

VOSS Insights

Release Overview

Dashboard SP66

Arbitrator SP25

DS9 (SP8, Version 5 SP1)

January 2022

VOSS
DIGITAL WORKPLACE
MANAGEMENT



Commercial in Confidence

Copyright © 2022 VOSS



HIGHLIGHTS



- Webex Control Hub
- MS Teams User data (V4UC Data)
- Voice Gateway Reports
- DS9 OS Change for netflow
- MS Teams Data Archiving
- New Branding
- Theme Management enhancements
- Support for CUCM 14
- Polycom API Support (Beta)



**Dashboard
Server**





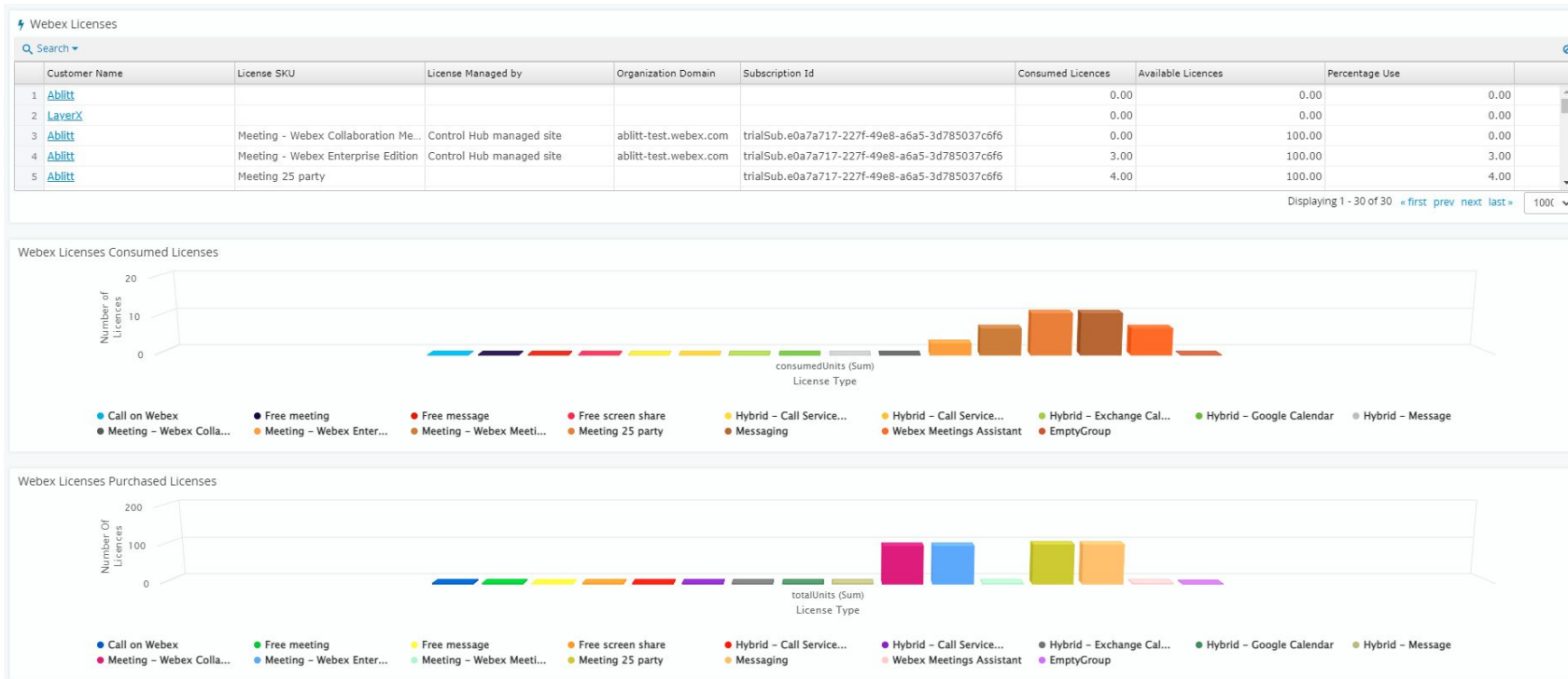
Development areas

Multi Tenancy support for Webex Control Hub

- Devices
 - Users and users from VOSS Automate
 - Locations
 - Calling
 - Meetings
 - Call Quality
-
- Additional data points to come in future releases



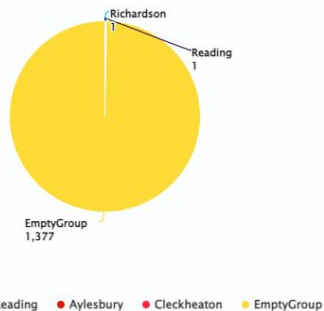
Webex Licences



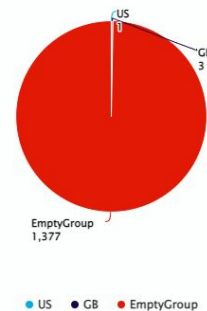
Webex Locations



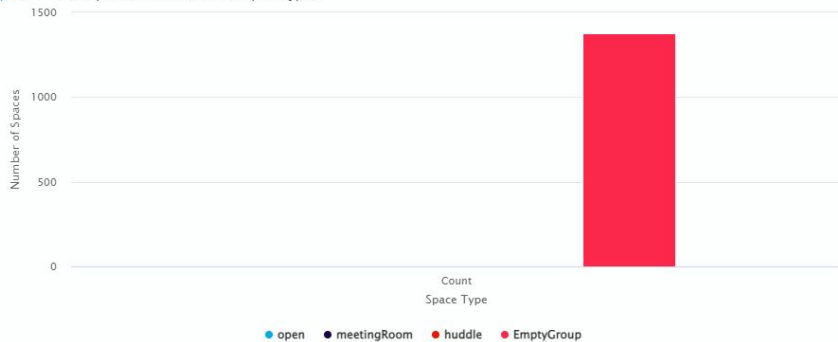
Webex Workspace Locations - Number of cities



Webex Workspace Locations - Number of workspaces in each country



Webex Workspaces - Total number of space types



Webex Workspaces - Total Capacity of spaces



People



⚡ Webex People - Number of Users by Customer

Ablitt

673

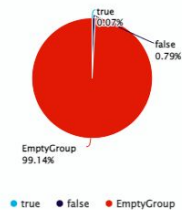
Count

LayerX

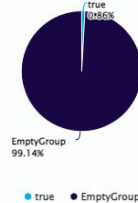
716

Count

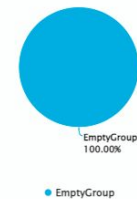
⚡ Webex People - User accepted Emails %



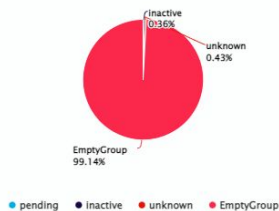
⚡ Webex People - Login Enabled



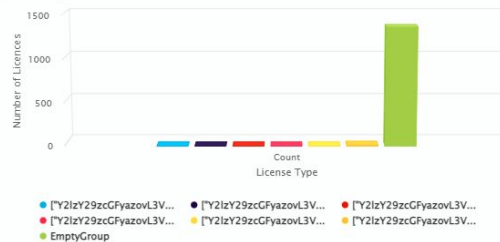
⚡ Webex People - Webex Roles



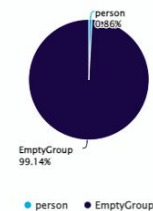
⚡ Webex People - Status of User



⚡ Webex People - User Licenses



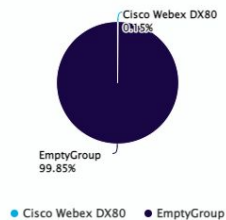
⚡ Webex People - Type of User



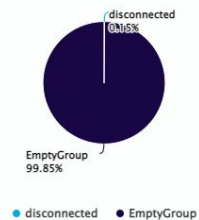
Devices



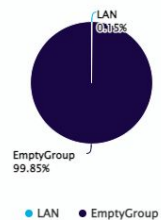
Webex Devices By Type



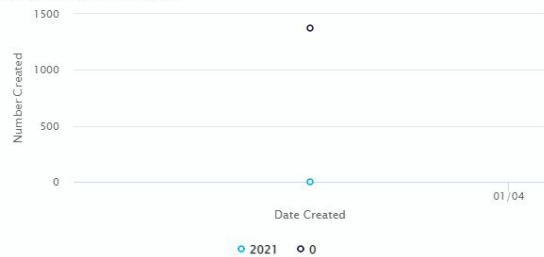
Webex Devices Connection Status



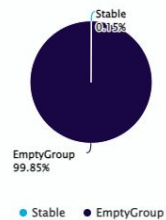
Webex Devices Interface Type



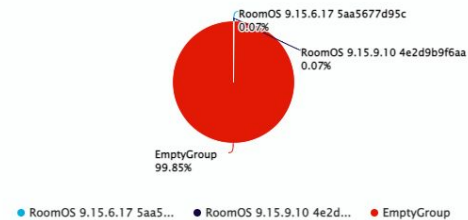
Webex Devices created trend



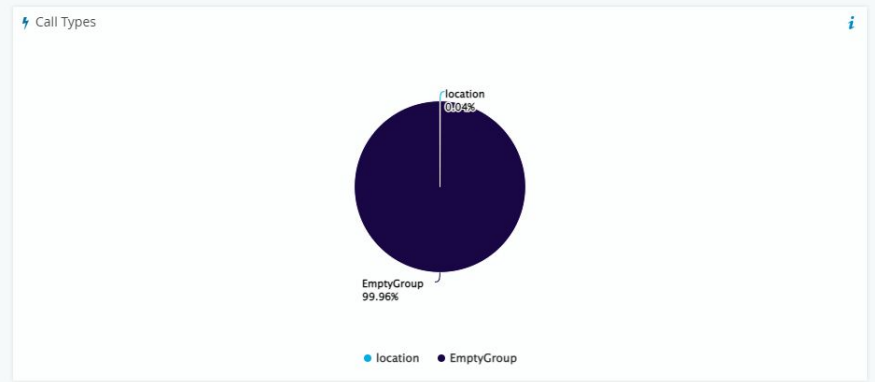
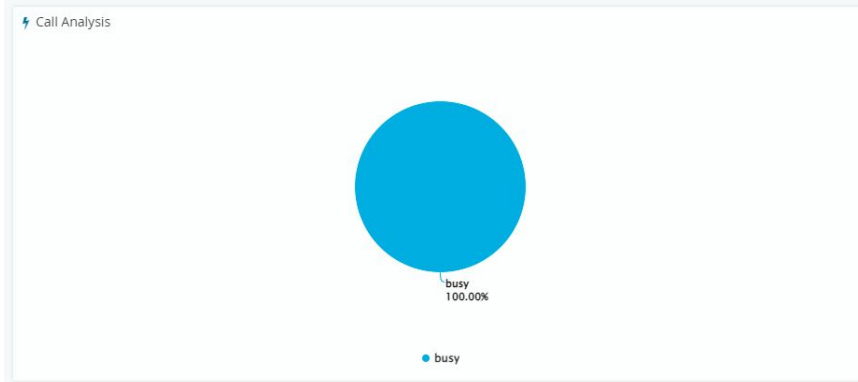
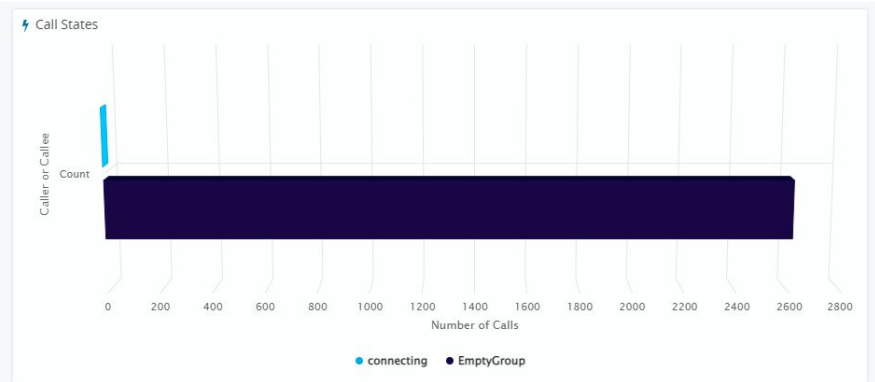
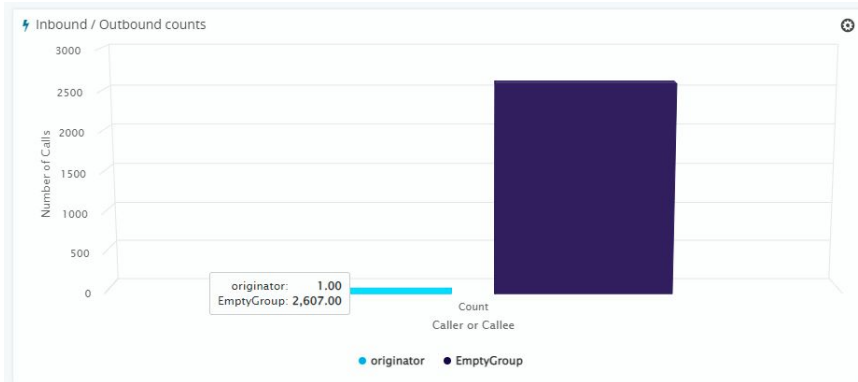
Webex Devices Stable software version



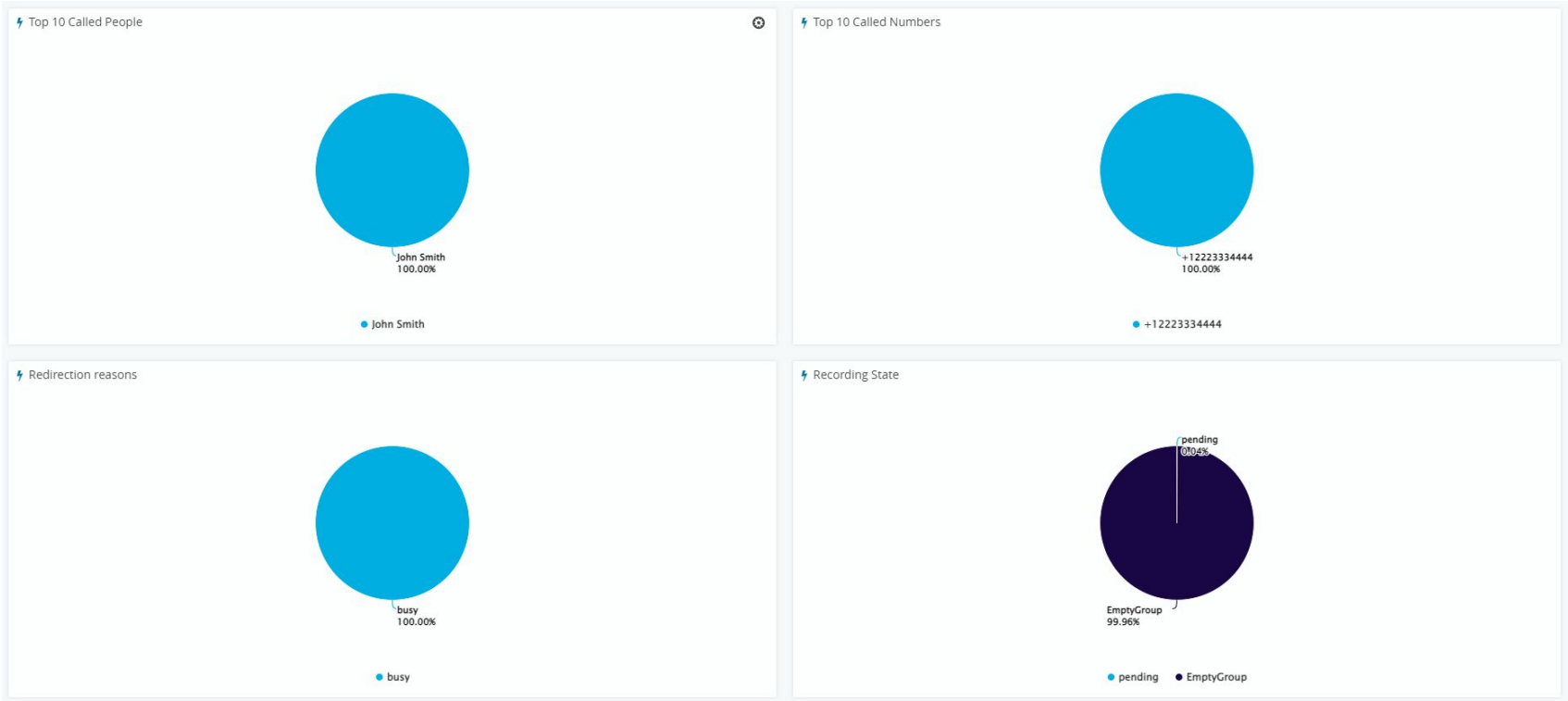
Webex Devices Software Versions



Webex Calling



Webex Calling (Cont)



Webex Meeting Participant Summary



Webex Meetings

Search

Hosts Name	Hosts Email	Meeting Title	Webex User Name	Webex User Email	Meeting Start Time (UTC)	Meeting ID
4 Jeff Graham	jgraham@layerxtech.com	Jeff Graham's Personal Room	Loc	ltran@layerxtech.com	12/21/21 9:59:25 pm	769D390F7EB81490E053D806FC0A479A 214256587322194734
5 Jeff Graham	jgraham@layerxtech.com	Jeff Graham's Personal Room	Kyle Black	kblack@layerxtech.com	12/14/21 9:30:00 pm	769D390F7EB81490E053D806FC0A479A 213079641978599461
6 Southanon Ratsamy	sratsamy@layerxtech.com	Southanon Ratsamy's Personal Room	rhenke rhenke	rhenke@layerxtech.com	12/13/21 2:01:52 pm	b35c7dac1e1af96d3f8f6030b3ade3c6 213590010704722767
7 Glenn Means	gmeans@layerxtech.com	Review Licensing Methodology	Charity Grooms	cgrooms@presidio.com	12/17/21 4:53:57 pm	304dea5f3a5b414682f89c7c56c999e2 213872208953506404
8 Glenn Means	gmeans@layerxtech.com	Review Licensing Methodology	Jeff Graham	jgraham@layerxtech.com	12/17/21 4:53:57 pm	304dea5f3a5b414682f89c7c56c999e2 213872208953506404
9 Jeff Graham	jgraham@layerxtech.com	Jeff Graham's Personal Room	Jeff Graham	jgraham@layerxtech.com	12/16/21 3:39:32 pm	769D390F7EB81490E053D806FC0A479A 213781580702841027
10 Glenn Means	gmeans@layerxtech.com	Review Licensing Methodology	Rob Moore VOSS	rob.moore@voss-solutions.com	12/17/21 4:53:57 pm	304dea5f3a5b414682f89c7c56c999e2 213872208953506404
11 Jeff Graham	jgraham@layerxtech.com	Jeff Graham's Personal Room	Glenn Means	gmeans@layerxtech.com	12/21/21 9:59:25 pm	769D390F7EB81490E053D806FC0A479A 214256587322194734
12 Jeff Graham	jgraham@layerxtech.com	Jeff Graham's Personal Room	Glenn Means	gmeans@layerxtech.com	12/16/21 3:39:32 pm	769D390F7EB81490E053D806FC0A479A 213781580702841027
13 Jeff Graham	jgraham@layerxtech.com	Jeff Graham's Personal Room	Glenn Wyman	gwyman@layerxtech.com	12/14/21 9:30:00 pm	769D390F7EB81490E053D806FC0A479A 213079641978599461
14 Jeff Graham	jgraham@layerxtech.com	Jeff Graham's Personal Room	David Oltmanns		12/14/21 9:30:00 pm	769D390F7EB81490E053D806FC0A479A 213079641978599461

Displaying 1 - 53 of 53 « first prev next last » 100

Webex Meeting Participant Qualities QOS

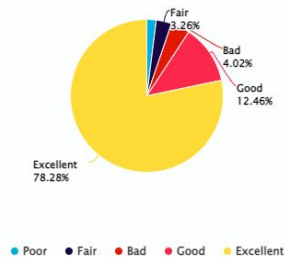
Search

Meeting ID	Webex UserName	User Email	Audio In	Audio Out	Video In	Video Out	Share In	Share Out
1 769D390F7EB81490E053D806FC0A479A_213079641978599461	rhenke rhenke	rhenke@layerxtech.com	Good	Fair				
2 769D390F7EB81490E053D806FC0A479A_213079641978599461	David Oltmanns		Good	Excellent				
3 304dea5f3a5b414682f89c7c56c999e2_213872208953506404	Charity Grooms	cgrooms@presidio.com	Fair	Fair			Excellent	
4 769D390F7EB81490E053D806FC0A479A_213079641978599461	rhenke rhenke	rhenke@layerxtech.com	Poor	Fair				
5 769D390F7EB81490E053D806FC0A479A_213079641978599461	will strobel		Excellent	Excellent				
6 769D390F7EB81490E053D806FC0A479A_213079641978599461	Jeff Graham	jgraham@layerxtech.com	Good	Good			Excellent	Good
7 769D390F7EB81490E053D806FC0A479A_213079641978599461	Jim	jmorton@layerxtech.com	Excellent	Good				
8 769D390F7EB81490E053D806FC0A479A_213714020412193456	Glenn Means	gmeans@layerxtech.com	Good	Excellent				
9 b35c7dac1e1af96d3f8f6030b3ade3c6_213773754362263603	Loc	ltran@layerxtech.com	Good	Good				

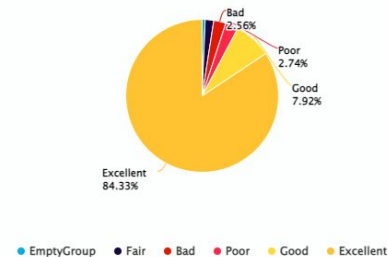
Meetings Quality - Audio



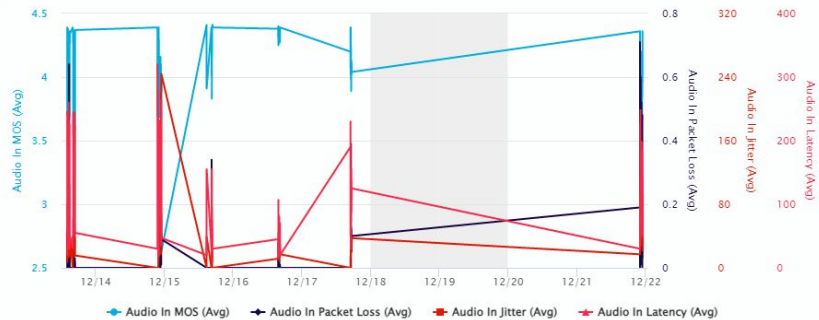
⚡ Webex Meeting Qualities QoS - Audio In MOS



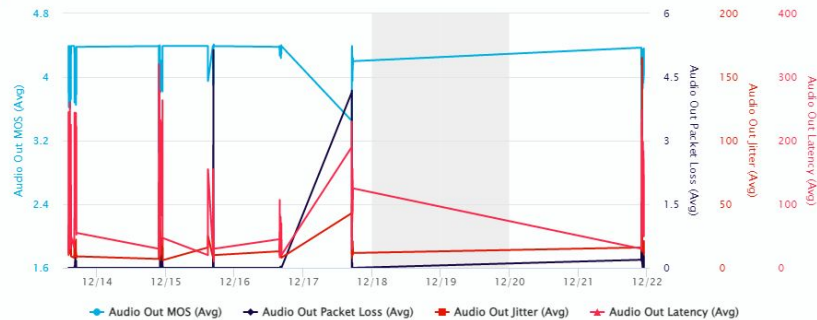
⚡ Webex Meeting Qualities QoS - Audio Out



⚡ Audio In Metrics all - Average



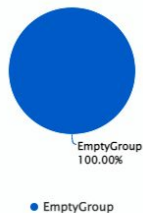
⚡ Audio Out Metrics all - Average



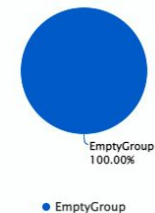
Meetings Quality - Video



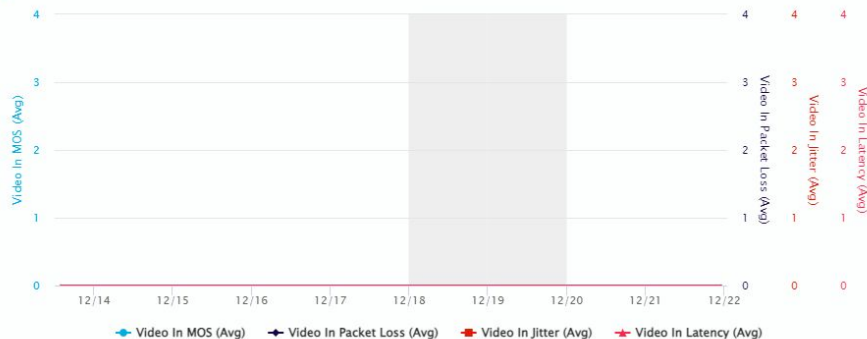
Webex Meeting Qualities QoS - Video In



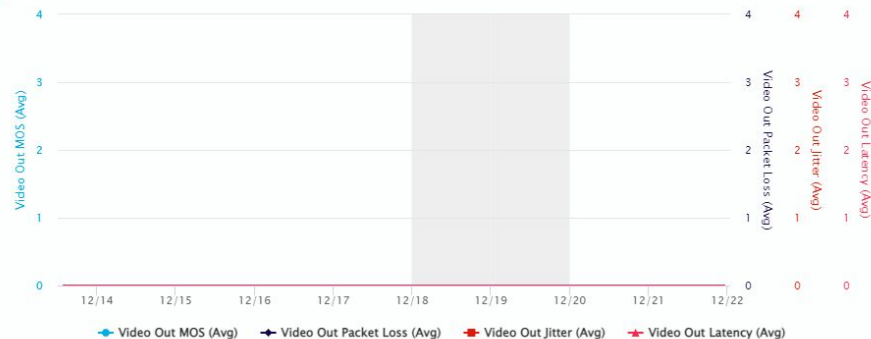
Webex Meeting Qualities QoS - Video Out



Video In Metrics all - Average



Video Out Metrics all - Average



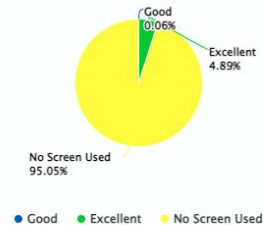
Webex Quality – Screen Share



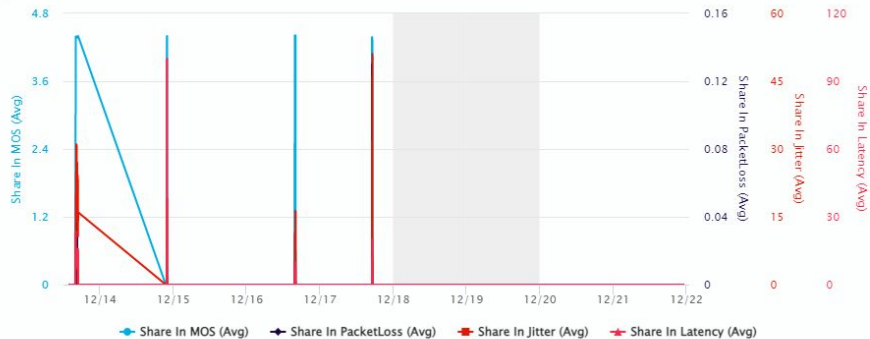
Webex Meeting Qualities QoS - Screen Share In



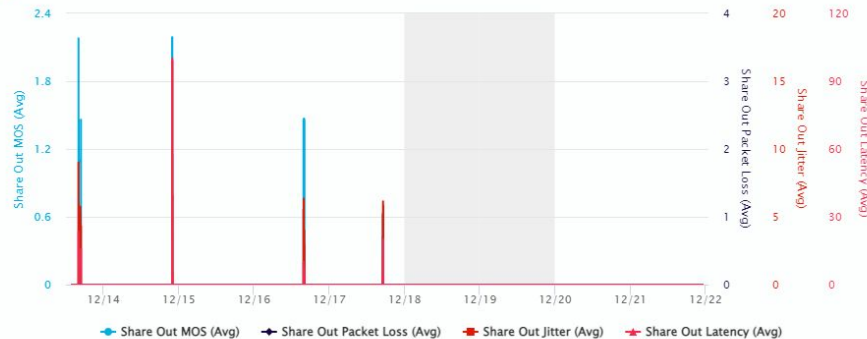
Webex Meeting Qualities QoS - Screen Share Out



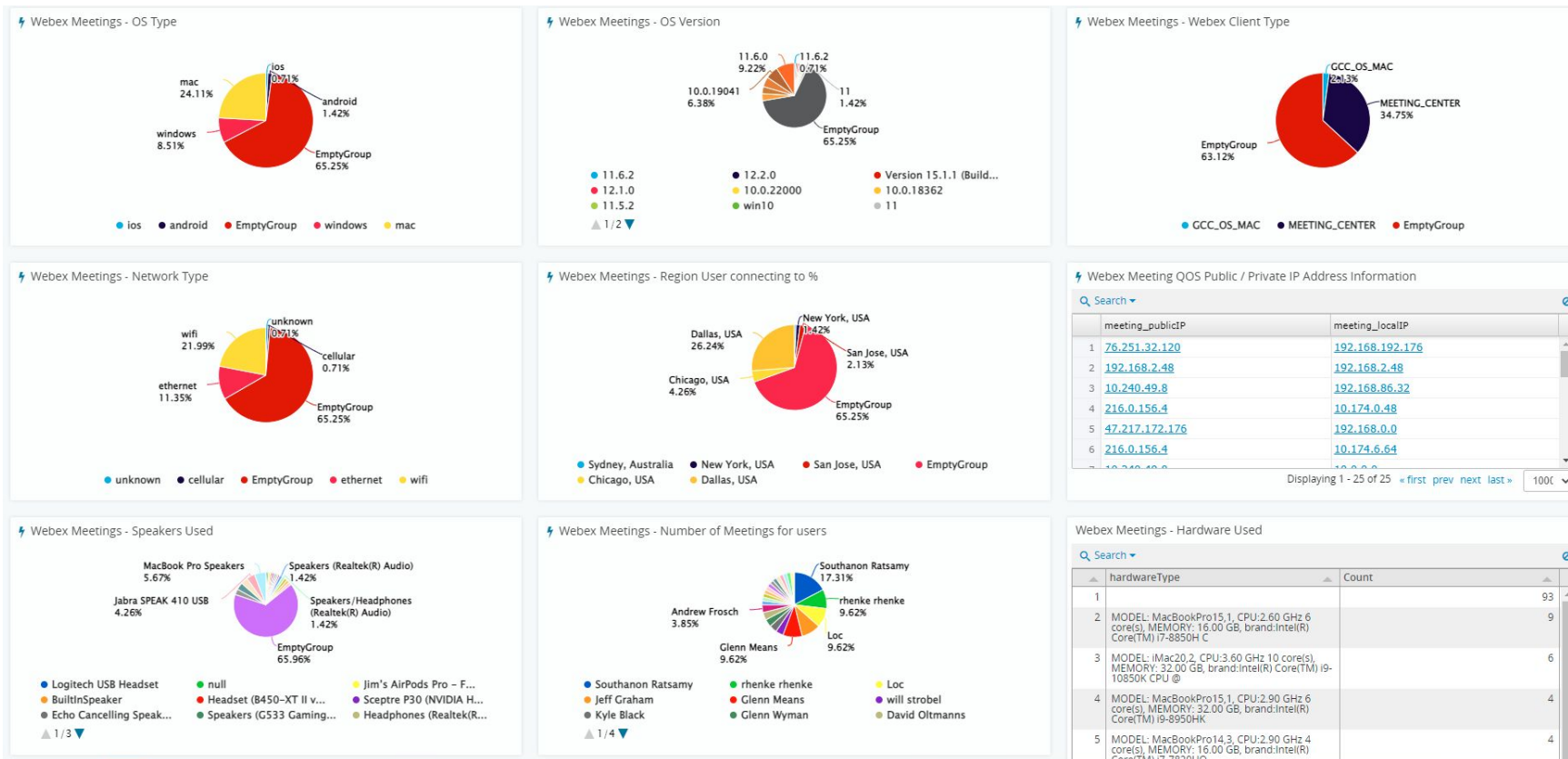
Share In Metrics all - Average



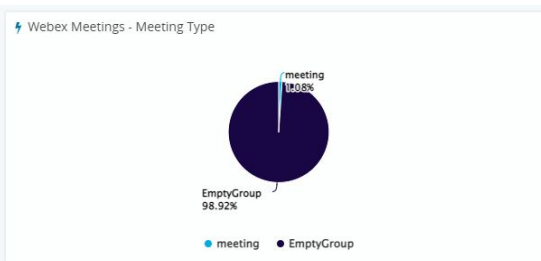
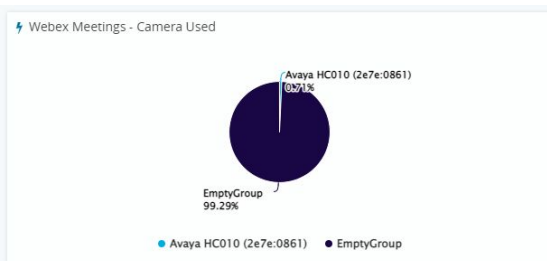
Share Out Metrics all - Average



Webex Insights



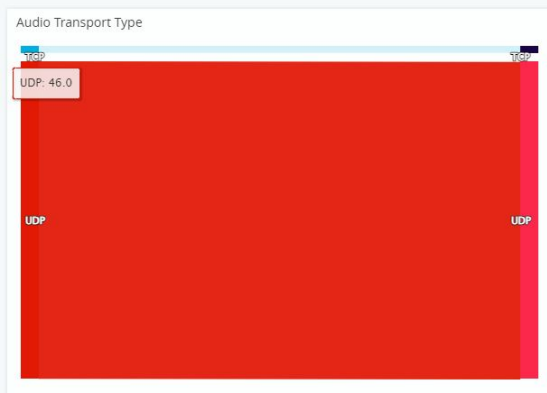
Webex Insights (Cont)



6	Micro-Star International Co., Ltd. M5-7B18	2
7	MODEL: MacBookPro16,1_CPU:2.40 GHz 8 core(s), MEMORY: 32.00 GB, brand:intel(R) Core(TM) i9-9960HK	2
8	MODEL: MacBookPro16,1_CPU:2.30 GHz 8 core(s), MEMORY: 32.00 GB, brand:intel(R) Core(TM) i9-9880H C	2
9	samsung SM-N970U1	1
10	samsung SM-A526U	1
11	iPhone13,2	1
12	MODEL: iMac20,2_CPU:3.60 GHz 10 core(s), MEMORY: 32.00 GB, brand:intel(R) Core(TM) i9-10850K CPU @ 3.60GHz	1

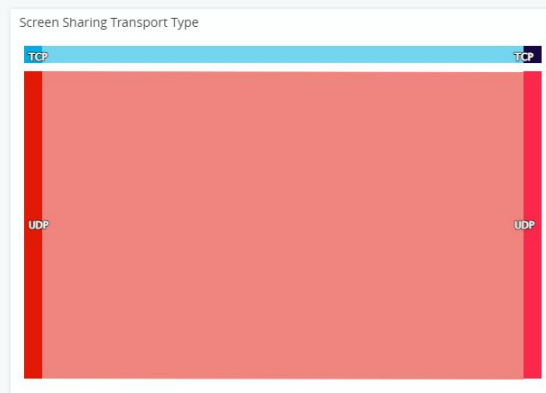
Displaying 1 - 28 of 28 [first](#) [prev](#) [next](#) [last](#) » 100%

Ports Used



Video Transport Type

No data available for this time frame.



Webex Security



Ports used

Audio Transport Type



Video Transport Type

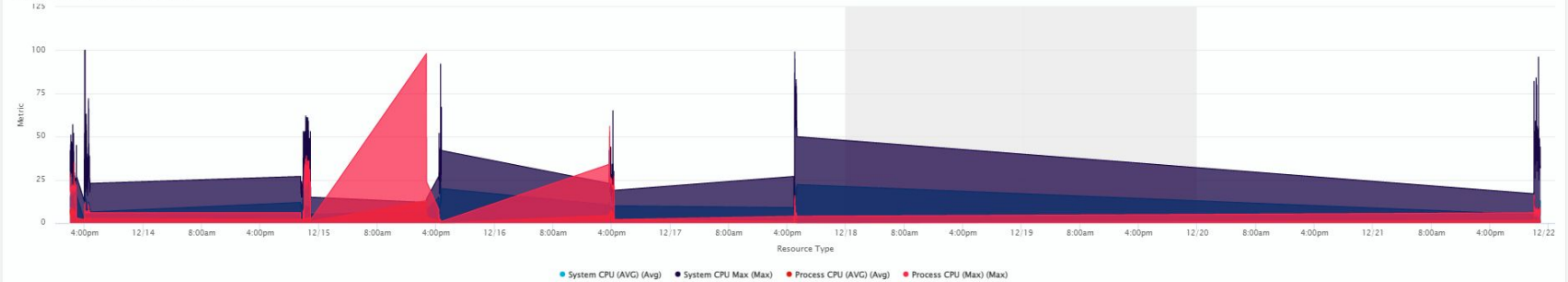


Screen Sharing Transport Type

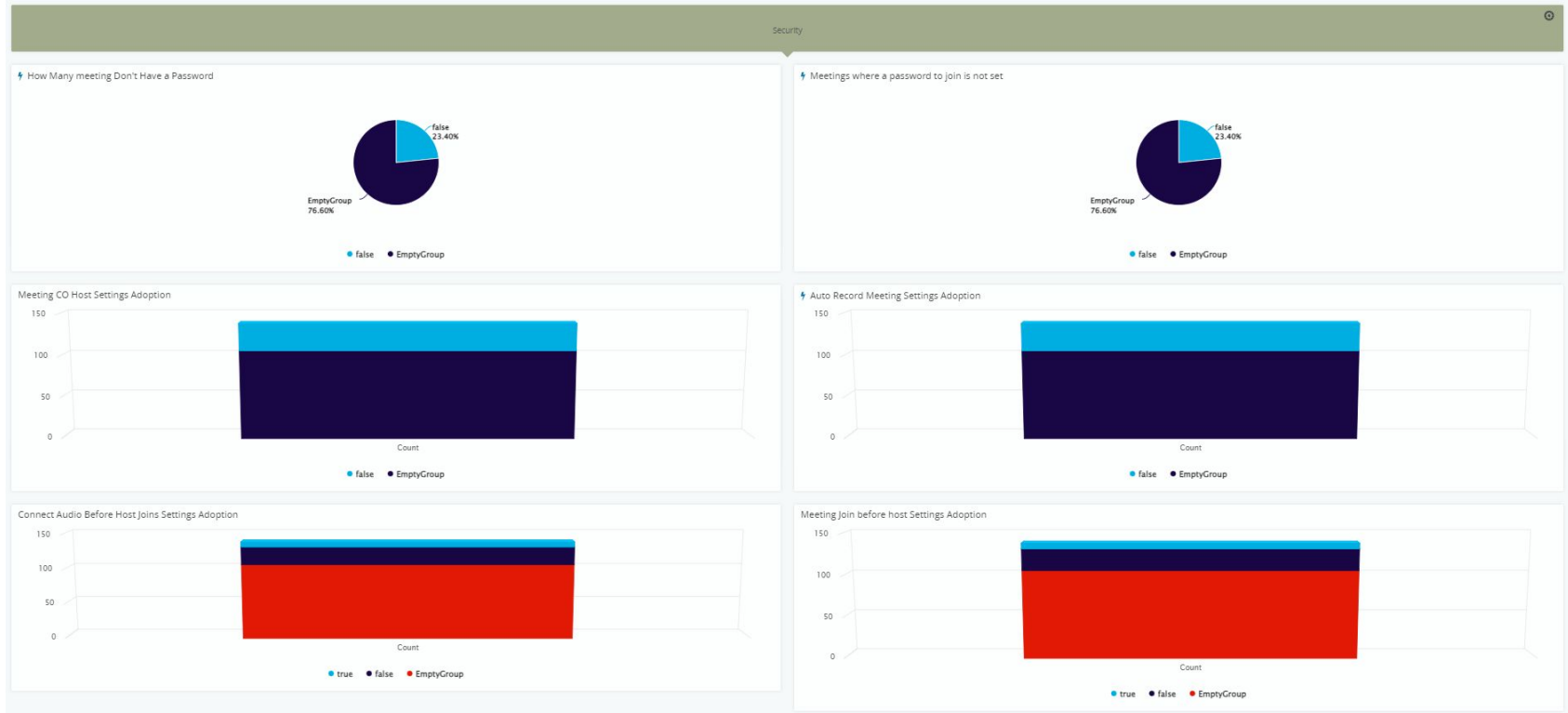


System Performance Metrics

System Resources (CPU) - Max per Minute



Webex Security (Cont)



VOSS Automate Reports



New Reports and data points

MS Teams AD users

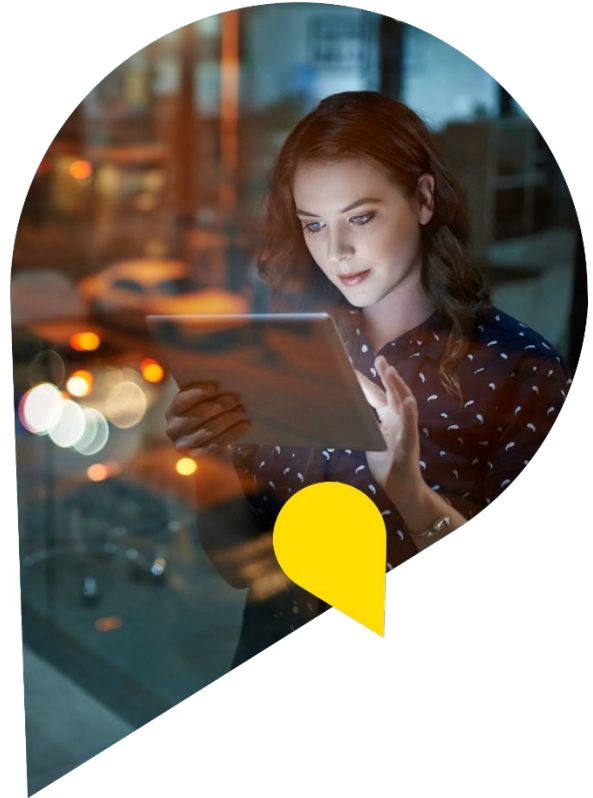
MS Teams Call Queues

MS Team Auto Attendant

MS Teams Rate My Call

CUCM Voice Gateways report

Webex Users reports



Webex VOSS Automate Reporting



Webex VOSS Automate Reporting Dashboard

device/spark/User

▲	voss...	Cust...	first...	last...	roles...	roles...	roles...	roles...	rol...
1	172.30.15...	Brexia	satyaki...	user	false	true	false	false	false
2	172.30.15...	AAAGlobal	Andrew	Ongers	false	true	false	false	false
3	172.30.15...	Brexia	test	teswebexT5	false	true	false	false	false
4	172.30.15...	GeoLogic	Dean	Watson	false	true	false	false	false
5	172.30.15...	Brexia	lp	ho	false	true	false	false	false
6	172.30.15...	Brexia	devestwe...	devestwe...	false	true	false	false	false
7	172.30.15...	Brexia	Zeeshan	Khan	false	true	false	false	false
8	172.30.15...	Brexia	add	check2	true	false	false	false	false
9	172.30.15...	Brexia	first	last	false	true	false	false	false
10	172.30.15...	Brexia	sparkDev...	user	false	true	false	false	false
11	172.30.15...	Brexia	popi	das	false	true	false	false	false
12	172.30.15...	AAAGlobal		Auto10	false	true	false	false	false
13	172.30.15...	Brexia	admin	admin	true	false	false	false	false
14	172.30.15...	GeoLogic	Russel	Wilson	false	true	false	false	false
15	172.30.15...	Brexia	Gary	Reid2	false	true	false	false	false
16	172.30.15...	GeoLogic	Adam	Bale	false	true	false	false	false
17	172.30.15...	Brexia	wvddwd...	dwssssss	false	true	false	false	false
18	172.30.15...	Brexia	May	Devinson-Greenholt	false	false	false	false	false
19	172.30.15...	GeoLogic	Gar	Jonesy	false	true	false	false	false
20	172.30.15...	Brexia	Ben	Parkes	false	true	false	false	false
21	172.30.15...	Brexia	test	webex	false	true	false	false	false
22	172.30.15...	AAAGlobal	Andy	Carstel	false	true	false	false	false
23	172.30.15...	GeoLogic	Barry	Baron	false	true	false	false	false
24	172.30.15...	Brexia	Webexcal...	Webexcal...	false	true	false	false	false
25	172.30.15...	AAAGlobal	Sachin	Tendulkar	false	true	false	false	false
26	172.30.15...	AAAGlobal	firsto	lasto	false	true	false	false	false

device/spark/License

▲	voss	ipaddress	name	totalUnits	consumedUnits
1	172.30.15.201		Meeting - Webex Enterprise Edition	100	7
2	172.30.15.201		Hybrid - Call Service Aware	1	0
3	172.30.15.201		Meeting - Webex Collaboration Meeting Rooms	100	0
4	172.30.15.201		Meeting 25 party	100	100
5	172.30.15.201		Hybrid - Message	1	0
6	172.30.15.201		Hybrid - Call Service Connect	1	0
7	172.30.15.201		Meeting - Webex Enterprise Edition	100	8
8	172.30.15.201		Webex Calling - Workspaces	100	0
9	172.30.15.201		Free screen share	1	0
10	172.30.15.201		Hybrid - Call Service Aware	1	0
11	172.30.15.201		Messaging	100	43
12	172.30.15.201		Webex Calling - Professional	100	0
13	172.30.15.201		Hybrid - Call Service Aware	1	0
14	172.30.15.201		Free meeting	1	0
15	172.30.15.201		Messaging	100	25
16	172.30.15.201		Hybrid - Call Service Aware	1	0
17	172.30.15.201		Hybrid - Call Service Connect	1	0
18	172.30.15.201		Free screen share	1	0
19	172.30.15.201		Hybrid - Call Service Connect	1	0
20	172.30.15.201		Hybrid - Exchange Calendar	1	0
21	172.30.15.201		Meeting 25 party	100	20
22	172.30.15.201		Hybrid - Google Calendar	1	0
23	172.30.15.201		Meeting - Webex Collaboration Meeting	100	4

device/spark/Place

▲	voss	ipaddress	created	displayName	type	capacity
1	172.30.15.201		2020-06-29T12:54:49.190Z	TEST_FIX78647654		0
2	172.30.15.201		2020-06-11T22:02:14.164Z	TEST_PLACE_123		0
3	172.30.15.201		2020-06-11T22:06:07.730Z	4665468486486454...		0

device/spark/Device

▲	voss	ipa...	serial	displayN...	ip	mac	product	software
1	172.30.15.201		FTT192004N9Q	Test Place 1	192.168.0.20	E8:65:49:B9:...	Cisco TelePresence SX10	RoomOS 9.15.2.13 c378560982f
2	172.30.15.201		FOC1924N96G	Cape Town MODIFIED	192.168.0.190	88:1D:FC:60:...	Cisco Webex DX70	RoomOS 2020-05-06 cf2befca38d

MS Teams Users VOSS Automate Reporting



Provider	Customer	FirstName	LastName	UserPrincipalName	Office	PhoneNumber	Licenses[.SkuId	Licenses[.AccountSk...	Count
CS-P	VOSS	Dan	Payne	dan.payne@voss-solutions.com	Cape Town	+1 469 206 0441	710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS	Daniel	Browne	daniel.browne@voss-solutions.com	Cape Town		710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS	Dan	Payne	dan.payne@voss-solutions.com	Cape Town	+1 469 206 0441	e43b5b99-8dfb-405f-9987-dc307f34bcbcd	MCOEV	1
CS-P	VOSS			VOSS-RDG-AA2@voss-solutions.com			440eaa8-b3e0-484b-a8be-62870b9ba70a	PHONESYSTEM_VIRTU...	1
CS-P	VOSS	Richard	Ablitt	richard.ablitt@voss-solutions.com		+44 118 402 1196	f606b92c-07e9-47e9-837c-80727f466d3d	FLOW_FREE	1
CS-P	VOSS	Gerry	Pearson	gerry.pearson@voss-solutions.com	Richardson	+12143132115	6fd2c87f-b296-42f0-b197-1e91e594b900	ENTERPRISEPACK	1
CS-P	VOSS	Nazeer	Rahiman	nazeer.rahiman@VossSoluti...			a403ebcc-fae0-4ca2-8c8c-7a907f86c235	POWER_BI_STANDARD	1
CS-P	VOSS	Bill	Dellara	bill.dellara@voss-solutions.com	Richardson	+1 214 313 2160	a403ebcc-fae0-4ca2-8c8c-7a907f86c235	POWER_BI_STANDARD	1
CS-P	VOSS	Rob	Wilson	rob.wilson@voss-solutions.com	Reading	+44 118 402 5579	c74f2760-2c81-4ef7-b578-5b5392b571df	ENTERPRISEPREMIUM	1
CS-P	VOSS	Mark	Oosthuizen	mark.oosthuizen@voss-solutions.com	Cape Town	+27 84 908 0512	710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS			VOSS-RDG-CQ4@voss-solutions.com			440eaa8-b3e0-484b-a8be-62870b9ba70a	PHONESYSTEM_VIRTU...	1
CS-P	VOSS	Tanya	Linford	tanya.linford@voss-solutions.com	Reading	+44 118 402 5572	6fd2c87f-b296-42f0-b197-1e91e594b900	ENTERPRISEPACK	1
CS-P	VOSS	Paul	Brasher	paul.brasher@voss-solutions.com	Mississippi USA	+1 601 706 4831	710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS	Jamie	Litherland	jamie.litherland@voss-solutions.com		+44 118 402 1195	710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS	Bob	Williams	bob.williams@voss-solutions.com	Richardson		710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS	Kurt	Plaatjes	kurt.plaatjes@voss-solutions.com	Cape Town		710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS	Clark	Kent	clark.kent@VossSolutionsO...		+441184025589	e43b5b99-8dfb-405f-9987-dc307f34bcbcd	MCOEV	1
CS-P	VOSS	test	unlicensed	test-unlicensed@voss-solutions.com			710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS			VOSS-BNM-CQ2@voss-solutions.com			440eaa8-b3e0-484b-a8be-62870b9ba70a	PHONESYSTEM_VIRTU...	1
CS-P	VOSS	Rob	Moore	rob.moore@voss-solutions.com	US Texas	+1 972 813 1536	710779e8-3d4a-4c88-adb9-386c958d1fdf	TEAMS_EXPLORATORY	1
CS-P	VOSS	Mike	Frayne	mike.frayne@voss-solutions.com	US Texas	+1 404 625 3644 (US cell)	6fd2c87f-b296-42f0-b197-1e91e594b900	ENTERPRISEPACK	1

Displaying 1 - 103 of 103 « first prev next last » 100/

MS Teams AutoAttendant VOSS Automate Reporting



device/msteams/CsAutoAttendant											
q Search											
voss_ipaddress	Identity	Name	Operator	OperatorType	OperatorNumber	OperatorDisplay	LanguageId	VoiceResponseE...	ApplicationInsta...	AfterHoursCall...	DefaultCallFlow
1 172.30.15.201	34d2e69d-074f-4f32-bf5d-583261f8e02d	VOSS-Reading-AutoAttendantF-2	c11a70d3-c5c8-4517-9479-5f347af8165c	User	+441184025585	henry.barton@voss-solutions.com	English (United States)	true	1	{ "Menu": { "Name": "After hours call flow", "Greeting": { "ActiveType": "TextToSpeech", "TextToSpeechPrompt": "Hi this is VOSS. Our office is now closed. Type the last name of the user you want to call" }, "DialBy": { "NameEnabled": true, "DirectorySearchMethod": { "Name": "VOSS-Reading-AutoAttendant-2 After hours call flow", "Greeting": { "ActiveType": "TextToSpeech", "TextToSpeechPrompt": "Welcome to VOSS" }, "Schedule": { "ScheduleName": "VOSS-Reading-AutoAttendant-2 Business Hours", "ScheduleType": "WeeklyRecurrence", "WeeklyRecurrenceSchedule": { "FridayHours": { "End": "17:00:00", "Start": "08:00:00" }, "MondayHours": { "End": "19:00:00", "Start": "08:00:00" }, "SundayHours": { "End": "1:00:00:00", "Start": "00:00:00" }, "TuesdayHours": { "End": "19:00:00", "Start": "08:00:00" }, "SaturdayHours": { "End": "1:00:00:00", "Start": "00:00:00" }, "ThursdayHours": { "End": "19:00:00", "Start": "08:00:00" }, "WednesdayHours": { "End": "19:00:00", "Start": "08:00:00" } } } } } }	{ "Menu": { "Name": "Business hours call flow", "Greeting": { "ActiveType": "TextToSpeech", "TextToSpeechPrompt": "Hello this is VOSS. Please type the Lastname of the User you wish to call" }, "DialBy": { "NameEnabled": true, "DirectorySearchMethod": { "Name": "VOSS-Reading-AutoAttendant-2 Default call flow", "Greeting": { "ActiveType": "TextToSpeech", "TextToSpeechPrompt": "Welcome to VOSS" } } } } }
2 172.30.15.201	9eec3f23-e7cf-408b-8579-c65c962f7330	VOSS-Bournemouth-AutoAttendant-2		None			English (United Kingdom)	true	1	{ "Menu": { "Name": "After hours call flow", "MenuOptions": { "Action": { "ActiveType":	{ "Menu": { "Name": "Default Call Flow", "Greeting": { "ActiveType":

MS Teams Call Queue VOSS Automate Reporting



device/msteams/CsCallQueue														
Search														
▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲
voip ipaddress	Name	FirstApplicat...	FirstApplicat...	AllowOptOut	RoutingMethod	TimeoutAction	UseDefaultM...	AgentAlertTI...	ApplicationL...	OverflowThr...	TimeoutThre...	ApplicationL...	UsersCount	
1	172.30.15.201	VOSS-Reading-Sales-CQ1	VOSS-RDG-CQ1@voss-solutions.com	tel:+441184028005	true	Serial	Forward	false	30	1	50	300	8	
2	172.30.15.201	VOSS-Bournemouth-ProductDevelopm...CQ2	VOSS-BNM-CQ2@voss-solutions.com	tel:+441202656606	true	Attendant	Forward	true	30	1	40	300	3	
3	172.30.15.201	VOSS-Reading-GlobalServices-CQ2	VOSS-RDG-CQ2@voss-solutions.com	tel:+441184028006	true	Attendant	Forward	false	30	1	25	195	4	
4	172.30.15.201	VOSS-Reading-CustomerSupport-CQ4	VOSS-RDG-CQ4@voss-solutions.com	tel:+441184028008	true	LongestIdle	Forward	true	30	1	40	300	3	
5	172.30.15.201	VOSS-Bournemouth-AssuranceOps-CQ3			true	RoundRobin	Disconnect	true	30	0	50	300	3	
6	172.30.15.201	VOSS-Bournemouth-AI-Engineering-CQ1	VOSS-BNM-CQ1@voss-solutions.com	tel:+441202656605	true	LongestIdle	Forward	true	30	1	40	300	3	
7	172.30.15.201	VOSS-Reading-MigrationOps-CQ3	VOSS-RDG-CQ3@voss-solutions.com	tel:+441184028007	true	RoundRobin	Forward	true	30	1	25	180	4	
8	172.30.15.201	VOSS-Reading-ITSupport-CQ5	VOSS-RDG-CQ5@voss-solutions.com	tel:+441184028009	true	Serial	Disconnect	true	30	1	40	300	4	

Displaying 1 - 8 of 8 « first prev next last » 100C ▼

Gateway Reporting



3 - Gateways
admin ▾

1.VDEMO / 5.Inventory
Days remaining: 275

1 - Device Inventory Dashboard
2 - Phone Inventory
3 - Gateways
4 - Cisco Headset Summary

Global Filters (0 applied) Click to Refresh Data 12 Jan, 2022 4:00 pm - 12 Jan, 2022 4:05 pm Local time

Gateways

Customer	Site	callManagerGro...	product	units	protocol	domainName	description	Count
1 InGen	StandardSite1	CSP-CL1-PhonesGroup-Pub-Sub1	VG350	{ "unit": [{"index": 1, "product": "NONE", "subunits": null}, {"index": 2, "product": "ANALOG", "subunits": [{"subunit": {"index": 0, "product": "SM-D-72FX-SCCP", "beginPort": 0}}], {"index": 3, "product": "NONE", "subunits": null}, {"index": 4, "product": "ANALOG", "subunits": [{"subunit": {"index": 0, "product": "SM-D-72FX-SCCP", "beginPort": 0}}]}]}	SCCP	SKIGW9981213501	SKIGW9981213501	1
2 InGen	StandardSite1	CSP-CL1-PhonesGroup-Pub-Sub1	VG320	{ "unit": [{"index": 0, "product": "VG-3VVIC-MBRD",	SCCP	SKIGW9981213201	SKIGW9981213201	1

Displaying 1 - 45 of 45 « first prev next last » 100 ▾

Gateway Types

- InGen - VG202
- VS-Corp - VG202
- VG204
- VOSS - VG204
- VG224
- ELITETECHS - VG204

▲ 1 / 7 ▼

Configured Gateway Ports

Customer	Site	Name / MAC	Description	Owner	Model	Lines	Device Pool	CSS	Button Template	Display Name	line_lineGroups	line_alertingName	class
1	Nine9Nine9	Six6Six	AN11111111111000	dbremer_999	Analog_Phone	99999005	Cu159SI292-Six6	Cu159SI292-Inter...	Standard_Analog	Darrel Bremer			Phone
2			AN1234509876000	swaits	Analog_Phone	81214199	Cu50SI156-Stand...		Standard_Analog				Phone
3	InGen	StandardSite2	AN1234543210400	DEV-AN12345432	Analog_Phone	881237003	Cu50SI296-Stand...	Cu50SI296-NatI24...	Standard_Analog				Phone
4			AN1234567890000	van.hammond@v...	Analog_Phone	81214198	Cu50SI156-Stand...		Standard_Analog				Phone
5	Varidion	Varidion - Circular...	AN1C58C90BA4401	CI_VGA_U.UNKNO...	Analog_Phone	71032	YS - CircularQuav...	NatI24HrsStd-CSS...	Standard_Analog				Phone
6	Varidion	Varidion - Circular...	AN1C58C90BA4402	CI_VGA_Y.FAX AC...	Analog_Phone	71696	YS - CircularQuav...	NatI24HrsStd-CSS...	Standard_Analog				Phone
7	Varidion	Varidion - Circular...	AN1C58C90BA4403	AN1C58C90BA4403	Analog_Phone	75118	YS - CircularQuav...	NatI24HrsStd-CSS...	Standard_Analog				Phone

Displaying 1 - 911 of 911 « first prev next last » 100 ▾

MS Teams Rate My Call



MS Teams Rate My Call
admin

Feedback Rating (Avg)

5

Video Issue Feedback (Avg)

0

Audio Issue Feedback (Avg)

0

Second Person rate my calls - Highest Feedbackers

Second Person rate my calls Avg by person

Second Person rate my calls Avg by person

Second Person Rate My Calls Detailed Message

Second UPN	Second UPN Feedback Rating	Second UPN Feedback Text
1 keith.bareham@voss-solutions.com	5	
2 keith.bareham@voss-solutions.com	5	
3 keith.bareham@voss-solutions.com	5	
4 Anonymised Data	5	
5 Anonymised Data	5	
6 Anonymised Data	5	
7 Anonymised Data	5	

MS Teams Rate My Call (Cont)



☰
🔗 🔑 admin ▾

MS Teams Rate My Call

Second Person rate my calls Avg by person

13/07/21 1:00:00 am
second_feedback_rating_avg (Avg): 5.00

second_feedback_ratin...

Second Person Rate My Calls Detailed Message

🔍 Search ▾

Second UPN	Second UPN Feedback Rating	Second UPN Feedback Text
1 keith.bareham@cross-solutions.com	5	
2 keith.bareham@cross-solutions.com	5	
3 keith.bareham@cross-solutions.com	5	
4 Anonymised Data	5	
5 Anonymised Data	5	
6 Anonymised Data	5	
7 Anonymised Data	5	
8 Anonymised Data	5	
9 Anonymised Data	5	
10 Anonymised Data	5	
11 Anonymised Data	5	
12 Anonymised Data	5	
13 Anonymised Data	5	
14 Anonymised Data	5	

Displaying 1 - 46 of 46 « first prev next last » 100 ▾

Second Feedback Rating Poor Count

● 0

Second Feedback Rating Count

● 1 ● 46

Theming and Branding



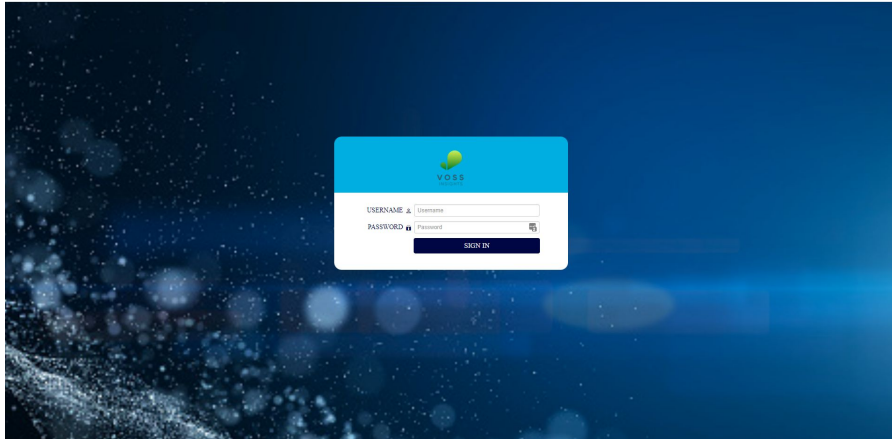
VOSS rebranding after acquiring Layerx
Logos





Additional Theming Options

- VOSS branding
- VOSS color palette
- Privacy security text
- Login background image
- Create separate favicon logo to menu
- Login box (match VOSS Automate)
- Dashboard highlight box



Theme Color Options


Dashboard Background	<input type="color" value="#cccccc"/>
Dashboard Text	<input type="color" value="#000033"/>
Container Background	<input type="color" value="#ffffff"/>
Container Text	<input type="color" value="#000033"/>
Container Frame	<input type="color" value="#cccccc"/>
Primary Background	<input type="color" value="#000033"/>
Primary Text	<input type="color" value="#ffffff"/>
Primary Active	<input type="color" value="#0099cc"/>

Login Options

Login color options

Login Background

Import login image



Click to edit

Import background image

Click to edit

Remove Background Image

Login Container

- Login Container Background
- Login Container Header
- Login Container Text
- Login Container Button
- Privacy Security Text 

Tab Title



Arbitrator



Theme Management Options



Arbitrator Configurator Options



List Renderer



List Renderer Alternative



Enabled Rule Renderer



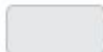
Enabled Rule Renderer Alternative



Disabled Rule Renderer



Disabled Rule Renderer Alternative



List Renderer Active



List Renderer Text



Polycom API Support (Beta) – Device Status



Polycym System - Elements

name	stateList
1 Provision Service	●
2 Provision Service	●
3 Log Level	●
4 Log Level	●
5 Provision Service	●
6 Local Area Network	●
7 Microphone Status	●
8 Camera Status	●
9 Remote Control Status	●

Displaying 1 - 10 of 10 < first prev next last >

Polycym System Status

State	Percentage
ASLEEP	99.21%
EmptyGroup	0.76%
READY	0.03%

Polycym System Models

Model	Percentage
StudioX30	54.06%
StudioX50	45.91%
EmptyGroup	0.03%

Polycym System Software Versions

Version	Percentage
3.1.1	54.06%
3.9.0	45.91%
EmptyGroup	0.03%

Polycym System - Device Reboot Needed

Status	Percentage
false	99.97%
EmptyGroup	0.03%

Polycym System Status

systemName	model	serialNumber	buildType	state	systemTime	timeServerState	uptime	softwareVersion	build	hardwareVersion	lanStatus.state	lanStatus.speedMbps	lanStatus.duplex	Count
Polycym X30 Richard Abiltt	StudioX30	8L203455CC54FC	dev	ASLEEP	1,640,569,528,000	TIMESERVER_UP	808,234	3.1.1	216122	1	LAN_UP	1,000	FULL	1
Polycym X30 Richard Abiltt	StudioX30	8L203455CC54FC	dev	ASLEEP	1,640,375,528,000	TIMESERVER_UP	814,234	3.1.1	216122	1	LAN_UP	1,000	FULL	1
Polycym X30 Richard Abiltt	StudioX30	8L203455CC54FC	dev	ASLEEP	1,640,349,621,000	TIMESERVER_UP	588,327	3.1.1	216122	1	LAN_UP	1,000	FULL	1
StudioX50-5927F1FB	StudioX50	8L20465927F1FB	dev	ASLEEP	1,640,441,116,000	TIMESERVER_UP	363,545	3.9.0	358026	1	LAN_UP	1,000	FULL	1

Polycom Device Status (Beta)



Polycom Audio Details

Polycom System - Audio Volume

Search

id	lxt_customer	system_mox	system_syst	lxt_ipAddr	muted	numOfMics	volume	muteLocker	Count
1	Polycom Space 2			127.0.0.1...	true	0	0		1
2	Polycom Space 2			127.0.0.1...	true	2	48	false	1,397
3	PolycomC...			127.0.0.1...	true	1	58	false	1,645

Displaying 1 - 3 of 3 [first](#) [prev](#) [next](#) [last](#) | 100

Count

0 200 400 600 800 1000 1200 1400 1600 1800

● 0.00 ● 48.00 ● 58.00

Polycom System - Audio setup

Search

id	portName	portDirection	validChanMox	levelLeft	levelCenter	levelRight	levelBack	isvalid
1	TRIO	IN	left_only	-20	-20	-20	-20	true
2	POLYCOM...	IN	left_and_rig...	-20	-20	-20	-20	true
3	MIC_IP_AD...	IN	left_only	-20	-20	-20	-20	true
4				0	0	0	0	
5	SSL_MIC	IN	left_and_rig...	-20	-20	-20	-20	true
6	LINE_OUT	OUT	left_and_rig...	-20	-20	-20	-20	true

Displaying 1 - 19 of 19 [first](#) [prev](#) [next](#) [last](#) | 100

Device Session History

Search

id	lxt_timestamp_epoch (UTC)	lxt_customer_name	lxt_ipAddr	system_systemName	system_state	success	reason
1	01/12/22 5:00:09 pm	Polycom Space 2	127.0.0.1:65004			false	Could not connect to remote device.
2	01/12/22 5:00:09 pm	PolycomCustomer1	127.0.0.1:64004			false	Could not connect to remote device.
3	01/12/22 5:00:09 pm	Polycom Dead Customer	127.0.0.1:75004			false	Could not connect to remote device.
4	01/12/22 4:55:10 pm	Polycom Space 2	127.0.0.1:65004			false	Could not connect to remote device.
5	01/12/22 4:55:09 pm	PolycomCustomer1	127.0.0.1:64004			false	Could not connect to remote device.
6	01/12/22 4:55:08 pm	Polycom Dead Customer	127.0.0.1:75004			false	Could not connect to remote device.

Displaying 1 - 732 of 732 [first](#) [prev](#) [next](#) [last](#) | 100

Polycom Device Status Overview (Beta)



