

VOSS Insights

Release Overview

Dashboard version 23.2

Arbitrator version 23.2

DS9 NetFlow version 23.2

July 2023

VOSS

DIGITAL WORKPLACE
MANAGEMENT



Commercial in Confidence

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HIGHLIGHTS



- Phase 1 - Network Observability
- Logitech Meeting Rooms Devices
- Jabra Headsets
- Additional Webex Teams Reporting
- Provide access and trending on data collected from Webex registered meeting endpoints
- Arbitrator Proxy configuration
- Webex new authentication configuration
- Zoom - replace out of date JWT Config



Dashboard



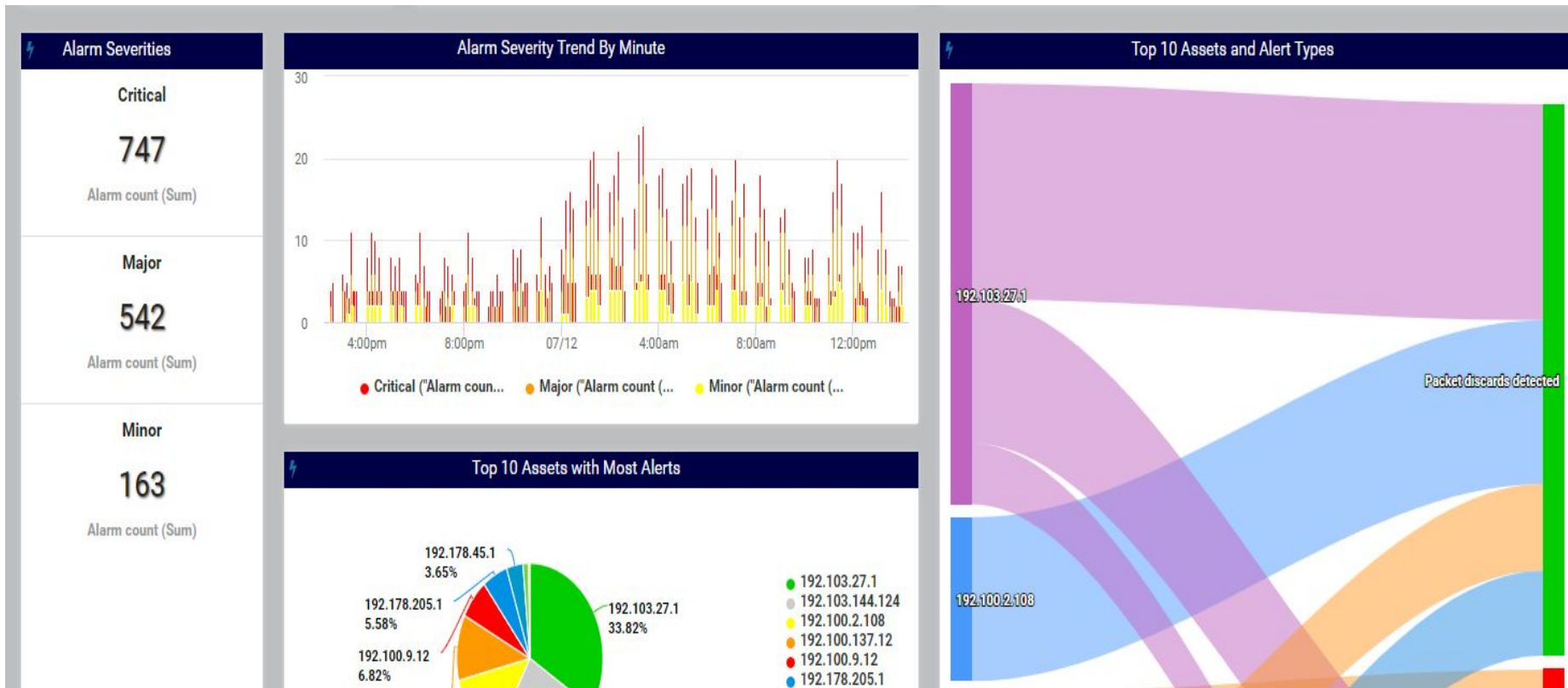
Phase 1 - Network Observability



Phase 1 of Network Observability adds greater details for why an alert has taken place.



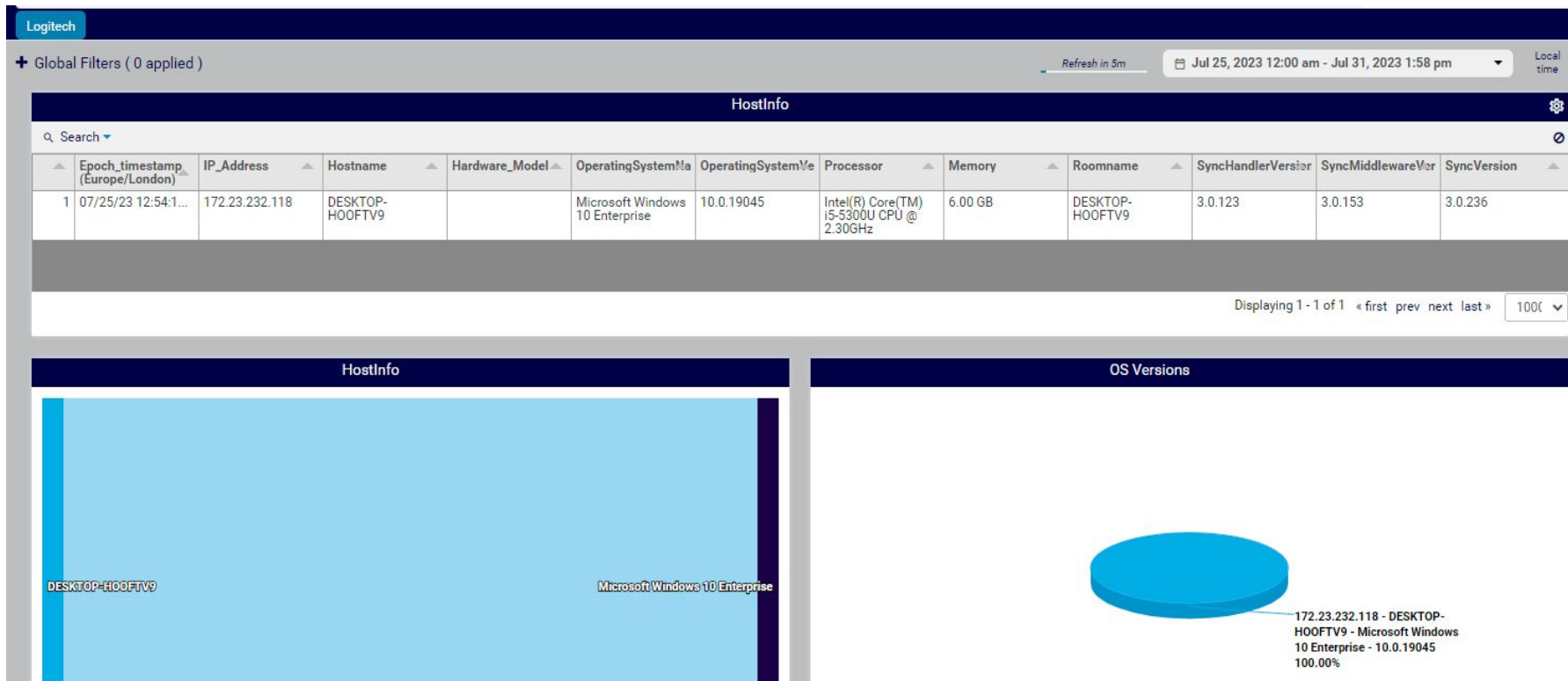
Phase 1 - Network Observability



Logitech Meeting Rooms Devices



Added the ability to monitor & report on Logitech Meeting Room Devices



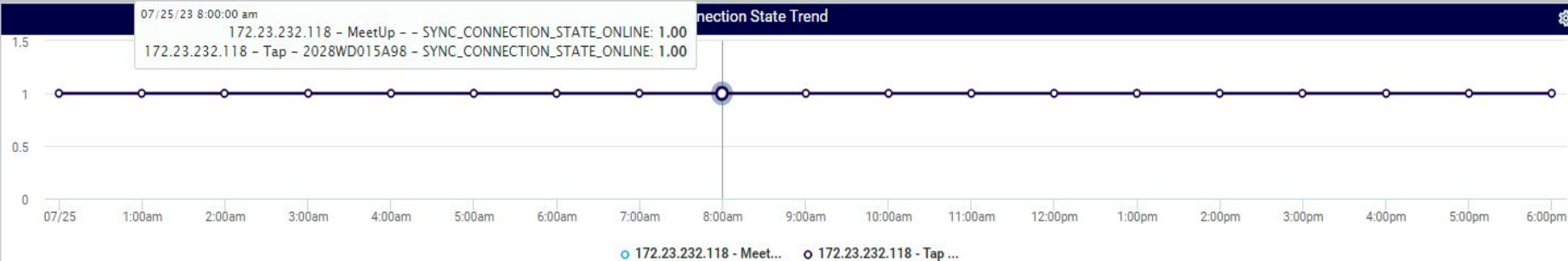
Logitech Meeting Rooms Devices



Firmware Versions in Use



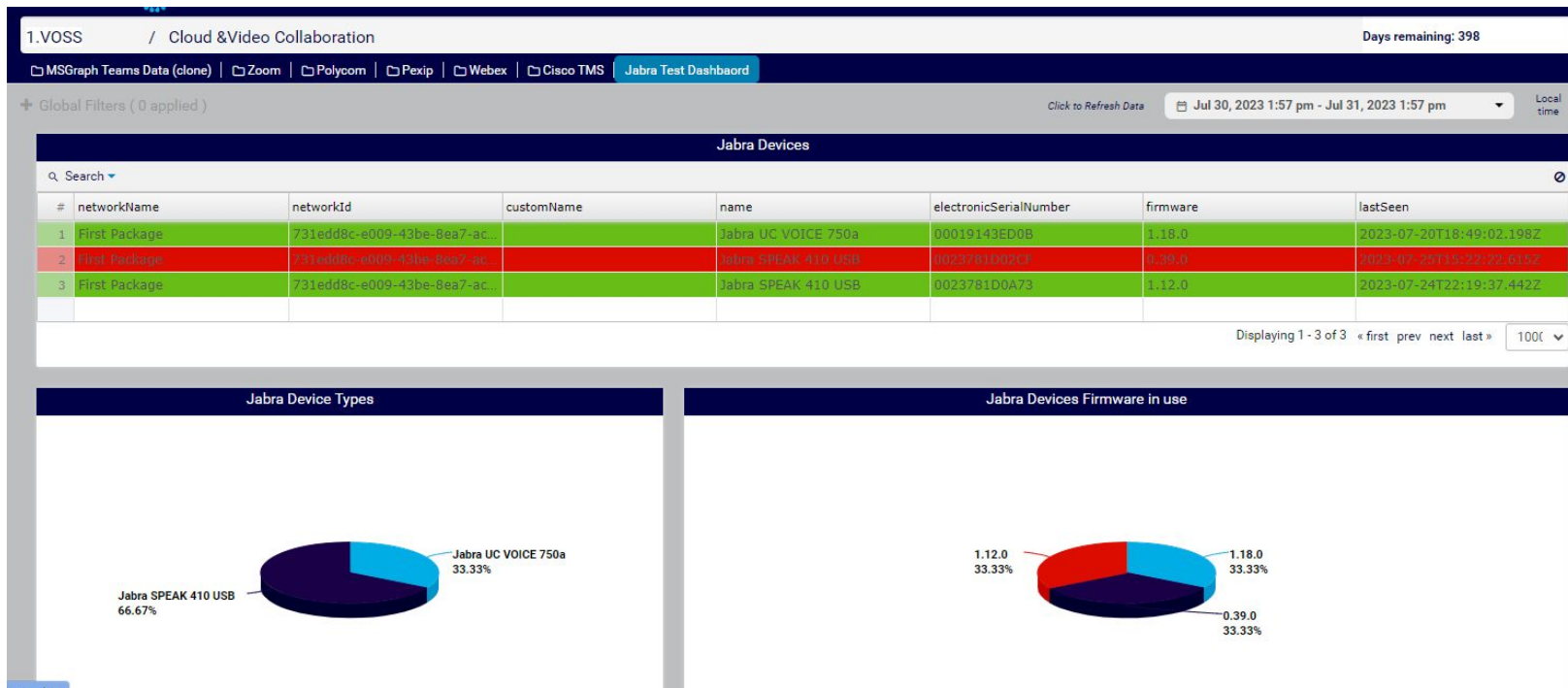
● 172.23.232.118 - TAP ... ● 172.23.232.118 - TAP ... ● 172.23.232.118 - MEET... ● 172.23.232.118 - MEET... ● 172.23.232.118 - MEET... ● 172.23.232.118 - MEET... ● 172.23.232.118 - MEET...



Jabra Headsets



Added the ability to monitor & report on Jabra headset devices





Additional Webex Teams Reporting

Added additional functionality to pull API data around Webex Teams rooms devices

1.VOSS / Cloud &Video Collaboration / Webex Days remaining: 398

☑ Meetings | Licenses | **Locations** | People | Devices | Webex Calling | Webex Insights | Webex Security

+ Global Filters (0 applied) Click to Refresh Data Jul 30, 2023 1:59 pm - Jul 31, 2023 1:59 pm Local time

Webex Workspace Locations

Customer Name	Location Address	City Name	Country	Device Name	Latitude	Longitude
1 Voss-Device	Princes Exchange, 2 Princes Square, Leeds LS1 4BY, UK	Leeds	GB	VOSS-GBR-Leeds	54	-2
2 Voss-Device	100 Longwater Ave, Green Park, Reading RG2 6GP, UK	Reading	GB	VOSS-GBR-Reading	51	-1
3 Voss-Device	234 Southampton Rd, Ringwood, BH24 1JQ, UK	Ringwood	GB	VOSS-GBR-Ringwood	51	-2
4 Voss-Device	2001 Blake St, Denver, CO 80205, USA	Denver	US	VOSS-USA-Denver	40	-105

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Webex Workspace Locations - Number of cities

City	Count
Ringwood	2
Leeds	1
Bournemouth	1
Henley	1
Reading	1
Bradford	1
San Jose	1
Denver	1

Webex Workspace Locations - Number of workspaces in each country

Country	Count
US	3
GB	8



Provide access and trending on data collected from Webex registered meeting endpoints

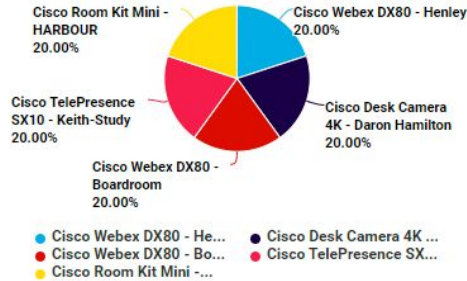
Global Filters (0 applied)

[Click to Refresh Data](#)

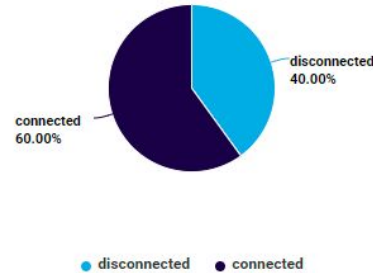
Jul 25, 2023 12:00 am - Jul 31, 2023 2:00 pm

Local time

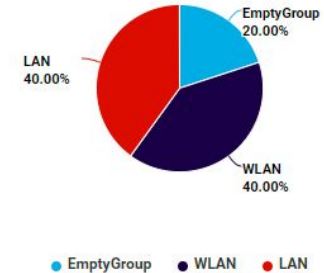
Webex Devices By Type



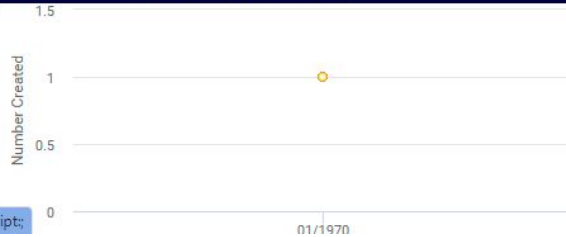
Webex Devices Connection Status



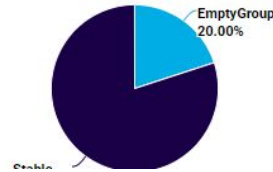
Webex Devices Interface Type



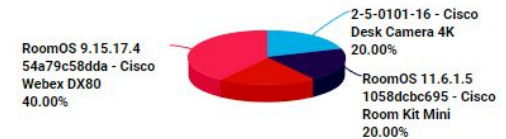
Webex Devices created trend



Webex Devices Stable software version



Webex Devices Software Versions



script;

Provide access and trending on data collected from Webex registered meeting endpoints

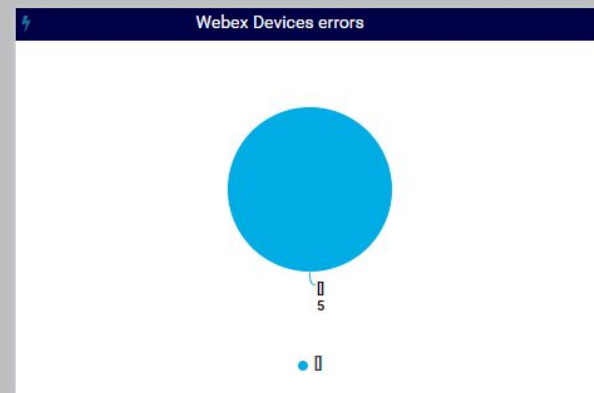
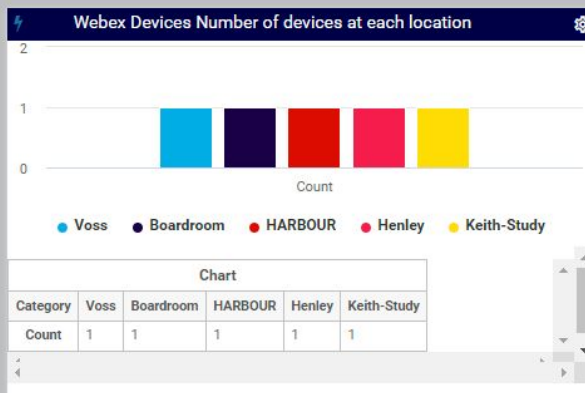


Webex Devices By Customer

Search

product	Ixt_customer_name	Count
1 Cisco TelePresence SX10	Voss-Device	1
2 Cisco Room Kit Mini	Voss-Device	1
3 Cisco Desk Camera 4K	Voss-Device	1
4 Cisco Webex DX80	Voss-Device	2

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Device Detailed Location

Search

Device Name	Device IP Address	Device Type	Device SIP Uri	Device Name	Room Capacity	Building Floor Name	Sip Address	Space Type	Site Name	Site Address	Site City	Site Coutry	capacity	Latitude	Longitude
1 Boardroom	172.16.0.109	Cisco Webex DX80	boardroom... sbx.rooms.w...	Boardroom	10		boardroom... sbx.rooms.w...	meetingRoom	VOSS-USA-SanJose	170 W Tasman Dr, San Jose, CA 95134, USA	San Jose	US	10	37	-122
2 HARBOUR	172.16.0.101	Cisco Room Kit Mini	harbour@vo... sbx.rooms.w...	HARBOUR	5	Y2lzY29zcG...	harbour@vo... sbx.rooms.w...	meetingRoom	VOSS-GBR-Bradford	76 Harbour Rd, Bradford	Bradford	GB	5	54	-2

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Provide access and trending on data collected from Webex registered meeting endpoints



Webex Devices Table															
Customer Name	Device Interface	Capabilities	Connection Status	Date Created	Device Name	Error Codes	IP Address	Mac Address	Organization ID	Sip Url	Device Type	Serial Number	Software Version	Upgrade Status	
1	Voss-Device	WLAN	['xapi']	connected	2023-02-08T17:39:53...	Boardroom		172.16.0.109	1C:6A:7A:E0:...	Y2lzY29zcGF...	boardroom@... sbx.rooms.w...	Cisco Webex DX80	FOC1905P0QC	RoomOS 9.15.17.4 54a79c58dda	Stable
2	Voss-Device		[]	disconnected	2023-05-03T12:23:42...	Daron Hamilton				Y2lzY29zcGF...	daronhamilto... sbx.calls.web...	Cisco Desk Camera 4K	ATK25352274	2-5-0101-16	
3	Voss-Device	LAN	['xapi']	connected	2023-04-25T14:28:56...	HARBOUR		172.16.0.101	08:4F:A9:A2:5...	Y2lzY29zcGF...	harbour@vos... sbx.rooms.w...	Cisco Room Kit Mini	FOC2329NMFN	RoomOS 11.6.1.5 1058dcbc695	Stable

Displaying 1 - 5 of 5 « first prev next last » 100

Webex Room Analytics									
ixt_timestamp_epoch (UTC)	SystemUnit.BroadcastNi	RoomAnalytics.Sound	RoomAnalytics.Ambient	RoomAnalytics.Ambient	RoomAnalytics.T3Alam	RoomAnalytics.Engagn	RoomAnalytics.PeopleC	RoomAnalytics.PeopleP	RoomAnalytics.Ultrac
147	07/31/23 12:30:46 pm								
595	07/31/23 12:30:46 pm	HARBOUR	{'Level': {'A': 39}}	{'Level': {'A': 38}}	{'Level': {'A': 38}}	{'Detected': 'False'}	{'CloseProximity': 'False'}	{'Current': 0, 'Capacity': 5}	No
533	07/31/23 12:00:39 pm								
199	07/31/23 12:00:38 pm	HARBOUR	{'Level': {'A': 39}}	{'Level': {'A': 38}}	{'Level': {'A': 38}}	{'Detected': 'False'}	{'CloseProximity': 'False'}	{'Current': 0, 'Capacity': 5}	No
517	07/31/23 12:00:38 pm								

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Webex Devices Diagnostics
Search



Arbitrator



Proxy Configuration



ARCHIVE MANAGEMENT

Configuration Management

Log Management

API Config

Archive

Blue Jeans Config

Cisco SDL

Collect

Import

LDAP

Probe

Proxy

SNMP

Syslog

Tunnel

Save

Delete

Proxy Config

Changes have been made to this configuration item

Proxy Config

Adds configuration for Proxy use in external data creation.

ipAddress

IP Address of the proxy server.

proxyPort

Port of the proxy server.

Webex new authentication configuration



ARCHIVE MANAGEMENT

Configuration Management

Log Management

API Config

Archive

Blue Jeans Config

Cisco SDL

Collect

Import

LDAP

Probe

Proxy

SNMP

Syslog

Tunnel

Creation

DEM Config

MS Teams Config-75def51c-66f4-435c-
bab6-0ef1c4351715

MS Teams Config-87dd248d-6541-4fb2-
83dd-ad8ad409b500

MS Teams Config

Webex Config-Voss-Device

Webex Config

Zoom Config

Changes have been made to this configuration item

Webex Config

Allows the enable and configuration of Webex monitoring.

Create Access Token

Create Access Token

This step is required to allow the creation of an access token.

Enabled

disabled

Capture Webex's statistics using the Access Token provided.

CUSTOMER

Zoom



- Replace out of date JWT Config

ARCHIVE MANAGEMENT Configuration Management Log Management

MS Teams Config-75def51c-66f4-435c-bab6-0ef1c4351715

MS Teams Config-87dd248d-6541-4fb2-83dd-ad8ad409b500

MS Teams Config

Webex Config-Voss-Device

Webex Config

Zoom Config

Zoom Config

Allows the enable and configuration of Zoom monitoring.

Create Access Token

Create Access Token

This step is required to allow the creation of an access token.

Enabled

disabled

Capture Zoom's statistics using the Access Token provided

CUSTOMER

Name of Customer.

ClientID