



# VOSS Insights DS9 for NetFlow Install Guide

Release 23.2

Jul 31, 2023

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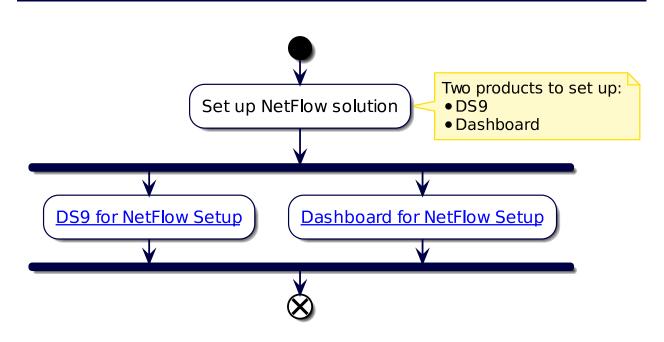
## 1. What's New

## 1.1. DS9 for NetFlow Install Guide: Release 23.2

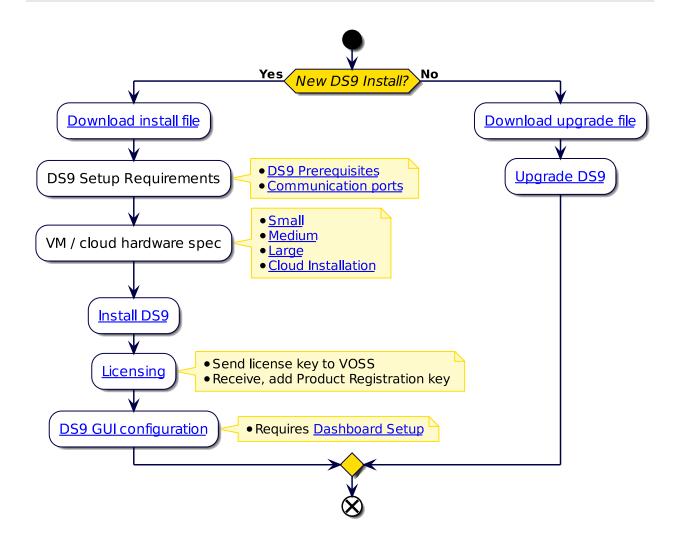
• EKB-16057: Vulnerable ftp-libopie - Arbitrator. See: *Deploy and VM Installation* Added a step to disable FTPD if it's not required.

## 2. NetFlow Quickstart

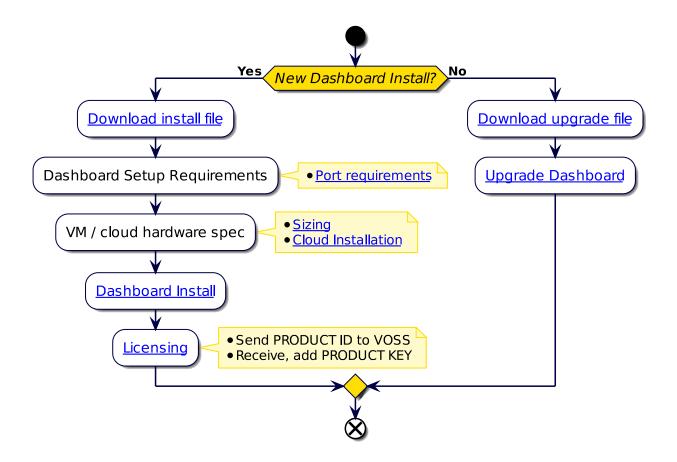
## 2.1. NetFlow Setup Overview



### 2.1.1. DS9 for NetFlow Setup



#### 2.1.2. Dashboard for NetFlow Setup



## 2.2. NetFlow Solution Documentation

#### 2.2.1. Additional Reference Documentation

- · Dashboard Release Notes
- · Compatibility Matrix
- · Dashboard Install Guide
- · Dashboard and Arbitrator Maintenance and Upgrade Guide
- · Dashboard Administration Guide
- · Dashboard API Guide
- · Platform Guide

## 3. DS9 Download

- · DS9 OVA file:
  - 1. Log in on the VOSS Customer Portal
  - 2. Go to Downloads > VOSS Insights > Insights DS9 Hawaii > <release number> > New Installation.
  - 3. Download the .ova file
- DS9 upgrade file:
  - a. Log in on the VOSS Customer Portal
    - i. Go to Downloads > VOSS Insights > Insights DS9 Hawaii > <release number> > Upgrade.
    - ii. Download the .1xsp upgrade file

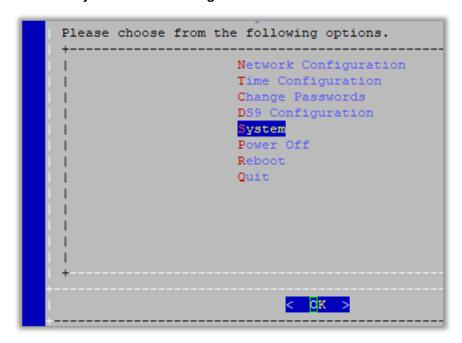
or

- b. Use the direct link for automated download mechanisms:
  - i. http://www.layerxtech.com/downloads/ds9/updates/layerX-lxtds9-hawaii-sp1-sp22.1.lxsp

To ensure continuity, the release updates will still be available from the LayerX download site, allowing customers to either download files manually, or via the automated download mechanisms from that location.

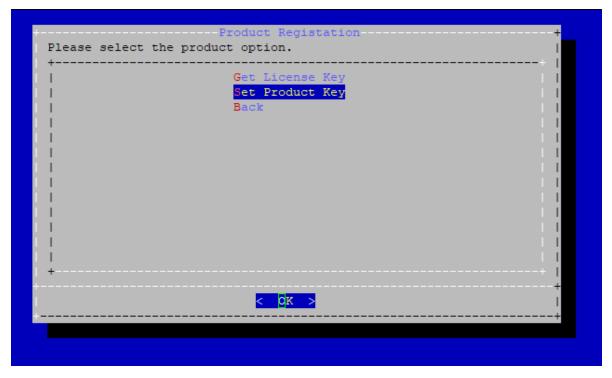
## 4. VOSS Insights DS9 for NetFlow Product Registration

- 1. Connect to the DS9 server using an SSH client on port 22 and login using the admin credentials to access the **Administration** menu.
- 2. Select the **System > Product Registration** menu.





3. Select the **Set Product Key** option to input the Product Key.



```
The product id is: 9XYJC-RAHRD-3FC7C-TJX4D-E7EH9
Please insert the product key.
```

- 4. Paste the Product Key into the interface and hit <Enter> to update the licensing expiration on the DS9 Netflow server.
- 5. Once returned back to the **Product Registration** menu, select **Back** to navigate back to the **Administration** menu then select **Quit** to exit the interface and close the SSH session.

## VOSS Insights DS9 for NetFlow Base Environment Installation

## 5.1. VOSS Insights DS9 Standalone Installation

VOSS Insights DS9 is a standalone single server to collect, process and store NetFlow-v5/v9/v10 and SNMP data. Visualization of the data will be handled via the VOSS Insights Dashboard reporting.

#### 5.1.1. Assumptions

- · Host machines will be located within the same sub-network
- All the required TCP/UDP ports are open between DS9, Dashboard and NetFlow sources.
  - TCP: 5432 8082
  - UDP Depending on desired vflow: 2055 9996 4739 There is no redundancy requirement for any of the components
- Internet access is available to the DS9 system during installation.

After the installation, no internet access is necessary.

 Customer premises equipment is sending NetFlow data to Collector successfully Collector can access customer premises equipment via SNMP v1/2/3 successfully

#### 5.1.2. Installation

#### Items that will be needed during configuration:

- 1. Hostname
- 2. Dashboard Reporter IP
- 3. For each NetFlow device added:
  - IP of device interface sending NetFlow to the DS9
  - NetFlow version
  - · SNMP version
    - v1 or v2c community string

- v3 user name, user password, and encryption key
- NAT IP address (often same as IP)

# 6. Preparing a Production Environment for VOSS NetFlow Solution

## 6.1. Abstract

This guide is an overview of all the action items that need to be completed by system administrators before implementation of a successful deployment.

### 6.2. Checklist

The following action items need to be completed by system administrators before the implementation starts:

ID	Action	Description	Criticality
1	Hardware specifications	The hardware/VM specifications have to meet the requirements defined by VOSS	Critical
2	Software specifications	VOSS Dashboard server is delivered as an OVA which includes an operating system. If this is a VM deployment, the following should be available in customer's VM datastore:  • Latest OVAs. (Available at VOSS Customer Portal. Log in and select DOWNLOADS.)	Critical
3	Firewall rules	All the required traffic rules are applied to customer environment based on the firewall matrix provided by VOSS deployment Team.	Critical
4	Internet access	Internet access is enabled for the DS9 during implementation. Once the implementation is over, internet access is no longer required.	Critical
5	Round trip times (RTT)	RTT time between the DS9 and Dashboard Server is not more than 100msec.	Critical
6	NetFlow configuration	NetFlow sources are configured to send their Net- Flow data to VOSS DS9 Servers based on the sug- gested settings by VOSS	Critical
7	SNMP configuration	NetFlow sources are configured with SNMP v1 or 2c or v3.	Critical
8	NetFlow and SNMP details	Following information is provided to VOSS deployment team:  • Device IP & Hostname and NetFlow version for the NetFlow source(s)  • SNMP details for NetFlow source(s)	Critical
9	Remote access	Some method of remote access is enabled for VOSS deployment team.	Critical
10	Integration to customer environment	Both DS9 and Dashboard Servers have access to customers data infrastructure for the following services: NTP, SMTP, DNS.	Critical
11	Authentication via existing customer resources	Dashboard Servers have access to customers' existing Active Directory/Identity servers to authenticate users via LDAP or SAMLv2.	Optional

## 6.3. Requirements

The following list of items needs to be provided to VOSS before the deployment:

ID	Action	Description	Criticality
1	IP Addresses for VOSS components	IP addresses & Subnetmasks & Default IP Gateway settings for all the VOSS Host Machines (DS9, Dashboard Servers).	Critical
2	IP Addresses for Data services	IP addresses for the following services: DNS, NTP, SMTP, LDAP/SAMLv2.	Critical
3	Remote access details	VPN access details for VOSS Team to access the DS9 and Dashboard remotely.	Critical
4	Primary and Secondary contact details	Primary and secondary contact details for technical and project management related items.	Critical
5	Email authentication for scheduled reports	SMTP authentication details for smart host servers.	Optional
6	SNMP community strings, versions and other details	SNMP community strings and protocol versions need to be provided to VOSS for successful SNMP queries.	Critical
7	List of NetFlow Sources	Provide VOSS a list of NetFlow sources (routers, switches) with the following details: IP addresses, Make/Model, Software Version, NetFlow version.	Critical
8	List of IP addresses and Hostnames	A CSV or Excel file that maps certain IP addresses to internal hostnames can help VOSS Team to improve the data visualization experience by mapping IP address fields to hostnames.	Optional

## 7. DS-9 NetFlow VM Sizing Specifications

VOSS Insights DS9 for NetFlow sizing specifications are divided into small, medium and large solutions based on tiers related to the number of flows that need to be supported.

Each solution below includes the VM specifications for both the VOSS Insights DS9 server and the VOSS Insights Dashboard server.

## 7.1. Small NetFlow Solution

The three small tiers in Flows per Second:

- 1,000
- 5,000
- 10,000

Dashboard Server VM		DS9 NetFlow Collector VM		
Cores	12	Cores 16		
Memory GB	32	Memory 64		
Disc Storage GB 500		Disc 1 OS in GB 250		
SSD provisioned as Thick Eager Zero		Disc 2 Storage in GB 500		
		All Discs must be SSDs and Provisioned as Thic Eager Zero		

## 7.2. Medium NetFlow Solution

Two medium tiers in Flows per Second:

- > 10,000 but <= 25,000
- > 25,000 but <= 50,000

Dashboard Server VM		DS9 NetFlow Collector Bare Metal Server (Dell R740 or Equivalent	
Cores	Cores 16		16
		CPU Needs to be Intel Gold or	better.
Memory GB	64	Memory	196
Disc Storage GB 500		Disc 1 OS in GB	250
SSD provisioned as Thick Eager Zero	0	Disc 2 Storage in TB	1,5
		Read Intensive SSDs required	
		Dual Intel 10GB NIC	1
		Intel Quad 1GB NIC	1
		iDRAC Enterprise or Equivaler	nt
		Dual Power Supplies	

## 7.3. Large NetFlow Solution

Two large tiers in Flows per Second:

- $> 50,000 \text{ but} \le 100,000$
- > 100,000 but <= 200,000

Note: The DS9 Collector requires a minimum of 2 Bare Metal Servers to collect this volume in one location.

Dashboard Server VM		DS9 NetFlow Collector Bare Metal Server 1 (Dell R740 or Equivaler		
Cores 16		Cores CPU Needs to be Intel Gold or better.	16	
Memory GB	64	Memory	196	
Disc Storage GB 500		Disc 1 OS in GB	250	
SSD provisioned as Thick Eager Zero		Disc 2 Storage in TB	3	
		Read Intensive SSDs required		
		Dual Intel 10GB NIC	1	
		Intel Quad 1GB NIC	1	
		iDRAC Enterprise or Equivalent Dual Po plies	wer Sup-	
		Dual Power Supplies		

Bare Metal Server 2 (Dell R740 or Equ	ivalent)
Cores CPU Needs to be Intel Gold or better.	16
Memory	196
Disc 1 Storage in TB	3
Disc 2 Storage in TB	3
Disc 3 Storage in TB	3
Read Intensive SSDs required	
Dual Intel 10GB NIC	1
Intel Quad 1GB NIC	1
iDRAC Enterprise or Equivalent Dual Power Supplies	
Dual Power Supplies	

#### Note:

- Larger than 200K flows per second requires special pricing and configuration.
- Distributed DS9 collection is available. This may reduce the compute required at each collection location.

# 8. NetFlow and DS9 Monitoring System Connectivity

## 8.1. Communication ports between NetFlow Source and DS9

Source	Destination	Protocol	Port	Direction	Description
NetFlow Source	DS9	UDP	4739	Unidirectional	IPFIX (Optional)
NetFlow Source	DS9	UDP	2055	Unidirectional	NetFlow v9 (Optional)
NetFlow Source	DS9	UDP	9996	Unidirectional	NetFlow v5 (Optional)
NetFlow Source	DS9	UDP	6343	Unidirectional	Sflow v5 (Optional)
DS9	NetFlow Source	UDP	161	Unidirectional	SNMP queries

## 8.2. Communication ports between Dashboard Server Users and Dashboard Server

Source	Destination	Protocol	Port	Direction	Description
Dashboard users	<b>Dashboard</b> Server	TCP	443	Unidirectional	HTTPS (GUI access)

## 8.3. Communication ports between the DS9 Server and Dashboard Server

Unless the DS9 and Dashboard Servers are located in the same subnet, system administrators need to ensure the following network ports are open between these two components.

Source	Destination	Protocol	Port	Direction	Description
Dashboard Server	DS9	TCP	5432	Unidirectional	Data respository access
Dashboard Server	DS9	TCP	8082	Unidirectional	Data respository access
Dashboard Server	DS9	TCP	443	Unidirectional	DS9 System Stats and management
DS9	Dashboard Server	UDP	514	Unidirectional	DS9 System Logs

## 8.4. Communication ports that are required for remote management purposes

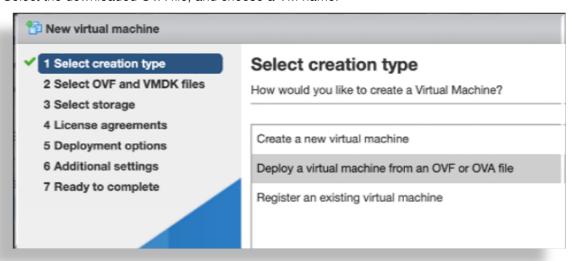
Source	Destination	Protocol	Port	Direction	Description
Admin users	DS9	TCP	22	Unidirectional	SSH (remote CLI access) and file transfer
Admin users	<b>Dashboard</b> Server	TCP	22	Unidirectional	SSH (remote CLI access) and file transfer
Admin users	<b>Dashboard</b> Server	TCP	443	Unidirectional	WEB access

## 9. Deploy and VM Installation

## 9.1. Base Install and Configuration

This procedure installs the base system, and involves the following tasks:

- · Download the OVA.
- · Deploy the OVA.
- · Run the VM.
- · Log in as admin.
- · Change your password.
- · Configure network settings.
- 1. Download the OVA for your system, to a directory accessible by the VM client.
- 2. Deploy the OVA:
  - 2.1. Select the downloaded OVA file, and choose a VM name.



- 2.2. At **Select storage**, configure storage settings, based on the recommended hardware specifications for the required configuration. See the *VMWare Specification and Requirements* for your system.
- 2.3. Configure the network mappings based on the recommended hardware specifications for the required configuration. See the *VMWare Specification and Requirements* for your system.

3. Run the VM, and monitor installation of the packages, which may take some time.

```
Unpacking /mnt/cd/pkg/iana-etc.lxp
nfo: install_package
                        Unpacking /nnt/cd/pkg/nan-pages.lxp
Info: install_package
                      : Unpacking /mnt/cd/pkg/attr.lxp
                        Unpacking /nnt/cd/pkg/bc.lxp
Info: install_package
                        Unpacking /mnt/cd/pkg/berkeley-db.lxp
nfo: install_package
                        Unpacking /mnt/cd/pkg/bglibs.lxp
lnfo: install_package
nfo: install_package
                        Unpacking /mnt/cd/pkg/bridge-utils.lxp
nfo: install_package
                        Unpacking /nnt/cd/pkg/dhcpcd.lxp
nfo: install_package
                        Unpacking /mnt/cd/pkg/diffutils.lxp
                        Unpacking /mnt/cd/pkg/dmapi.lxp
Unpacking /mnt/cd/pkg/ethtool.lxp
nfo: install_package
nfo: install package
nfo: install_package
                        Unpacking /nnt/cd/pkg/expat.lxp
                        Unpacking /nnt/cd/pkg/gnp.lxp
Unpacking /nnt/cd/pkg/lsof.lxp
nfo:
     install_package
nfo:
     install_package
                        Unpacking /mnt/cd/pkg/ndadm.lxp
     install_package
     install_package
                        Unpacking /mnt/cd/pkg/ncurses.lxp
     install_package
                        Unpacking /mnt/cd/pkg/net-tools.
nfo: install_package
                        Unpacking /mnt/cd/pkg/patch.lxp
nfo: install_package
                        Unpacking /mnt/cd/pkg/paxctl.lxp
nfo: install_package
                        Unpacking /mnt/cd/pkg/perl-SSLeay.lxp
                        Unpacking /mnt/cd/pkg/popt.lxp
Info: install_package
nfo: install_package
                        Unpacking /mnt/cd/pkg/speex.lxp
                        Unpacking /mnt/cd/pkg/strace.lxp
     install_package
                        Unpacking /mnt/cd/pkg/tar.lxp
     install_package
```

Once all packages are installed, the VM is automatically powered off, confirmed via the auto-poweroff message on the console.

```
SUVER on
     on
               to
               to
     on
               to
               to
     on oth8
               to
                  255, 255, 255
               to
                  255, 255, 255
  ERS received.
  obtain a lease on first
                                    Exiting
        admin' already exists
```

The system reboots. Wait until you see the **About** console, which displays placeholder values for hostname, version, license, days licensed and remaining, and so on.

```
About

Hostname: <hostname>
Version: <version>
Theme: <theme>
Flavor:
License: NNNNN-NNNNN-NNNNN
Days Licensed: nnnnn
```

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Days Remaining: nnnnn

Product Key:

Website: <website>

Kernel: Linux n.nn.nn-lxt-3 x86\_64 GNU/Linux

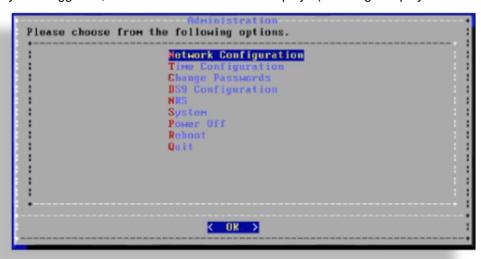
<hostname> login:

#### 4. Log in:

On the **About** console, at **<hostname> login:**, log in as admin and use as the password, the last 10 characters of the value at **License**, *excluding the dash*.

**Important:** The **License** key value is *only* displayed on the **About** console. When you *ssh* in, it is not visible, thus, you must copy the admin password from the **About** console.

Once you're logged in, the **Administration** menu displays (the image displays an example for DS9):



#### 5. Change your password:

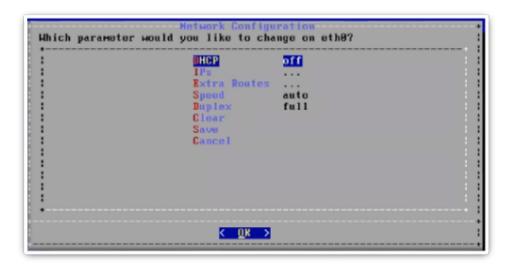
On the Administration menu, select Change Passwords, then change your password.

**Note:** It is strongly recommended that you change your password immediately.

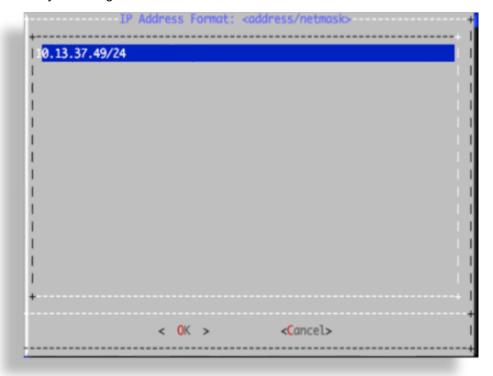
#### 6. Configure network settings.

On the **Administration** menu, select **Network Configuration**, then:

- 6.1 Configure interface settings:
- 6.1.1 Select the Interface Settings menu, then select the interface to configure.
- 6.1.2 Modify the parameters for the selected interface:

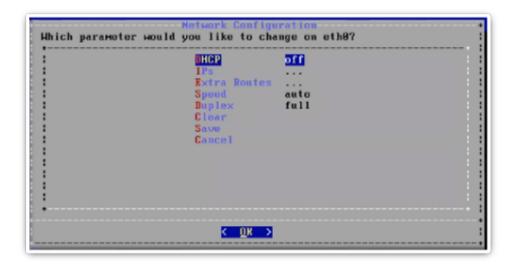


- Select IPs, then set the IP address and netmask in the format nn.nn.nn.nn/24.
- · Save your changes.

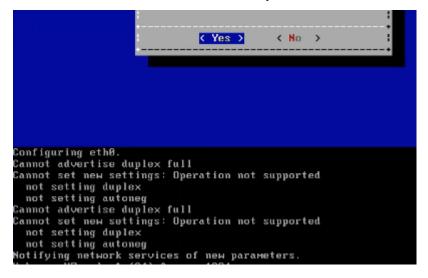


6.2 Configure the default gateway:

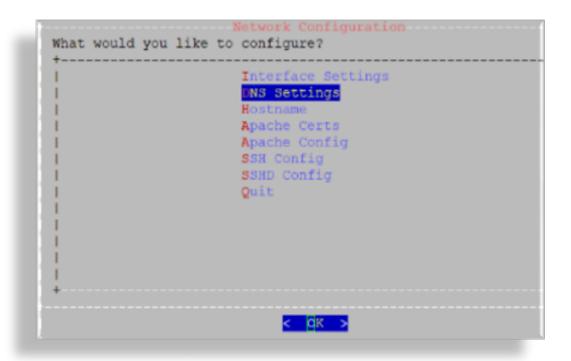
Select the Extra Routes menu:



- Use the following format for the entry: default < gateway IP address>
- The word *default* is required. For additional route entries use the *<subnet> < gateway>* format. Similar to what would be done on a Linux system at the CLI.



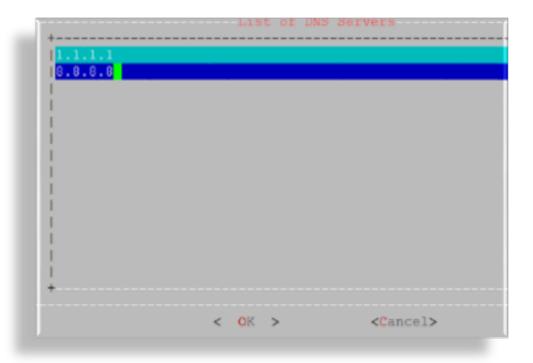
- 6.3 Configure DNS settings:
- 6.3.1 Select the DNS Settings menu.



#### 6.3.2 Select DNS Servers.



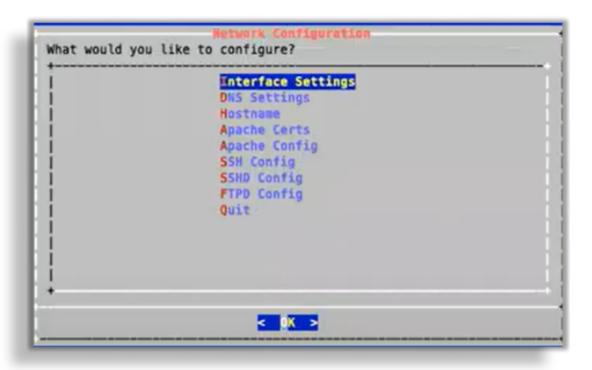
6.3.3 Add the IP address for each DNS server, one per line, then click **OK**.



#### 6.3.4 Click Save.



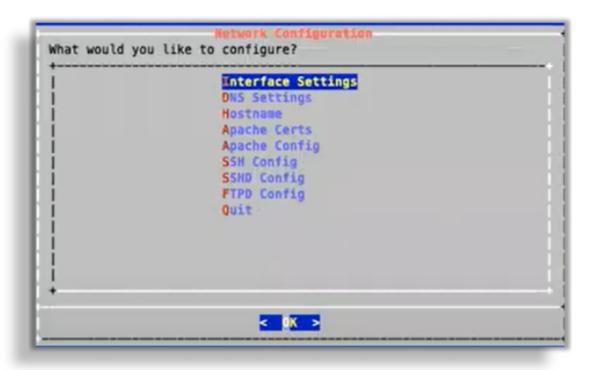
- 6.4 Configure the hostname:
- 6.4.1 Select the **Hostname** menu to configure settings.
- 6.4.2 Save to trigger the update. The console displays a message, *Updating hosts*. This setup may take a few minutes.

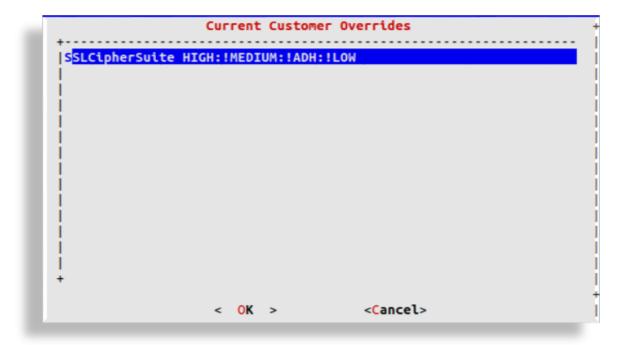


6.5 Configure Apache. Select the **Apache Config** menu to configure settings.

#### Note:

- SSLCipherSuite defaults to HIGH encryption.
- For SSLProtocol, only TLSv1.2 is supported.
- OpenLDAP defaults to HIGH encryption.
- OpenSSH does not support weak ciphers.





#### 6.6 Configure SSH.

Select the **SSH Config** menu to configure settings.

Custom entries can be added, if required. The following entries have been added:

kexalgorithms

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diffie-hellman-group14-sha1 diffie-hellman-group-exchange-sha1 hostkeyalgorithms ssh-rsa

#### 6.7 Configure SSHD:

Select the **SSHD Config** menu to configure settings.

Multi-line entries can be added, if required. For example, for CUCM v11.5 support, see: *Multi-line CUCM Cipher Support*.

**Note:** This step is relevant *only* to an Insights Assurance solution and its integration with Cisco UC systems.

This step is *not* relevant to the DS9 and Insights NetFlow solution.

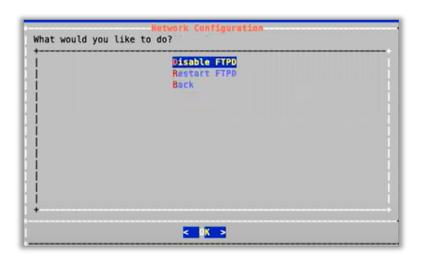
6.8 Enable/disable FTPD, or restart the FTPD daemon:

On the Administration menu, select Network Configuration, then select FTPD Config.

**Important:** On new installs, the FTPD daemon is disabled by default.

It is strongly recommended that the FTPD daemon remains disabled, unless there is a good reason you need to use it. It has been seen that enabling the FTPD daemon may introduce a system vulnerability.

FTPD is typically *only* required in rare situations, where FTP is the only way to transfer files to the server. Instead of using FTPD, it is recommended that you use the drop account with SCP or SFTP.



7. Base system installation is now complete.

Select **Quit** to exit the **Administration** menu on the console and continue with product registration, and with the configuration of your system through the GUI:

- Insights Dashboard
  - See the VOSS Automate Database Setup section in the VOSS Insights Install Guide.
- Insights Arbitrator (relevant only to an Insights Assurance solution and its integration with Cisco UC systems)

See the Install Arbitrator System section in the VOSS Insights Install Guide.

· Insights DS9

Note: Prior to opening the DS9 GUI, reboot the system.

See the DS9 Product Registration and Configuration on the Dashboard section in the VOSS Insights DS9 for NetFlow Install Guide.

## 9.2. Multi-line CUCM Cipher Support

This section provides details for the use of the **SSHD Config** menu option.

**Note:** This section is not relevant to the DS9 and Insights NetFlow solution. This solution is relevant only to an Insights Assurance solution and its integration with Cisco UC systems.

You can copy the keys into the screen in a comma separated list (without spaces).

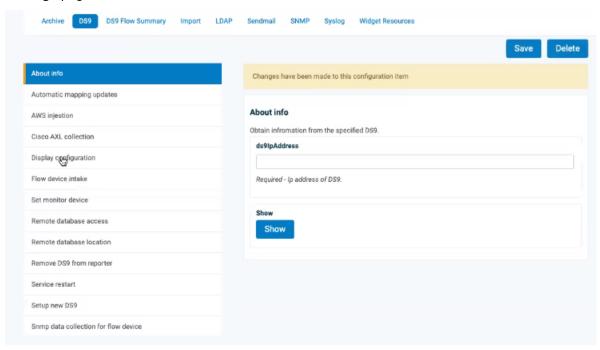
For CUCM v11.5 support:

kexalgorithms diffie-hellman-group1-sha1,diffie-hellman-group14-sha1,diffie-hellman-group-exchange-sha1
ciphers aes128-cbc,3des-cbc,aes128-ctr,aes192-ctr,aes256-ctr,aes128-gcm@openssh.com,
aes256-gcm@openssh.com
macs hmac-md5,hmac-sha1,hmac-sha2-256,hmac-sha1-96,hmac-md5-96
hostkeyalgorithms ssh-rsa,ssh-dss

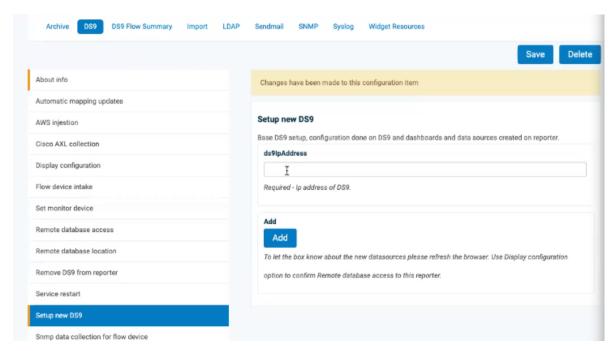
## 10. DS9 Configuration on the Dashboard

To complete the configuration between the Insights Dashboard Reporter and DS9, flow devices and SNMP configuration can be carried out:

1. Log in on the Dashboard GUI as admin, then go to **admin > Configuration**. On the **Configuration**Settings page, select the **DS9** tab.



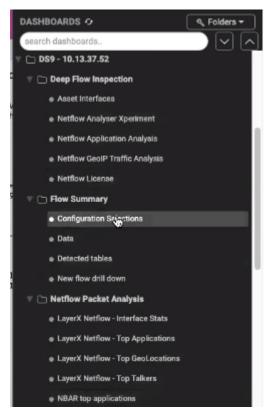
Choose Setup new DS9, add the ds9lpAddress, then click Add. Repeat this step according to the number of DS9 systems to be utilized in the environment.



3. Refresh the Dashboard browser page and from the menu, select **Data Sources**.

The new entries for the IP address are listed as DS9\_SNMP..., DS9\_SUMMARY... DS9\_TOPN... entries.



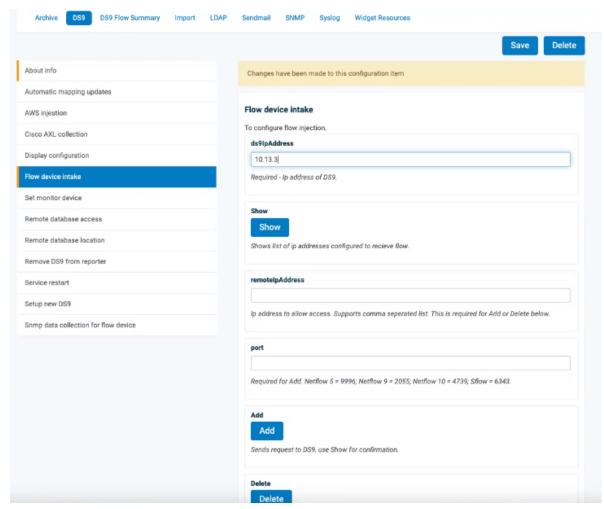


Note at this stage the sub-menus are still empty.

5. Set up the DS9 to receive netflow from the source devices sending to the DS9. Go to admin >

Configuration and on the Configuration Settings page, select the DS9 tab.

6. Choose **Flow device intake** and for each remote netflow device that the DS9 server will receive flow data, set up **ds9lpAddress**, **remotelpaddress** and **port** and click **Add**.



7. NetFlow source device interface utilization statistics that are gathered using SNMP data collection is also required. Choose the **Snmp data collection for flow device** menu, enter data into the fields according to your SNMP version configuration preferences, then click **Add**.

Repeat this step for each of the flow sources set up to send flow to the DS9.

Specify the same IP address of the NetFlow source to be queried in the **devicelpAddress** field and the **snmplpAddr** field if NAT is not being used to connect to the NetFlow source device from the DS9 system.

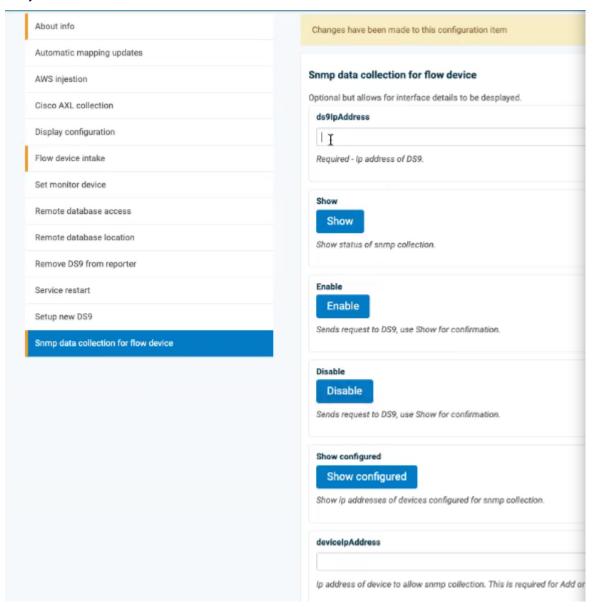
If NAT is used to connect to the NetFlow source device, specify the NAT IP address of the NetFlow source device in the **snmplpAddr** field to use as the Ip address to connect to the system for the SNMP query.

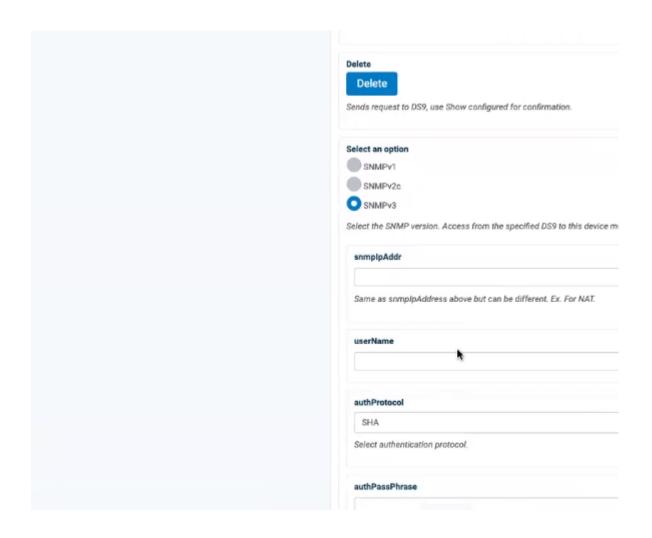
Input the real IP address of the system into the **devicelpAddress** field and then input the SNMP authentication parameters.

Click the **Add** button when complete.

Repeat for each NetFlow source device to be queried. The authentication parameters will cache in the browser so only changing the **devicelpAddress** and **snmplpAddr** fields is usually required for a new

#### entry.





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