VOSS Insights

Release Overview

Dashboard version 23.2
Arbitrator version 23.2
DS9 NetFlow version 23.2

July 2023

VOSS
DIGITAL WORKPLACE MANAGEMENT

Commercial in Confidence
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HIGHLIGHTS

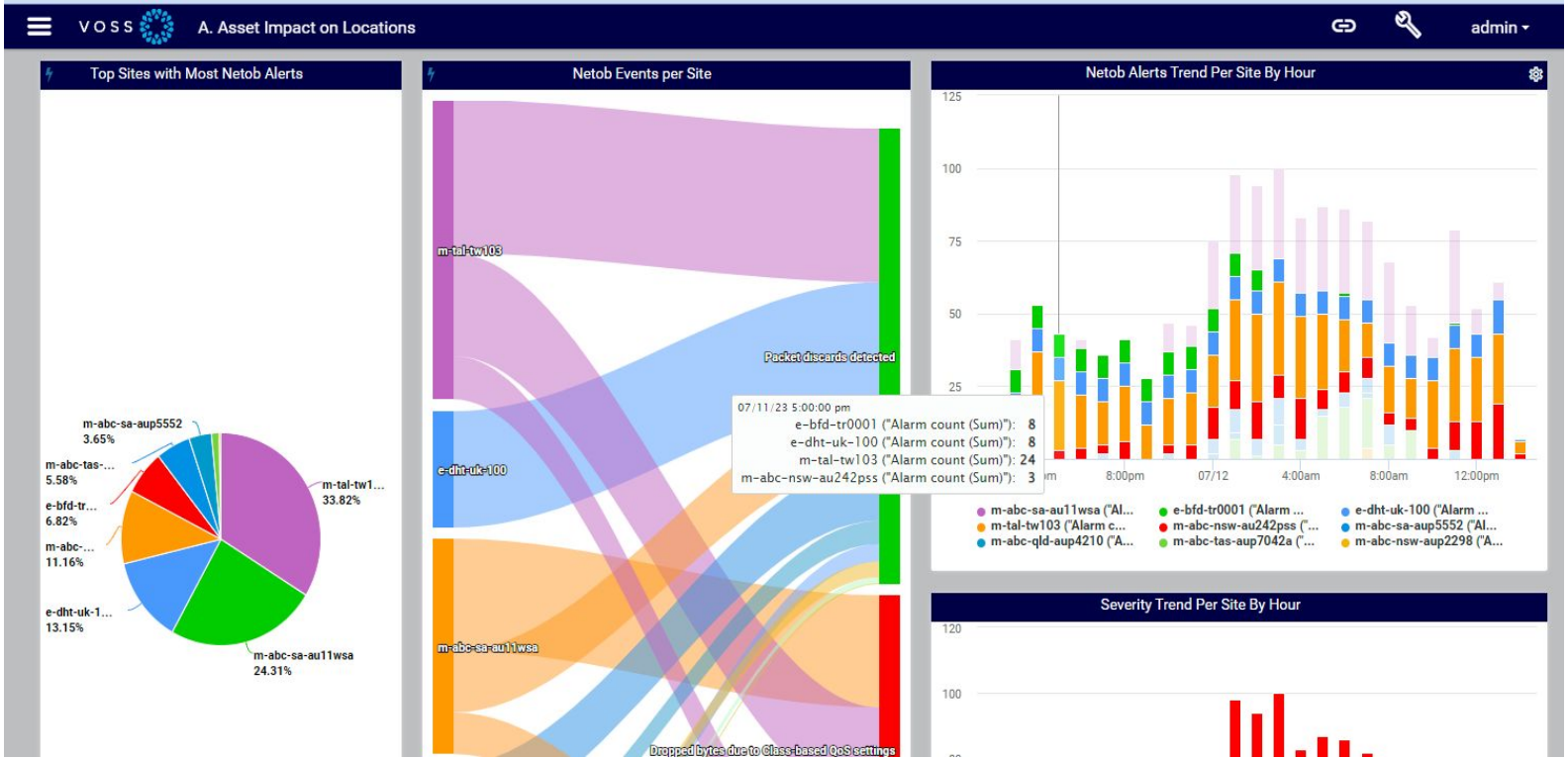
- Phase 1 - Network Observability
- Logitech Meeting Rooms Devices
- Jabra Headsets
- Additional Webex Teams Reporting
- Provide access and trending on data collected from Webex registered meeting endpoints
- Arbitrator Proxy configuration
- Webex new authentication configuration
- Zoom - replace out of date JWT Config

Dashboard

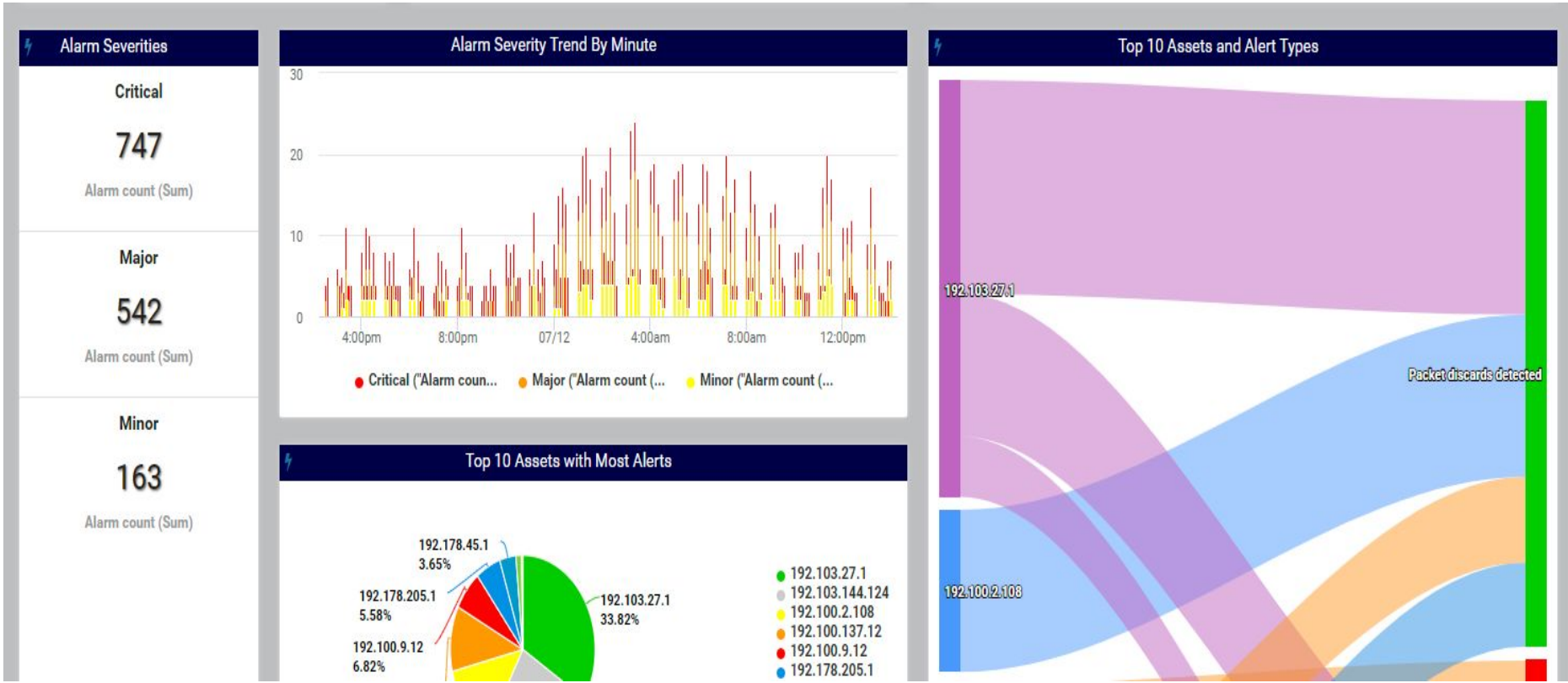
VOSS

Phase 1 - Network Observability

Phase 1 of Network Observability adds greater details for why an alert has taken place.

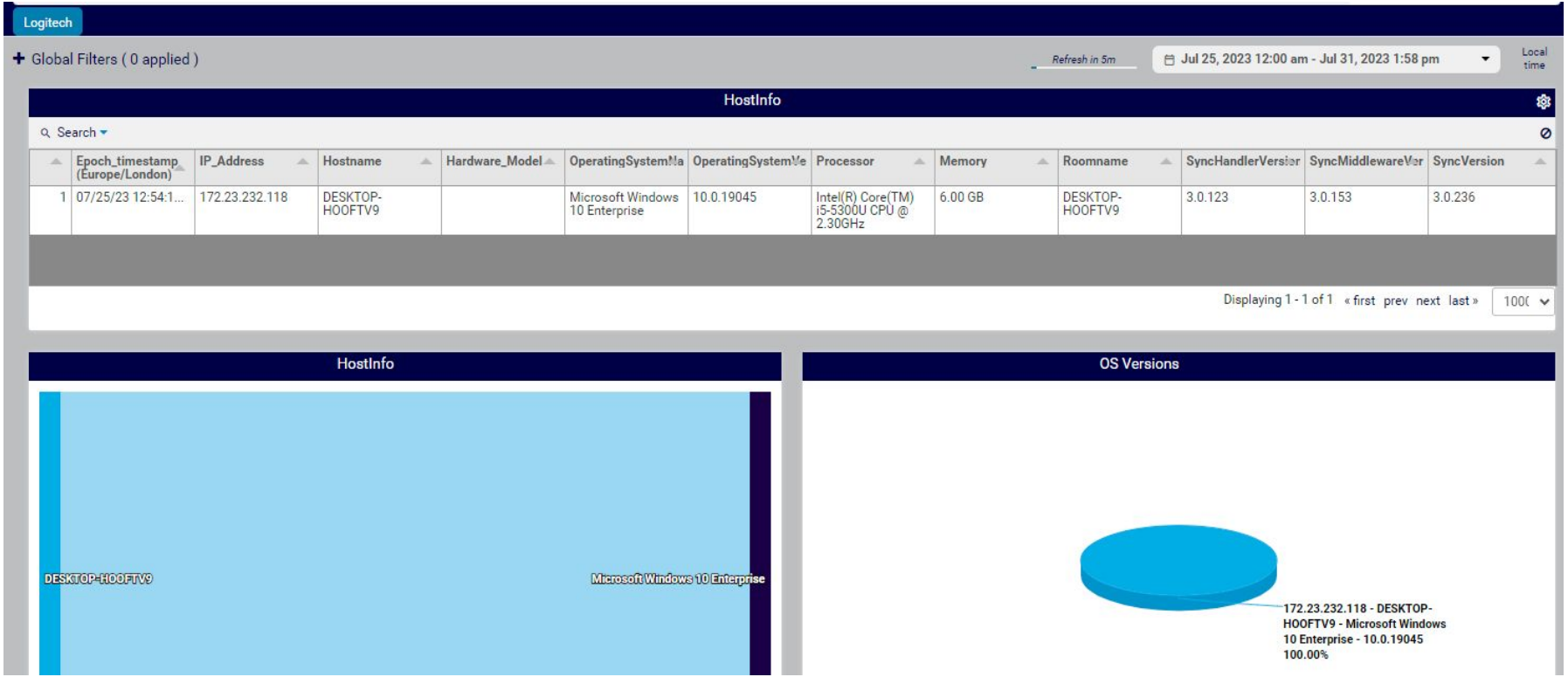


Phase 1 - Network Observability

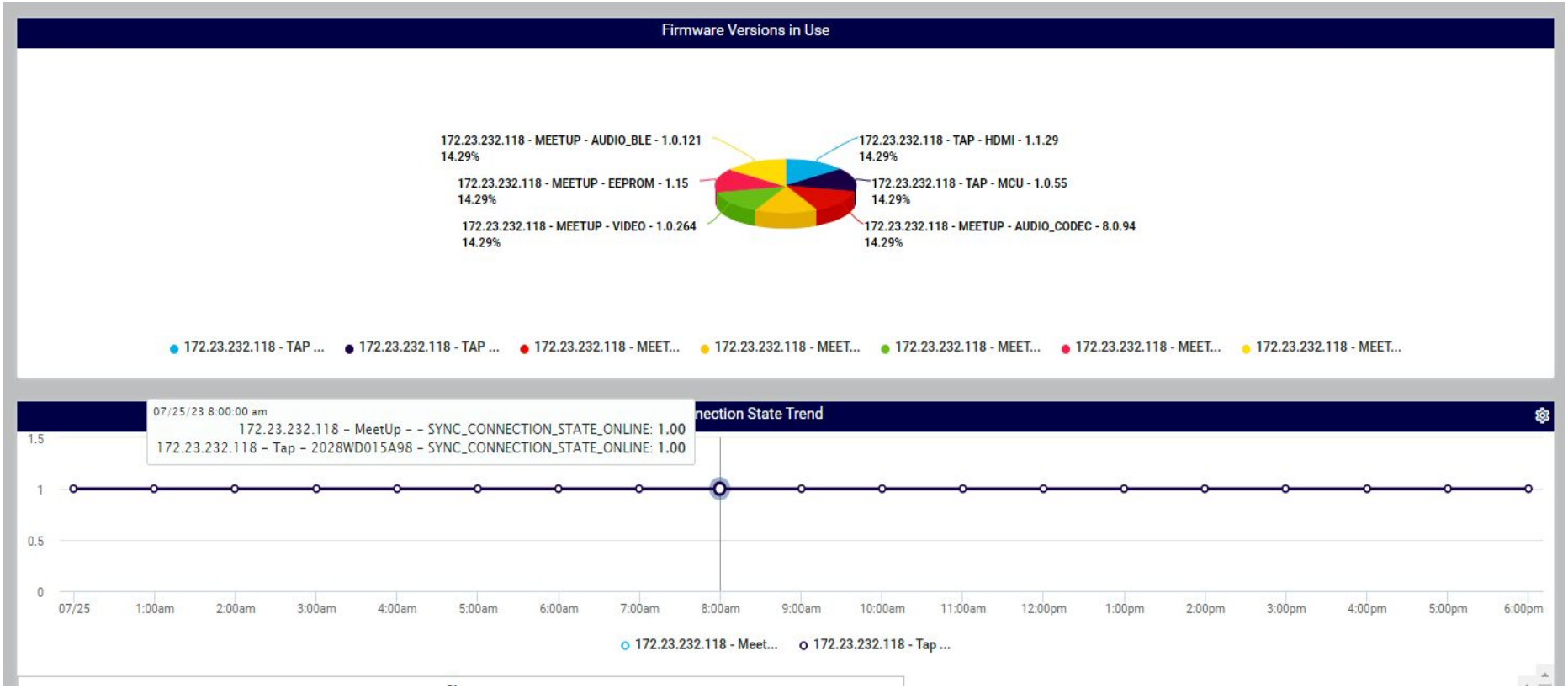


Logitech Meeting Rooms Devices

Added the ability to monitor & report on Logitech Meeting Room Devices

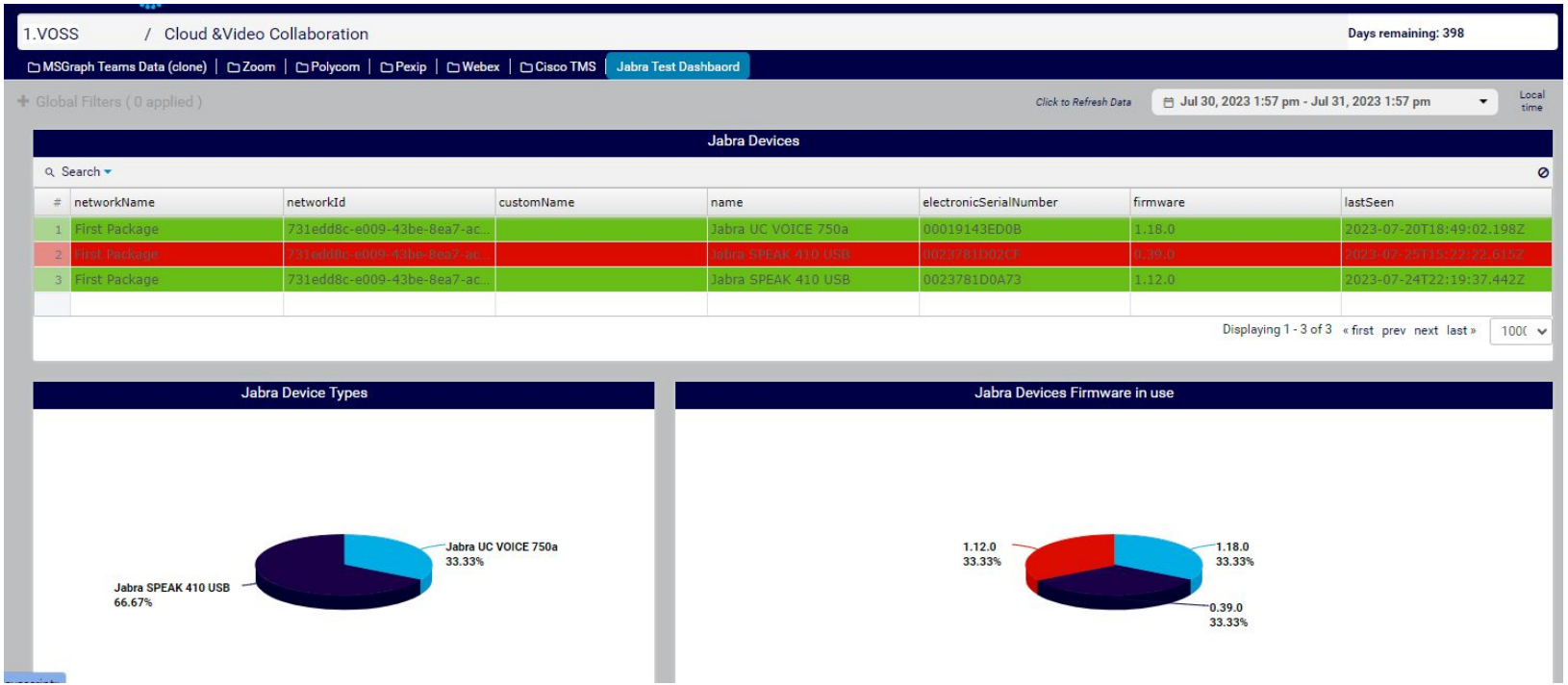


Logitech Meeting Rooms Devices



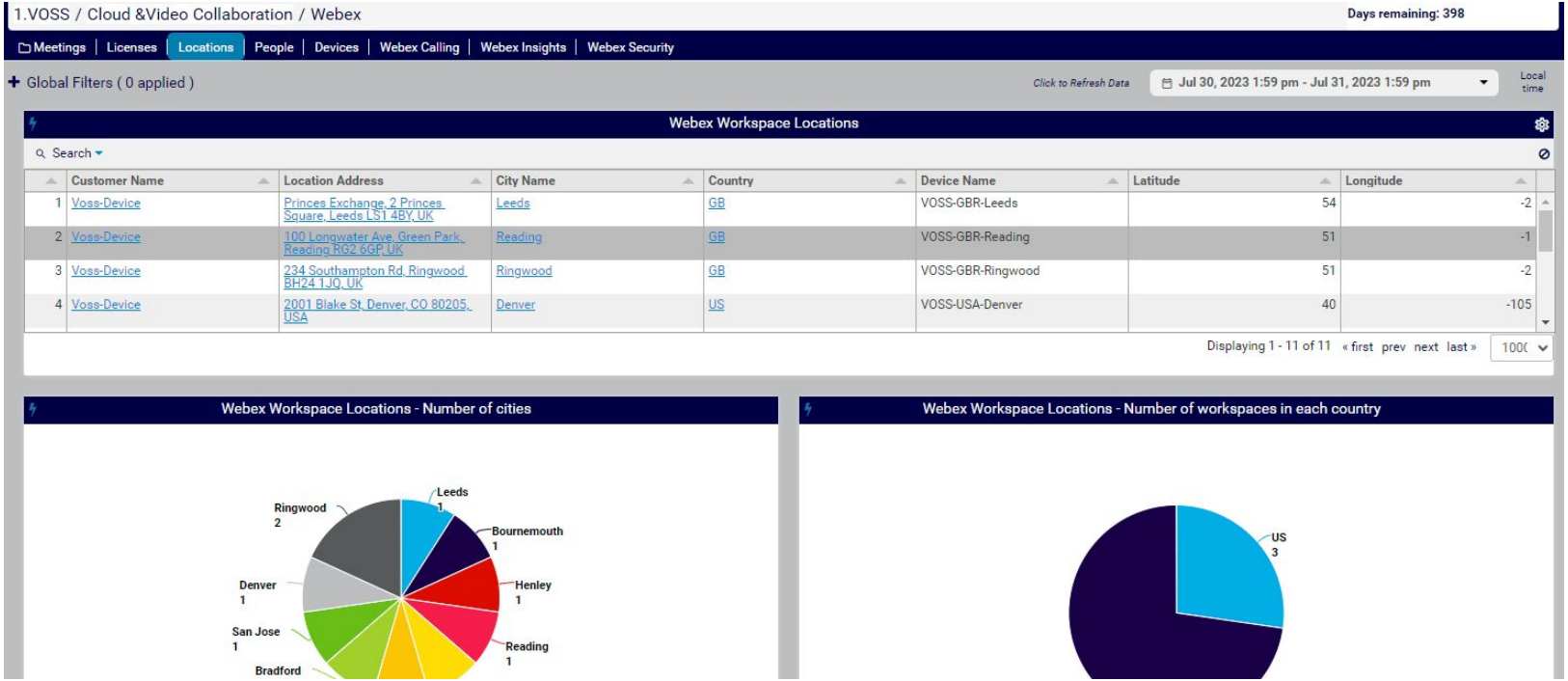
Jabra Headsets

Added the ability to monitor & report on Jabra headset devices



Additional Webex Teams Reporting

Added additional functionality to pull API data around Webex Teams rooms devices



Provide access and trending on data collected from Webex registered meeting endpoints

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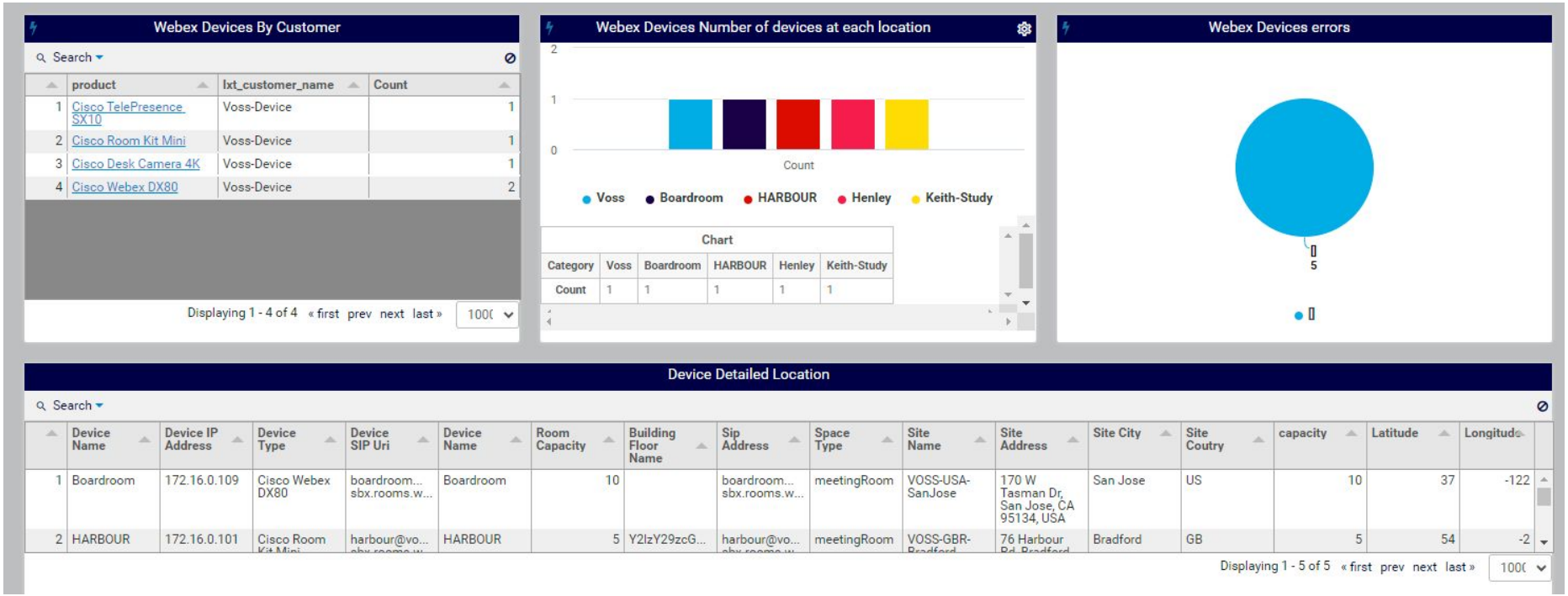

Webex Devices By Customer

Search

	product	lxt_customer_name	Count
1	Cisco TelePresence SX10	Voss-Device	1
2	Cisco Room Kit Mini	Voss-Device	1
3	Cisco Desk Camera 4K	Voss-Device	1
4	Cisco Webex DX80	Voss-Device	2

Displaying 1 - 4 of 4 « first prev next last » 100(

Webex Devices Number of devices at each location

Chart

Category	Voss	Boardroom	HARBOUR	Henley	Keith-Study
Count	1	1	1	1	1

Webex Devices errors

Device Detailed Location

Search

	Device Name	Device IP Address	Device Type	Device SIP Uri	Device Name	Room Capacity	Building Floor Name	Sip Address	Space Type	Site Name	Site Address	Site City	Site Coutry	capacity	Latitude	Longitude
1	Boardroom	172.16.0.109	Cisco Webex DX80	boardroom... sbx.rooms.w...	Boardroom	10		boardroom... sbx.rooms.w...	meetingRoom	VOSS-USA-SanJose	170 W Tasman Dr, San Jose, CA 95134, USA	San Jose	US	10	37	-122
2	HARBOUR	172.16.0.101	Cisco Room Kit Mini	harbour@vo...	HARBOUR	5	Y2lzY29zcG...	harbour@vo...	meetingRoom	VOSS-GBR-Bradford	76 Harbour Rd, Bradford	Bradford	GB	5	54	-2

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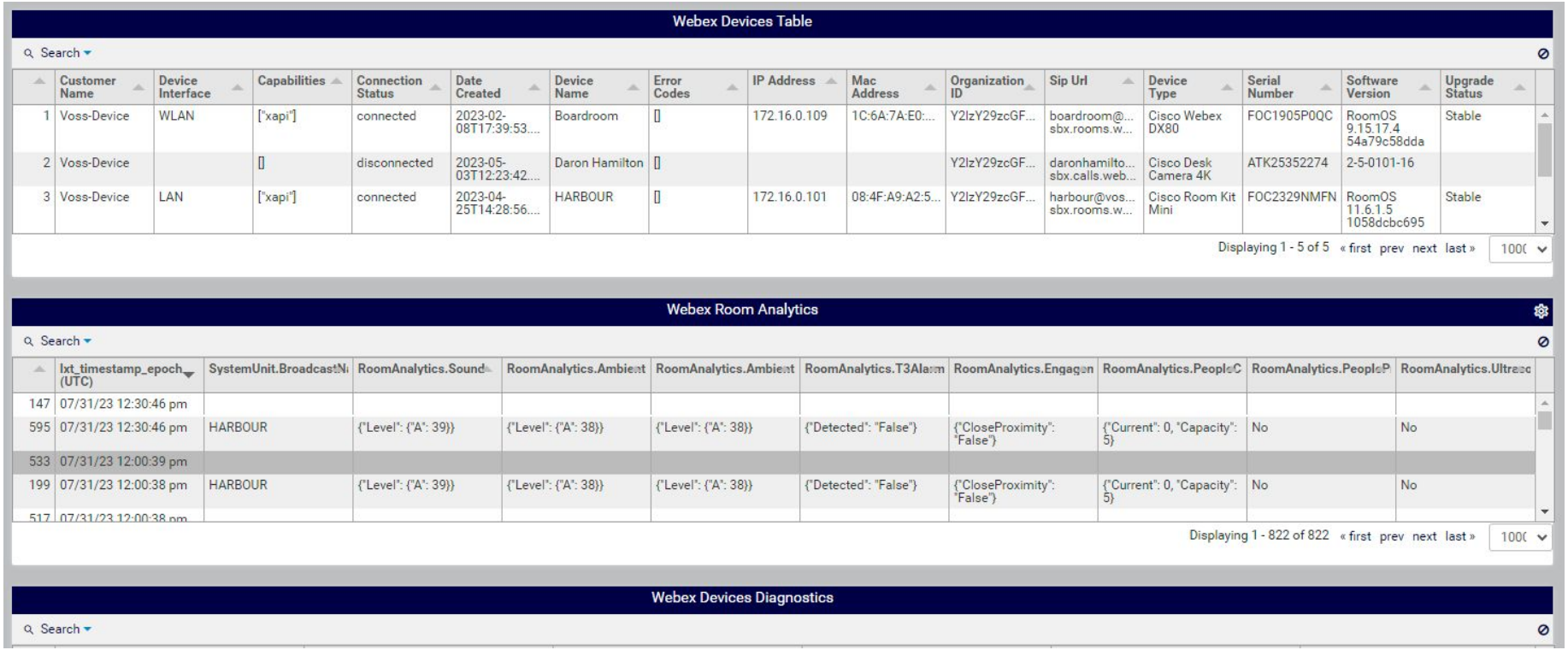
Provide access and trending on data collected from Webex registered meeting endpoints



Webex Devices Table

Search

	Customer Name	Device Interface	Capabilities	Connection Status	Date Created	Device Name	Error Codes	IP Address	Mac Address	Organization ID	Sip Url	Device Type	Serial Number	Software Version	Upgrade Status
1	Voss-Device	WLAN	["xapi"]	connected	2023-02-08T17:39:53....	Boardroom	[]	172.16.0.109	1C:6A:7A:E0:...	Y2lzY29zcGF...	boardroom@... sbx.rooms.w...	Cisco Webex DX80	FOC1905P0QC	RoomOS 9.15.17.4 54a79c58dda	Stable
2	Voss-Device		[]	disconnected	2023-05-03T12:23:42....	Daron Hamilton	[]			Y2lzY29zcGF...	daronhamilto... sbx.calls.web...	Cisco Desk Camera 4K	ATK25352274	2-5-0101-16	
3	Voss-Device	LAN	["xapi"]	connected	2023-04-25T14:28:56....	HARBOUR	[]	172.16.0.101	08:4F:A9:A2:5...	Y2lzY29zcGF...	harbour@vos... sbx.rooms.w...	Cisco Room Kit Mini	FOC2329NMFN	RoomOS 11.6.1.5 1058dcbc695	Stable

Displaying 1 - 5 of 5 « first prev next last »

Webex Room Analytics

Search

	lxt_timestamp_epoch_(UTC)	SystemUnit.BroadcastN	RoomAnalytics.Sound	RoomAnalytics.Ambient	RoomAnalytics.Ambient	RoomAnalytics.T3Alarm	RoomAnalytics.Engagen	RoomAnalytics.PeopleC	RoomAnalytics.PeopleP	RoomAnalytics.Ultraso
147	07/31/23 12:30:46 pm									
595	07/31/23 12:30:46 pm	HARBOUR	{"Level": {"A": 39}}	{"Level": {"A": 38}}	{"Level": {"A": 38}}	{"Detected": "False"}	{"CloseProximity": "False"}	{"Current": 0, "Capacity": 5}	No	No
533	07/31/23 12:00:39 pm									
199	07/31/23 12:00:38 pm	HARBOUR	{"Level": {"A": 39}}	{"Level": {"A": 38}}	{"Level": {"A": 38}}	{"Detected": "False"}	{"CloseProximity": "False"}	{"Current": 0, "Capacity": 5}	No	No
517	07/31/23 12:00:38 pm									

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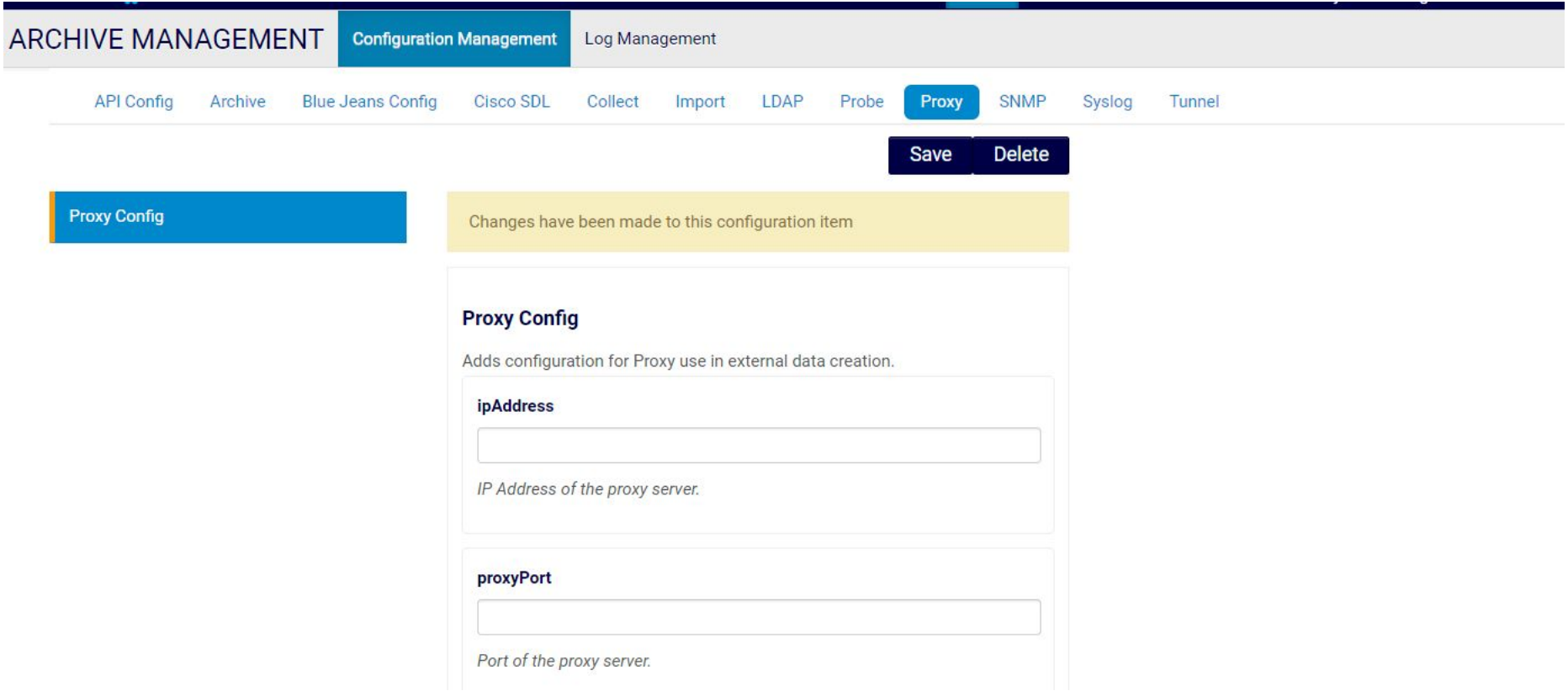
Webex Devices Diagnostics

Search

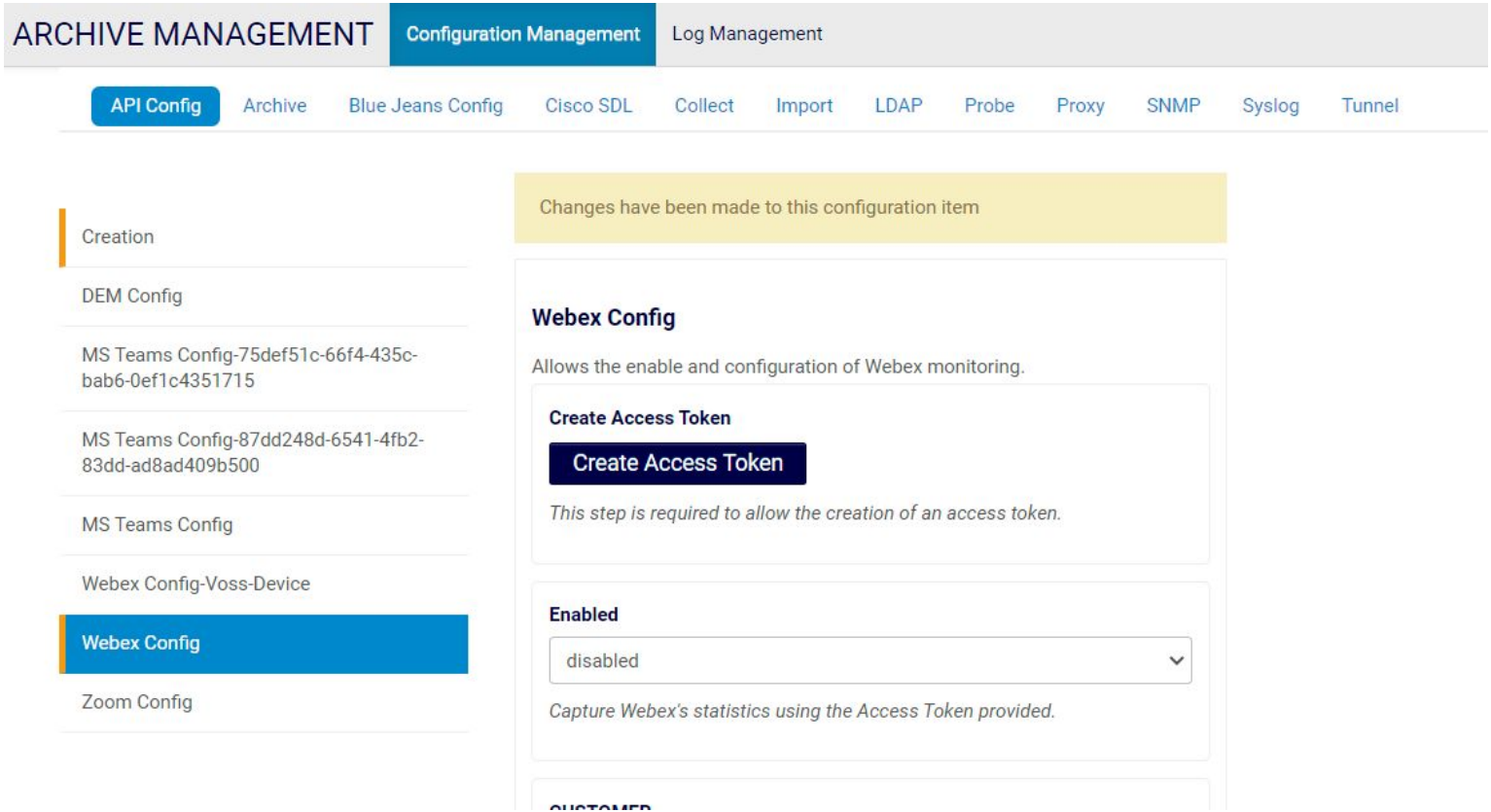
Arbitrator

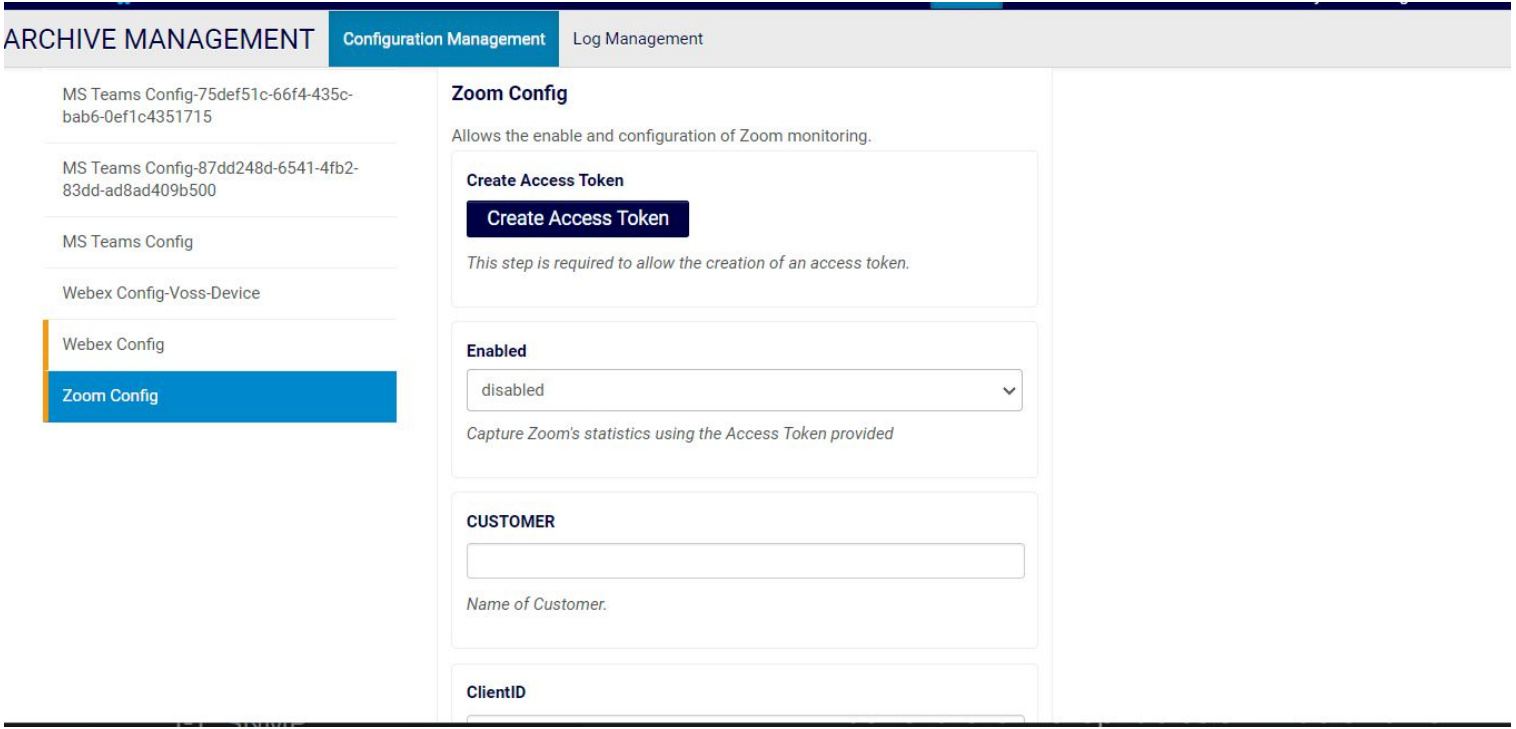
VOSS

Proxy Configuration



Webex new authentication configuration



Zoom

- Replace out of date JWT Config