automate 21.2.

#### Note:

- If these Adaptations are in use on 19.x, they must be reinstalled after upgrading to 21.2.
- If these Adaptations were already installed on 21.1, they do not have to be reinstalled after upgrading to 21.2.

VOSS Automate Adaptation	Minimum Version	Notes, application specific caveats
GS Cross Site Hunt Group	V1.9_21.1	
GS LinkedSites	V1.27_21.1	
GS Change Line	V0.1_21.1	
GS Group Voicemail	V1.12_21.1	
GS Device OOS	V0.7_21.1	
GS Number Inventory	V0.11_21.1	

### 1.3 VOSS-4-UC 20.1.1

Apps	VOSS-4-UC 20.1.1	Notes, application specific caveats
Cisco UCM	10.0, 10.5, 11.5, 12.5	12.5(1)SU3 is latest validated version
Cisco Unity Connection	10.0, 10.5, 11.5, 12.5	12.5(1)SU2 is latest validated version
HCM-F	10.0, 10.5, 11.5, 12.5, 12.6	12.6.1 is latest validated version
Webex Meetings	Cloud based - so latest	
Webex Teams	Cloud based - so latest	
Directory	OpenLDAP, Active Directory	
SSO	VOSS Tested - OpenAM, Shibboleth Partner integrated - ADFS, PingIdentity	
Microsoft	Skype for Business on-prem, cloud, Microsoft Teams, Office365	
Cisco Contact Center	11.x, 12.x	
ServiceNow	Cloud-based - so latest	

## 1.4 VOSS-4-UC 19.3.4

Apps	VOSS-4-UC 19.3.4	Notes, application specific caveats
Cisco UCM	10.5, 11.5, 12.5	12.5.1su3 is latest validated version
Cisco Unity Connection	10.5, 11.5, 12.5	12.5.1su2 is latest validated version
HCM-F	10.5, 11.5, 12.5, 12.6	12.6.1 is latest validated version
Webex Meetings	Cloud based - so latest	
Webex Teams	Cloud based - so latest	
Directory	OpenLDAP, Active Directory	
SSO	VOSS Tested - OpenAM, Shibboleth Partner integrated - ADFS, PingIdentity	
Microsoft	Skype for Business on-prem, cloud, Microsoft Teams, Office365	
Cisco Contact Center	11.6	
ServiceNow	Cloud-based - so latest	

- For the 19.3.4 PB1 - PB5 Releases, testing was performed using the following Cisco UC apps versions.

UC App	Versions
CUCM	11.5.1 SU9 (11.5.1.21900-40), 12.5.1 SU4 (12.5.1.14900-63)
CUCX	11.5.1 SU9 (11.5.1.21900-40), 12.5.1 SU4 (12.5.1.14900-45)
HCMF	11.5.5 (11.5.5.10000-2), 12.5.1 SU3 (12.5.1.13900-4), 12.6.1 (12.6.1.10000-2, use 12.5 API )

**1.5 VOSS-4-UC 19.3.3**

Apps	VOSS-4-UC 19.3.3	Notes, application specific caveats
Cisco UCM	10.0, 10.5, 11.5, 12.5	12.5.1su1 is latest validated version
Cisco Unity Connection	10.0, 10.5, 11.5, 12.5	12.5.1su1 is latest validated version
HCM-F	10.0, 10.5, 11.5, 12.5	12.5.1 is latest validated version
Webex Meetings	Cloud based - so latest	
Webex Teams	Cloud based - so latest	
Directory	OpenLDAP, Active Directory	
SSO	VOSS Tested - OpenAM, Shibboleth Partner integrated - ADFS, PingIdentity	
Microsoft	Skype for Business on-prem, cloud, Microsoft Teams, Office365	
Cisco Contact Center	11.6	
ServiceNow	Cloud-based - so latest	

**1.6 VOSS-4-UC 19.3.2**

Apps	VOSS-4-UC 19.3.2	Notes, application specific caveats
Cisco UCM	10.0, 10.5, 11.5, 12.5	12.5.1su1 is latest validated version
Cisco Unity Connection	10.0, 10.5, 11.5, 12.5	12.5.1su1 is latest validated version
HCM-F	10.0, 10.5, 11.5, 12.5	12.5.1 is latest validated version
Webex Meetings	Cloud based - so latest	
Webex Teams	Cloud based - so latest	
Directory	OpenLDAP, Active Directory	
SSO	VOSS Tested - OpenAM, Shibboleth Partner integrated - ADFS, PingIdentity	
Microsoft	Skype for Business on-prem, cloud, Microsoft Teams, Office365	
Cisco Contact Center	11.6	
ServiceNow	Cloud-based - so latest	

## Supported Browsers

For this Release, testing was performed using the following browser versions.

Note that older or newer versions of each browser may also be compatible.

OS Browser	Chrome	Edge	Firefox	IE	Safari
Windows 7	80	46	75	N/A	N/A
Windows 10 64 bit	96	46	97	11	N/A
Xubuntu 20.10	87	N/A	N/A	N/A	N/A
Ubuntu 21.04	96	N/A	94	N/A	N/A
Mac OS 12.01	96	N/A	94	N/A	15.1

Internet Explorer 10 and 11 running on Windows 7 require adjustments to the browser's SSL/TLS settings to work:

1. In the browser, choose **Tools > Internet Options**.
2. Click the **Advanced** tab.
3. Scroll to the **Security** heading.
  - For IE 10, locate and select the **Use TLS 1.0** check box, and clear the **Use SSL3** check box if selected.
  - For IE 11, locate and select the **Use TLS 1.0** and **Use TLS 1.2** check boxes.
4. Click **Apply**, then click **OK**.

If TSL1.2 does not work, select the **Use SSL3** and **Use TLS 1.2** check boxes on both IE 10 and IE 11.

## VMware Support

For this release, testing was performed using vSphere:

- VMware vCenter Server Appliance version 7.0.0.10600
- VMware ESXi 6.7.0, 13006603
- Client version 7.0.0.10600

VMware version >=5.1 is supported.

VMware feature	Tested this release
HA	No
vMotion	No