



Assurance and Analytics Compatibility Matrix

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Release

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Contents

Assurance and Analytics compatibility	2
Supported Browsers	2
VMware Support	3

Assurance and Analytics compatibility

Apps	App version or comment	Notes, application specific caveats
VAA Dashboard and Reporter	SP65, SP64, SP63, SP62, SP61, SP58	SP65 is latest validated version
VAA Arbitrator	SP24, SP23, SP22, SP21, SP20, SP19	SP24 is latest validated version
VOSS-4-UC	21.1, 19.3.4, 19.3.3	21.1 is latest validated version
Cisco UCM	11.0, 12.0	12.5.1su2 is latest validated version
Cisco Unity Connection	11.0, 12.0	12.5.1su2 is latest validated version
HCM-F	11.0, 12.0	12.5.1su2 is latest validated version
Webex Meetings	Cloud based - so latest	
Webex Teams	Cloud based - so latest	
Directory	OpenLDAP, Active Directory	
SSO	VOSS Tested - OpenAM, Shibboleth Partner integrated - ADFS, PingIdentity	
Microsoft	Skype for Business on-prem, cloud, Microsoft Teams, Office365	
Cisco Contact Center	11.x, 12.x	
ServiceNow	Cloud-based - so latest	

Supported Browsers

For this Release, testing was performed using the following browser versions.

Note that older versions of each browser may also be compatible.

OS Browser	Chrome	Edge	Firefox	IE	Safari
Windows 7	80	46	75	N/A	N/A
Windows 10 64 bit	80	46	75	11	N/A
Xubuntu 20.10	87	N/A	N/A	N/A	N/A
Ubuntu 21.04	92	N/A	90	N/A	N/A
Mac OS 11.1	92	N/A	90.0.2	N/A	14.0.2

Internet Explorer 10 and 11 running on Windows 7 require adjustments to the browser's SSL/TLS settings to work:

1. In the browser, choose **Tools > Internet Options**.
2. Click the **Advanced** tab.
3. Scroll to the **Security** heading.

- For IE 10, locate and select the **Use TLS 1.0** check box, and clear the **Use SSL3** check box if selected.
- For IE 11, locate and select the **Use TLS 1.0** and **Use TLS 1.2** check boxes.

4. Click **Apply**, then click **OK**.

If TLS1.2 does not work, select the **Use SSL3** and **Use TLS 1.2** check boxes on both IE 10 and IE 11.

VMware Support

For this release, testing was performed using vSphere:

- VMware vCenter Server Appliance version 7.0.0.10600
- VMware ESXi 6.7.0, 13006603
- Client version 7.0.0.10600

VMware version ≥ 5.1 is supported.

VMware feature	Tested this release
HA	No
vMotion	No