

VOSS Insights

Release Overview

Dashboard version 23.1

Arbitrator version 23.1

DS9 NetFlow version 23.1

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VOSS
DIGITAL WORKPLACE
MANAGEMENT



Commercial in Confidence

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HIGHLIGHTS



- Move MS Teams Collector to Arbitrator
- MS Teams Video Room Monitoring
- AudioCodes SBC Monitoring
- Oracle SBC Monitoring
- Oracle SBC Operator Connect CDR
- Ability to Clone Probe Groups
- Move of Certificate Management from root to Admin CLI
- Ship with Reference Dashboards



Dashboard

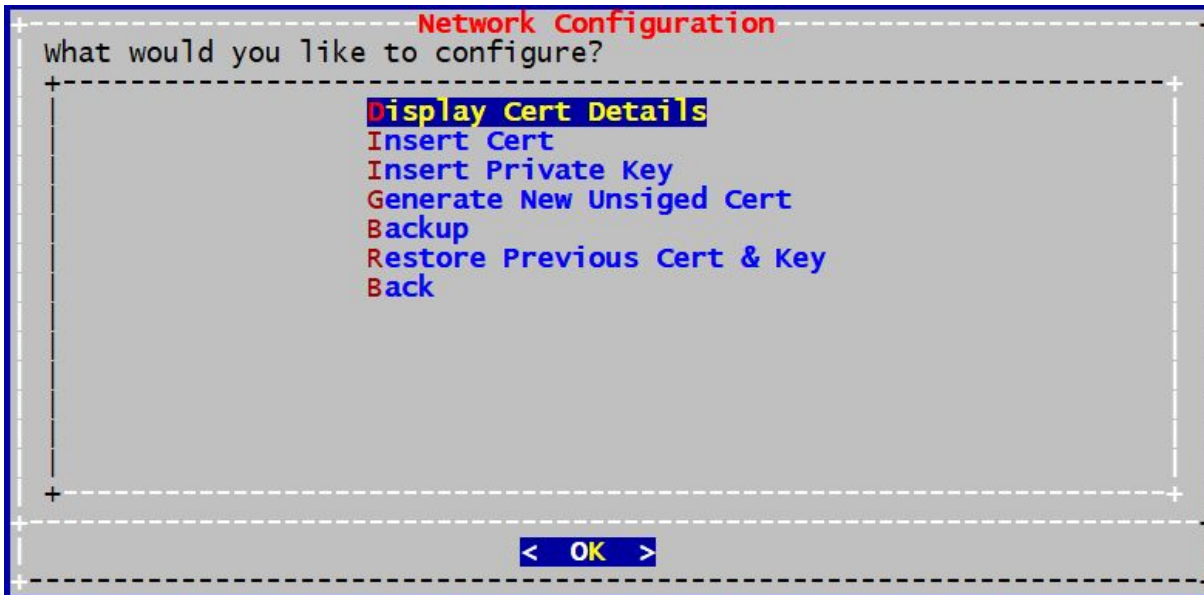


Certificate Management



- Move Certificate Management from root to Admin CLI

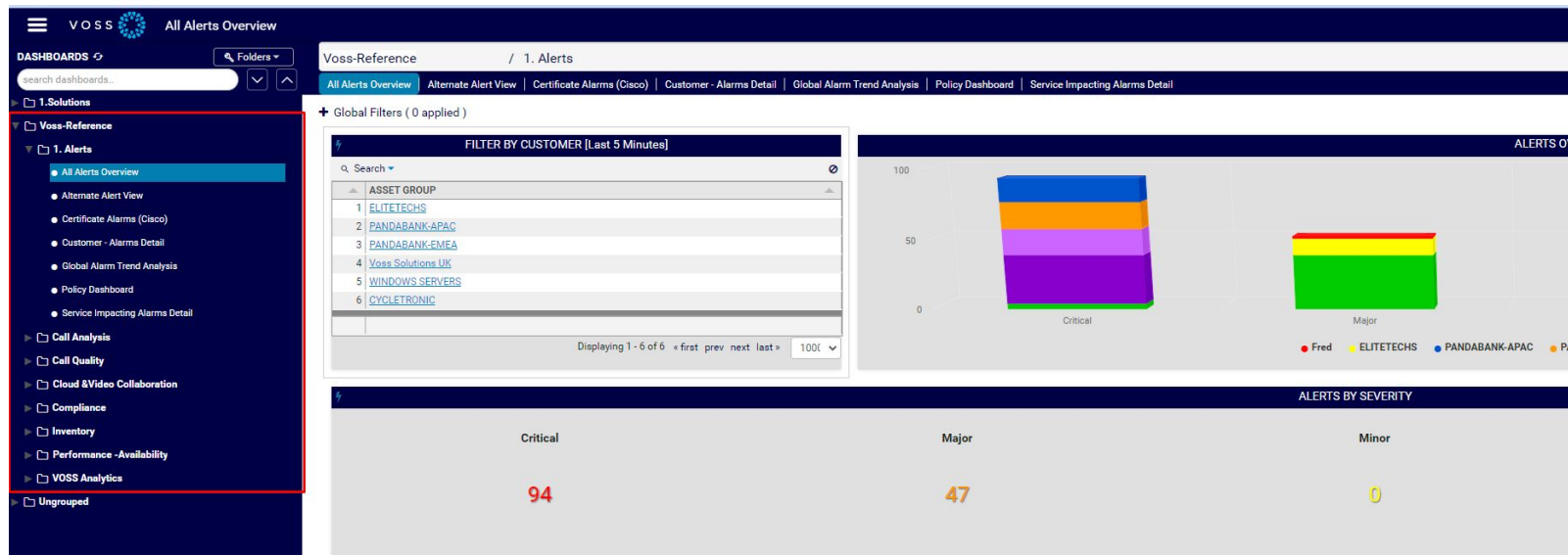
The move to Admin CLI gives the customer control of certificates and negates the need for a support call to gain root access.



Ship with Standard Reference Read-only Dashboards



- New read-only VOSS reference dashboards have been added. These may be cloned and edited as per the customers requirements
- This enables any new functionality in subsequent releases to be applied to the reference set, enabling the customer to evaluate new functions before adopting.





Arbitrator





Move MS Teams Collector to Arbitrator

- This removes the requirement of the customer hosting our current MS Teams collector in their Azure Tenant.
- This reduces the cost to the customer.
- As the collection is now instigated by the Arbitrator, we now have the ability to Alarm on certain conditions , giving customers early warning of any potential issues.

The screenshot displays the VOSS Configuration Management interface. The top navigation bar includes 'ARCHIVE MANAGEMENT', 'Configuration Management', and 'Log Management'. Below this, a sub-menu contains 'API Config', 'Archive', 'Blue Jeans Config', 'Cisco SDL', 'Collect', 'Import', 'LDAP', 'Probe', 'SNMP', 'Syslog', and 'Tunnel'. The main content area is divided into two sections. On the left, a list of configuration items is shown, with 'MS Teams Config' highlighted in blue and enclosed in a red box. On the right, the 'MS Teams Config' form is displayed, also enclosed in a red box. The form includes a yellow header indicating 'Changes have been made to this configuration item'. The form fields are: 'Enabled' (set to 'enabled'), 'CUSTOMER' (with 'Tenant Id of Customer' field), 'Name' (with 'Friendly user name of Customer' label), 'ClientID' (with 'Client ID to be used for requests' label), and 'ClientSecret' (with 'Client Secret to be used for requests' label).

Oracle SBC Alarms, Monitoring, and CDR Collection



- Oracle logs can now be collected , correlated and alerts raised
- Oracle CDRs are now collected
- Oracle CDRs will be submitted to Microsoft Operator Connect API for call accounting

The screenshot shows the Voss Configuration Management interface. At the top, there is a dark blue navigation bar with the Voss logo, a warning icon, a globe icon, a person icon, a calendar icon, a magnifying glass icon, a lock icon, a download icon, and a gear icon. On the right side of this bar, it says "Days remaining: Unlimited" and "admin". Below the navigation bar is a light gray header with "ARCHIVE MANAGEMENT" and "Configuration Management" (highlighted in blue). Underneath, there are tabs for "API Config", "Archive", "Blue Jeans Config", "Cisco SDL", "Collect" (highlighted in blue), "Import", "LDAP", "Probe", "SNMP", "Syslog", and "Tunnel". The main content area has a left sidebar with a list of configuration items: "Avaya Datastore", "Cisco", "Cisco Remote Copy", "Oracle Microsoft Operator Connect" (highlighted in blue), "Vdf", and "Voss Analytics". At the top right of the main content area, there are "Save" and "Delete" buttons. A yellow banner at the top of the main content area says "Changes have been made to this configuration item". The main content area is titled "Oracle Microsoft Operator Connect" and contains the following text: "Use this to configure SBC forwarding to Microsoft Operator Connect." Below this are three sections, each with a label and a text input field: "Client ID" with the instruction "Specify the client_id to be used to access the remote location.", "Client Secret" with the instruction "Specify the client_secret to be used to access the remote location.", and "Tenant" with the instruction "Specify the tenant to be used to access the remote location." There is also a "Resource" section at the bottom with a text input field.



Ability to Clone Probe Groups

- Certain probes are required to be explicit to an IP address, which meant in the past we would have to create probe groups and probes from scratch.
- This improvement enables us to clone a templated group and edit the IP Address field within the probes.

The screenshot displays the 'PROBE CONFIGURATION' interface. On the left, a list of probe groups is shown, with '7.CUCM Perfmon AXL Counters' selected and highlighted in blue. Below this list, a 'Groups' dialog box is open, showing a list of groups with 'NEWCUCM Perfmon AXL Counters clone' selected. On the right, a 'Probes' configuration window is open, showing the configuration for the selected probe. The 'Name' field is 'axlGetPerfmon' and the 'Description' is 'PERFMON-CUCM'. The 'Command and Parameters' field is 'axlGetPerfmonCounters_CUCM_creds'. The 'Custom IP Address' field is highlighted with a red box and contains the value '172.30.11.130'. The 'Optional' field is set to '0 = https (default), 1 = http'.



DS9 Hawaii



DS9 NetFlow



- Package updates

Small Enhancements



- EKB-15202: Create probes for UCCE elements via API.
- EKB-15145: Enhancement to display / filter Assets that are in maintenance mode.
- EKB-15117: Enhancement to add ssh_config menu and ssh_config override.
- EKB-15046: NTP configuration for kod limited.
- EKB-14973: Remove or hide Mapview from Arbitrator.
- EKB-14650: Add Apache protection against slowloris DDoS.
- EKB-14620: Add support to forward Cisco AXL probes to remote Arbitrator.
- EKB-14346: Update license pop-up names to VOSS and VOSS website.
- EKB-14224: Advanced security options for Insights.
- EKB-14937: Investigate upgrading Moment.js to reduce security scan.
- EKB-14909: Widget editor side panel to be open by default.
- EKB-14585: UI changes to honor new, read-only dashboards.
- EKB-14507: Insights integration to Automate for login issues with deleted users.
- EKB-14469: Increase VOSS Automate authentication.
- EKB-14392: Download CSV - all data. LayerX report download issue.
- EKB-14359: Dashboard, menu search.

