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## 1. What's New

### 1.1. Platform Guide: Release 24.1

• VOSS-1253: Transaction logging/audit trail for both the Arbitrator and Dashboard. See: Dashboard and Arbitrator Transaction Logging and Audit

Details added for the new transaction logging and audit for Dashboard and Arbitrator.

# 2. Introduction to VOSS Insights Platform Functionality

This guide describes the VOSS Insights platform commands and functionality.

Refer to the VOSS Automate Platform Guide for details on the general commands and tasks that are available via the Command Line Interface (CLI).

**Note:** For the VOSS Insights platform, the following functionality and related commands as found in the VOSS Automate Platform Guide *does not apply*:

- Clustering and cluster-related settings, commands and output
- Backup functionality and commands. VOSS Insights configuration data is backed up from the web interface
- · Self-Service commands and functions
- CLI user management

# 3. CLI Reporter Commands

### 3.1. Overview

The Insights CLI has a number of reporter commands

```
$ reporter
USAGE:
------
reporter connect - Connect to remote VOSS system
reporter http_connection - Print http_connection for VOSS system
reporter http_connection <IP>|None - Set or remove manual http_connection for
VOSS system
reporter test_connection - Test remote mongo and VOSS system
connection
```

The following commands are used during install and for system management:

- reporter connect
- reporter test\_connection

#### reporter connect

The reporter connect command takes an IP address parameter, which is the target system primary database server address. To determine the VOSS Automate system primary database server IP address, log in to the VOSS Automate system and run the command, database primary. Use this IP address as a *host* parameter and enter the password, for example:

::

\$ reporter connect host: 192.77.248.122 pass:

#### reporter http\_connection

The Insights system web interface connects to a VOSS Automate node that runs its web server.

The web proxy nodes on a target VOSS Automate system can be shown with the cluster status command. For example, for a standalone system, the command output of this command is None, since the web proxy nodes has the same address as the application and database. The example output of the command below is on a standalone VOSS Automate system:

::

\$ cluster status

### Data Centre: atlantic

application : voss2-08[192.77.248.122]

webproxy : voss2-08[192.77.248.122]

database : voss2-08[192.77.248.122]

#### reporter http\_connection <IP>|None

The web interface of VOSS Insights can be set to a specified web proxy IP address, fully qualified domain name (FQDN), or it can be reset to *None*.

#### reporter test\_connection

The reporter test\_connection command is a test command that is also used during the install process.

The example shows command output when connected to a standalone VOSS Automate system:

\$ reporter test\_connection
MongoDB Connection established to 192.77.248.122
Primary Connection is 192.77.248.122:27020
HTTP Connection to 192.77.248.122 successful

### 4. Application Status

The command app status is used to display the status of the system. When the command is executed, it requests an up-to-date status of every process, and hence may take a few seconds to return.

**Note:** The uc-reporter service status indicates the VOSS Insights service state.

A typical app status screen from the command line interface:

```
platform@analytics123:~$ app status
cluster v1.5.0 (2016-09-07 08:02)
template_runner v1.5.0 (2016-09-07 08:13)
mongodb v1.5.0 (2016-09-07 08:02)
   |-arbiter running
   |-database running
support v1.5.0 (2016-09-07 08:13)
snmp v1.5.0 (2016-09-07 08:13)
   |-daemon running (completed)
   |-traps
             running (completed)
platform v1.5.0 (2016-09-07 08:03)
nginx v1.5.0 (2016-09-07 08:03)
   |-proxy
              running
uc-reporter v1.3.0 (2016-09-07 07:39)
   |-node
             running
services v1.5.0 (2016-09-07 08:11)
   |-wsgi running
   |-logs
              running
   |-firewall running
   -mount
              running
   |-scheduler running
   |-syslog running (completed)
   |-time
             running (completed)
security v1.5.0 (2016-09-07 08:10)
```

The table describes the states that are defined:

running	Defines that the process is running correctly.
complete	Defines that the process ran to completion successfully.
suspende	Defines that the process is suspended while waiting for another process.
stopped	Defines that the process is not running. An error message indicates that the process stopped for an unexpected reason.

# 5. Reporter Logs

VOSS Insights logs that should be noted, are:

- process/uc-reporter.node.log
  - VOSS Insights log

Use the commands:

- log view process/uc-reporter.node.log to view the log.
- log follow process/uc-reporter.node.log to follow the log.
- install/uc-reporter\_install.script-YYYMMDD.log

Installation logs

Refer to the Platform Guide for details on sending logs to a remote destination.

# 6. Override Default SSHD Keys for CUCM

Customers with older networking systems and who are using Arbitrator for CUCM collection may wish to override the VOSS Insights system *sshd\_config* default entries with their own cipher values to allow the KexAlgorithms required for legacy systems.

Legacy algorithms are disabled by default in VOSS Insights, which retains only the latest and most secure version of ssh. Older ssh keys have been found to have known flaws.

Some legacy systems (particularly Cisco CUCMs) that interact with VOSS Insights may be unable to upgrade their sshd version. As a result, the legacy system may lose the ability to communicate with VOSS Insights.

**Warning:** It is recommended that if you choose to override the default values that ship with the system, you must verify, in a separate ssh connection (before ending your current ssh session), that you're still able to use ssh to access the system. If the file is corrupted as a result of performing this procedure, your access to ssh (and therefore your access to the system) may be compromised.

Do not perform this procedure unless you understand the security implications for your system. If you're unsure, please contact VOSS Support before making this change.

#### To modify the sshd\_config file:

1. On the VOSS Insights system where you want to override values, for example, Arbitrator, Dashboard, or DS9, use ssh to log in as admin to the VOSS Insights **Administration** configuration screen:

ssh and your admin user account, for example, ssh admin@123

- 2. Select Network Configuration.
- 3. Select SSHD Config.
- 4. On the **Current Customer Overrides** screen, copy and paste the keys for the relevant algorithms (the ones you wish to use). For example, you may wish to add one or more of the following KexAlgorithms:

**Important:** None of the examples provided here are supported by or recommended by VOSS. This procedure only provides an alternative for legacy CUCMs.

- ecdh-sha2-nistp521
- ecdh-sha2-nistp384
- diffie-hellman-group14-sha1
- diffie-hellman-group1-sha1
- diffie-hellman-group-exchange-sha256
- · diffie-hellman-group-exchange-sha1

You can copy these keys into the screen, in a comma separated list (without spaces), as in the following example, which uses two of these algorithms:

KexAlgorithms ecdh-sha2-nistp521,ecdh-sha2-nistp384

For a older CUCMs (e.g. CUCM 11.5.1), add the following:

KexAlgorithms diffie-hellman-group1-sha1,diffie-hellman-group14-sha1,diffie-hellman-→group-exchange-sha1
MACs hmac-md5,hmac-sha1,hmac-sha2-256,hmac-sha1-96,hmac-md5-96
HostKeyAlgorithms ssh-rsa,ssh-dss

5. Click OK.

6. Verify that your changes are accepted.

**Note:** If you've introduced errors in the copy/paste operation, a system error displays and reverts the change. If you see an error message warning that ssh is unstable, you may need to contact VOSS Support for assistance, or re-paste the keys into the **Current Customer Overrides** screen and attempt the update again.

7. Before disconnecting from your current session, open a new ssh session to verify that you can still connect.

# 7. Elevated Access for Debugging

The VOSS Insights modules (Dashboard, Arbitrator, and DS9) do not allow direct root access over ssh.

If root access is required for debugging purposes, you can use the **NRS** tool (available from the **Administra**tion menu).

When selecting this menu and enabling this tool, it generates a key, which can only be deciphered by VOSS. VOSS uses this key to then gain root access in order to proceed with debugging.

# 8. Dashboard and Arbitrator Transaction Logging and Audit

### 8.1. Overview

The Insights platform provides transaction logging as an audit trail for both the Dashboard (Reporter) and for Arbitrator. This allows you to inspect the logs to investigate actions taken on these modules in the event of a data breach or for troubleshooting.

Insights records the following event types:

- All logins including root, CLI, Web, admin ssh, sysadmin
- Logout
- · Failed login attempts
- Password changes including details for which password was changed, for example, admin, ftpuser, or Dropbox
- · All user account changes add, update, and delete
- · Export of reports from Dashboard
- · Dashboard views, updates, or deletes including widgets on dashboards
- NRS connections (run as root) connection established and connection closed

### **Related Topics**

• Elevated Access for Debugging

### 8.2. Transaction Logs

Transaction logs for audited events are stored in the following file: /var/www/api/logs/current

root@Rey[Bytkh:=# cat /var/wew/api/logs/current 2026-48-2113:45:29.062928222+08:08 VOSS audit: Mar 21 2024 13:45:29.062928222 UTC UserID : Troot ClientAddress : XBKIBK37.173 Severity : 0 EventType : ssh ResourceAccessed : CLI EventStatus : Success Compuls	oryEven
: No AuditCategory : AdministrativeEvent ComponentID : VOSS Insights AuditDetails : Connection established	
2024-03-21T13:57:01.301180315+00:00 VOSS audit: Mar 21 2024 13:57:01.301180315 UTC UserID : root ClientAddress : 30XDEX07.173 Severity : 0 EventType : ssh ResourceAccessed : CLI EventStatus : Success Compuls	oryEven
: No AuditCategory : AdministrativeEvent ComponentID : VOSS Insights AuditDetails : Connection established	
root%RegName(tArb:-#ls-l1\$	
ls -1 /var/www/api/logs/current	
-rw-rw-rw-1 apache nobody 646 Mar 21 13:57 /var/www/api/logs/current	
root@RootNoctArb:-# tail -f 15	
tail -f /var/www/api/logs/current	
282-89-21131:45:29.85/28222:40:80 VOS audit: Mar 21 2824 13:45:29.85/28222 UF[UserID : root ClientAddress : MXDMD07.173 Severity : 0 EventType : ssh ResourceAccessed : CLI EventStatus : Success Compuls : No AuditClentAddrespr : AdministrativeEvent ComponentD : VOS Insights AuditDitalis : Commercient established	oryEven
2024-03-2113:57:01.30130035+00:00 VOSS audit: Mar 21 2024 13:57:01.301300315 UTC UserID : root ClientAddress : 10X8X007.173 Severity : 0 EventType : ssh ResourceAccessed : CLI EventStatus : Success Compuls : No AuditCategory : AdministrativeEvent ComponentID : VOSS Insights AuditDetails : Connection established	oryEven

#### **File Format**

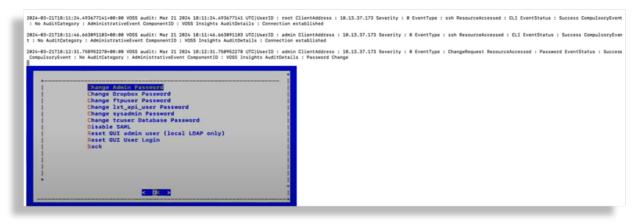
Fields in the file, such as UserID (for example, *root* or *admin*), Severity, and EventType, are separated by space, colon, space, that is, ``:``

#### **Event Types**

Event types logged may include, for example, ssh (log in event), or ResourceAccessed (AccessEvent or ReconnectEvent). The event type (EventType) and event value, for example, *AccessEvent*, depends on the action taken in the system.

**Note:** The transaction logging also records a reconnect event (*ReconnectEvent*) when you're switching tabs or when opening Arbitrator's System Configuration module.

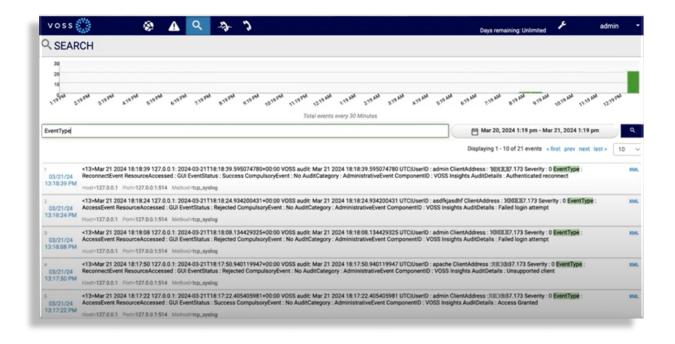
The image displays an example of a log entry showing an admin user log in and password change:



### 8.3. View Audit Event Logs via the GUI

You can search for and view events through the CLI, either all events, or search for a specific audit event using the ndx\_client command.

You can also view the audit event logs via the GUI syslogs. For example, using the field EventType returns all audit events as this field appears in all audit event logs. The output of this search can be redirected to a different location.



#### **Related Topics**

· Search the Logs in the Dashboard Administration Guide

### 8.4. Dashboard Event Audits

Transaction and audit logging for the Dashboard system records log entries each time you view, edit and save, or delete a dashboard or widget.

Log entries are also recorded when you generate, download, or export reports from the Dashboard.

Dashboard log entries include details such as the user role and username, the date and time of the event, the dashboard or widget name, ID, and directory path, and the user role and username of the relevant user.

nterface Utilization		1835597 UTC UserID : admin ClientAddress				ittempted CompulsoryEvent : No AuditCateg			
		M62362 UTC UserID : admin ClientAddress				tempted CompulsoryEvent : No AuditCatego			
		1416829 UTC UserID : admin ClientAddress 7573099 UTC UserID : admin ClientAddress				tempted CompulsoryEvent : No AuditEstego tempted CompulsoryEvent : No AuditEstego			
-25718:25:44.305413051-00:00 V055	audit: Mar 25 2024 18:25:46.305	Weiseld utcjuserID : admin ClientAddress	174 Severity : 0 D	ventType : Widget ResourceAccessed : 1x	Latata_arbitrator EventStatus : At	tempted CompulsoryEvent : No AuditEstage	ry : Dashboard ComponentID : VOSS	I Insights AuditDetails : Driver r	reque
		M76763 UTC UserID : admin ClientAddress 1888967 UTC UserID : admin ClientAddress	174 Severity : 0 0 174 Severity : 0 0	ventType : Widget ResourceAccessed : 1x ventType : Widget ResourceAccessed : 1x	L_stats_arbitrator_BventStatus : At L_stats_arbitrator_EventStatus : At	tempted CompulsoryEvent : No AuditExtego tempted CompulsoryEvent : No AuditExtego	ry : Dashboard Component1D : VOSS ry : Dashboard Component1D : VOSS	i Draighta AuditDetaila : Driver n I Draighta AuditDetaila : Driver n	AQUE!
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> ··· > Lxt - System S	stats - Arbitrator ·								Ŧ
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itest Service Status									
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1 03/25/24 1:20 02 pm	2.173	140	sp23.3	running	running	numbing	running	numming	
2 03/25/24 1 10:08 pm	7.178	140	sp23.3	running	running	running	running	running	
	7.173	140	sp23.3	running	running	running	running	running	
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3 03/25/2410019pm 4 03/25/2412/5002pm 5 03/25/2412/602pm 6 03/25/2412/8034pm 7 03/25/2412/8034pm	2.173 2.173 2.173 2.173 2.173	946 946 946	1923.3 1923.3 1923.3	numing numing	numing numing numing	numing numing numing	running running running	numing numing numing	
3 03/25/24 1:00:19 pm 4 03/25/24 12:00/2 pm 5 03/25/24 12:40/02 pm 6 03/25/24 12:30:34 pm 7 03/25/24 12:20/02 pm 8 03/25/24 12:10/03 pm	2.170 2.170 2.170 2.170 2.170 2.170	945 945 945 945	1923.3 1923.3 1923.3 1924.1	numing numing numing numing	Auring Auring Auring Auring Auring	Aunorg Aunorg Aunorg Aunorg	numing numing numing numing	surving surving surving	
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