



Cisco UCM syslog with VOSS Assurance as Receiver

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Configure Syslog Receiver

1. On your Cisco Unified Communications Manager, select Cisco Unified Serviceability from the Navigation pull-down in the top-right corner of the device's home screen.

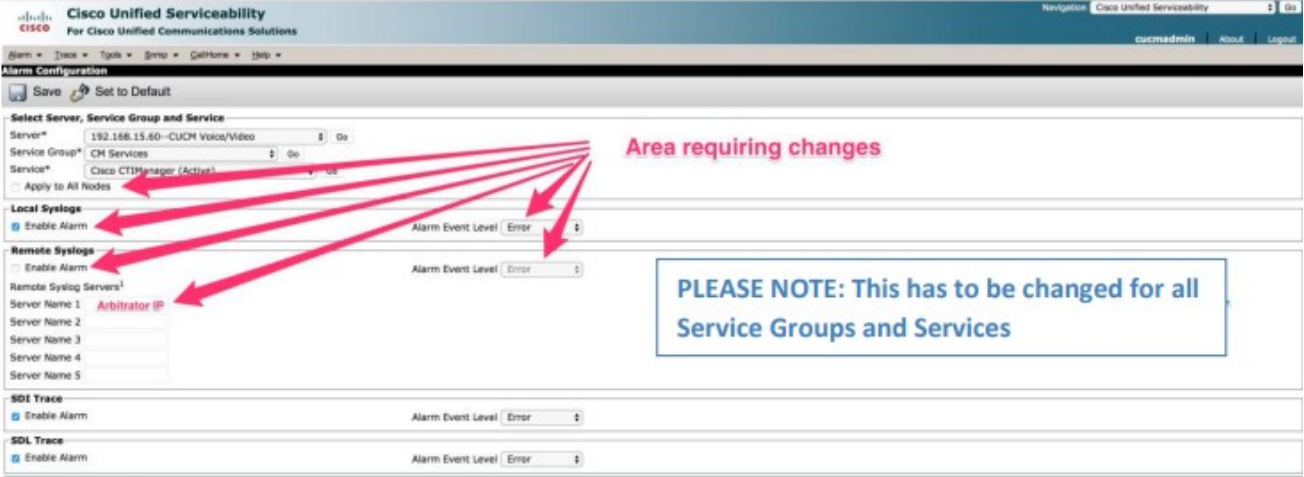
2. Choose Alarm > Configuration.

a. Caution: Do not use the Unified CM enterprise service parameter to configure the syslog receiver. When the enterprise parameter is enabled, all syslog messages (with matching severity levels) are sent regardless of whether or not they are intended to be processed.

3. Select Service Group and Service options based on the following table:

- Service Group > CM Services > Service > Cisco CallManager
- Service Group > CDR Service > Cisco CDR Agent
- Service Group > CDR Service > Cisco CDR Repository Manager
- Service Group > Database and Admin Services > Cisco Database Layer Monitoring
- Service Group > Database and Admin Services > Cisco License Manager
- Service Group > Performance and Monitoring Services > Cisco AMC Service
- Service Group > Backup and Restore > Cisco DRF Master
- Service Group > Backup and Restore > Cisco DRF Local

Note: You need to add the syslog receiver for CM Services (Service Group > CM Services > Service >).



Area requiring changes

PLEASE NOTE: This has to be changed for all Service Groups and Services

Save Set to Default

*- indicates required item.
 **1 - If Remote Syslogs is enabled and no server name is specified, Syslog messages will not be sent. Do not specify a Cisco Unified CallManager node as the destination because the Cisco Unified CallManager node does not accept syslog messages from another server.
 ***For SDI / SQL Trace, enable Alarm will result in alarms logged into Trace files, only if "Trace ON" checkbox is checked on Trace Configuration page

1. Click on the Enable Alarm check box, select Alarm Event Level to "Informational" for all listed services including Cisco CallManager and Cisco License Manager, which should be set to "Informational" level.
2. Check Apply to All Nodes and click Save.

Note: Syslog messages have a limitation of 1,024 characters (including the heading). Any syslog-based event details may not contain the full information because of this syslog limitation. If the syslog message exceeds this limit, it is truncated to 1,024 characters by the syslog sender.